

Food Services Job Interview Questions And Answers



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Food Services Interview Questions And Answers Guide.

Question - 1:

Give me examples of ideas you've had and implemented?

Ans:

I have implemented ideas of how to set the seasonal christmas aisle differently than according to the corporate planogram. Much to the chagrin of the district manager, it worked out well and we had a great sell through of Christmas merchandise.

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Question - 2:

What expectations do you have for salary?

Ans:

If you reach this question during the interview, it means they are considering you as a potential hire. However, you should never be the one that brings it up. The correct way to respond is by making the interviewer aware that your deciding factor is not based on the salary. Although, you don't want to respond with less than your lowest expectations. If responding with a number is required, the best thing is to have average salary statistics to back you up.

"Salary isn't a deciding factor to me. I like the description of the position and would like the job. I can accept average salary for the position that's in the \$35,000 to \$40,000 range, according to my statistical knowledge."

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Question - 3:

What's your largest achievements?

Ans:

Employers look at achievements as being more significant than experience, and everyone has some type of achievement. However, some people just don't realize they have them, or they're not able to talk about them.

When it comes to this question, both personal and work, tangible or intangible achievements can leave an impression on the interviewer. For instance, if you used to be a heavy smoker and quit, it shows that you have strong will power and determination.

Life has created achievements on it's own, you just have to realize how and choose the best ones for answering this question.

"When I was the Sales Manager for XYZ Inc., sales increased 20% yearly."

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Question - 4:

Is there any questions you would like to ask?

Ans:

During or after the interview you will be given a chance to ask questions. It's a good idea to ask at least one or two questions, or more. This shows that you have a true interest in the company, and that you're motivated for the job. However, what do you ask?

It is important not to ask about something that was previously mentioned or answered during the interview, or was already explained in the job description, the interviewer will take this as a sign you were not paying attention. Below are some question ideas:

- What will the next step be in the interview process?
- Can you provide more detail about the workplace environment?
- What are the company goals for the next year, five years, or ten years?

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Question - 5:

How do you function in a fast-paced work environment?

Ans:

Being a server can be a highly stressful job. If a candidate indicates that they shut down under pressure, they may not be right for the job. Ideally, they will not be afraid of a hectic environment; some people even thrive in that type of situation.

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Question - 6:



What was the reason for leaving your previous job?

Ans:

Life is all about change, but when it comes to employers, they are looking to understand why you decided to make the change in employment.

It is important that you remain positive, without responding negatively about the prior employer or co-workers. Your response should focus on the future rather than the past.

"I did not find my previous job to be too easy and not enough challenge. It did not motivate me anymore. I liked my boss and co-workers, but I found myself no longer motivated by the position. Based on the description of this position, I believe it will create new motivation for me."

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Question - 7:

Why would you be a great addition to our team?

Ans:

No matter what type of restaurant you run, the serving staff must function as a team in order for the end goal - customer satisfaction - to be achieved. You definitely want to hire a team player! Just chatting with the candidate should give you a good idea of their social skills and personality, but this question provides them an opportunity to shine, describing their best qualities.

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Question - 8:

What is the reason we should hire you?

Ans:

This can be one of the harder questions of an interview. However, if you prepare an answer that is convincing, it can lead to you being hired for the job.

This is where your USP (Unique Selling Point) comes into play, and should be your main focus. It refers to showing the interviewer something unique that separates you from the rest, something no one else is offering to the employer. At this stage, generalized phrases will not be effective. You will need to find something unique that you can provide.

I am able to fulfill all of the requirements of the position. Although, I'm sure there are others who can fulfill all of them too, but being a nice person I aim to create a great atmosphere in the workplace. This helps, especially when the team is stressed and beginning to be negative about reaching goals.

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Question - 9:

During downtime, how would you assist your coworkers?

Ans:

No one wants a host at the front of their restaurant standing around looking bored. If there is a lull, a good host should assess the needs of their coworkers, seeing what needs to be done. A strong candidate will know this and will probably have some ideas of typical tasks that they could perform to help out.

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Question - 10:

What was your reason for applying?

Ans:

The interviewer will attempt to understand motives and intentions, this can actually benefit you as well. By preparing a great answer to the question, you may be able to convince the interviewer that it's worth spending time talking to you for the position, right from the start.

The main thing to remember is to talk about the company rather than yourself (explained later). Prior to the interview it is recommended that you take a look at their website, and the job description so that you are able to prepare a better answer.

"The job description really stuck out to me and I liked the position's responsibilities. I believe I am a perfect match for the position, and a potential asset for the team and company. That is the reason behind submitting my application, and I have relevant work experience as well."

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Question - 11:

What is the easiest part of being a server? What is the most difficult?

Ans:

This question will give you some great insight into how much the applicant values a serving job. If they say that the most difficult part of serving is dealing with demanding customers that may be a red flag.

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Question - 12:

What are your five-year goals?

Ans:

Employers know that every person that is responsible will have some type of goal. When being asked this from a recruiter, they are really just trying to find out if you have any goals or dreams. Although, how you respond is important too.

When answering, many tend to make a mistake, such as saying their dream is to have a business of their own. This is not a good response as companies are not looking to hire someone with the goal of leaving in a couple years to begin their own business.

Because of this, it's best to mention personal goals, or if possible connect your future goals with the company in some way. Below are some good answers to respond with during an interview.

"My five-year goal is to be a great manager and helping obtain exceptional results for my employer and the company."

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Question - 13:



Tell me about your experience in past jobs that required you to be especially alert to details while doing the task involved?

Ans:

Especially during the holidays it is very important to pay close attention to customers in your store.

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Question - 14:

Give me a specific example of a time when you used good judgement and logic in solving a problem?

Ans:

In many issues, there is not always a clear distinction between right and a wrong. In order to do the right thing, we always need to use good judgment to manage an issue or crisis.

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Question - 15:

TELL ME ABOUT YOUR ABILITY TO WORK UNDER THE PRESSURE?

Ans:

You may say that you thrive under certain types of pressure. Give an example that relates to the type of position applied for.

Mention pressures you face on the daily, such as dealing with deadlines on a regular basis.

Try not to use an example where you created the pressure yourself, by waiting too long to start something, or by handling a task irresponsibly at the beginning. For example, working under pressure to meet a customer's deadline could be a good example, but not if you had waited too long to start the project.

"Pressure is actually a catalyst to my work. When there is an imperative deadline, I refocus my energy into my work which in fact, has helped me to produce some of my best works. (Give examples) I guess you can say I thrive under pressure."

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Question - 16:

Have you ever worked as a restaurant server before? If yes, describe a time you dealt with a particularly difficult table at work. What was the situation? How did you interact with the customer(s)? How would you handle a similar situation if it arose in the future?

Ans:

Asking these questions allows you to get a clear picture of how this individual functions in a restaurant environment. Look for answers that indicate a calm demeanor, that they were polite to the customer(s), and had a positive attitude.

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Question - 17:

How important is customer service to you?

Ans:

One of the most important things in any industry is customer services because that is how businesses thrive. I ensure that I keep all my customers happy at all times and in the event of an irate one, I make ways and channels to satisfy him or her as best as I can.

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Question - 18:

Define "hospitality" and explain what it means to you?

Ans:

If the applicant is well-prepared and really wants the job, they will already be exuding confidence and warmth during the interview. This allows them to really talk about how important hospitality is and how they embody the characteristics necessary for the position. Alternatively, if the applicant seems unsure about what makes a good host, take note.

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Question - 19:

How do you work in a supervisory role without making adversaries?

Ans:

Not difficult at all. If everything I say sounds like a suggestion in a tone that demands respect, I have no chances of making adversaries and all the chances in the world to make friends!

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Question - 20:

If a customer asked you to recommend an item on the menu, what would you say?

Ans:

If the interviewee has done their homework, they will already be familiar with your restaurant's menu and may give you an example right then and there. Even if they don't, they should give an indication that they would portray your restaurant's food in a positive light - you want servers who have tried your food, enjoyed it, and will pass that message on to customers!

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Question - 21:

What weaknesses do you have?



Ans:

Rather than define your weaknesses, it is important to redirect the focus to defining how you handle your weaknesses and overcome them, or improve them. The interviewer and employer are looking to hear that you acknowledge your weakness, but also know how to improve on them, this shows positive attitudes.

The second thing you should focus on is what weakness to respond with. You should avoid using a weakness that is required for the hire position. This isn't very complicated and should be rather straightforward.

"I'm not a very patient person, which is obviously a bad thing. However, I have been working towards it daily by being more tolerant to others and controlling myself. It is not easy, but over the years I have made significant progress."

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Question - 22:

If an angry guest came up to you with a complaint, how would you handle the situation?

Ans:

Right away, this question should produce an answer that indicates the candidate's temperament. Look for someone who knows how to remain calm in this potentially stressful situation and has great social skills. A person who seems to be hot-headed or easily anxious may not be a good fit!

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Question - 23:

Tell me a little about your skills?

Ans:

The best approach to the first open-ended question is to simply be simple and brief. Start with outlining educational achievements, professional experiences, and any important skills in just a couple minutes. You should be bold, quick, and straightforward.

Once you have provided the outline, start asking questions to determine what the employer is looking to get out of hiring you. Remember, the interviewer isn't wanting to know everything about your life and likely does not care about half of what you have done. If your answer is too long you risk giving too much information that the employer isn't looking for and could hinder you being hired.

What the employer is wanting to know is:

- Are you able to do the job, and have the skills?
- Are you a good fit for the team and be productive?
- Are you going to create issues, such as leaving shortly after, cause a lawsuit, or try to sue the company, or just be an issue to work with in general?

Pay attention to what it is you do, highlighting what sets you apart from others. Being able to differentiate yourself from the competition is a really smart way to get ahead.

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Question - 24:

What qualities do you feel best exemplify a good host/hostess?

Ans:

Similar to the above question, this allows the interviewee to really talk themselves up. If they identify "politeness" as a good quality, for example, look to see if they then talk about their excellent social skills, ability to be polite even when someone is being rude, etc. Also, in an interview setting, this politeness will likely be on full display! Make sure that the candidate is really exuding the qualities they claim to possess.

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Question - 25:

The most common restaurant interview question: why would you make a good addition to the team?

Ans:

Where do you fit in? Serving is a team effort, so your prospective employer needs to know that you can work well with others. They also need to know that you can integrate yourself quickly into your new role. Give an answer that explains how much you value teamwork, and that you can fit in quickly. Here is an answer that fulfills both criteria:

"I'm a team player and a quick learner. Each shift I will try to contribute more to help my coworkers than I ask in return. I think I can still learn a few things from the servers already here, but also hope that I can contribute a bit as well. I hope that as I improve my own skills, others will improve theirs as well."

Remember to ask yourself these restaurant interview questions before going into the interview. Having a reasonable answer for these questions increases your chances of being hired as a server. If you feel like you would hire yourself, then your prospective employer should as well. And if you need help landing interviews, try a trusted resume and cover letter builder like the one offered by LiveCareer. With a better resume and cover letter, you'll approach interviews with added confidence--and be more ready to attack those tough questions!

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Question - 26:

How would you put strangers at ease?

Ans:

This question gives applicants the opportunity to give a concrete example of something they do to make guests feel welcome. If they have worked as a host before, they should be able to provide an example of a time in the past when they used their friendly personality and calming nature while interacting with a customer.

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Question - 27:

WHAT HAVE YOU DONE TO IMPROVE YOUR KNOWLEDGE FOR FOOD SERVICE WORKER POSITION IN THE LAST YEAR?

Ans:

Try to include improvement activities that relate to the job. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones handy to mention.

Employers look for applicants who are goal-oriented. Show a desire for continuous learning by listing hobbies non-work related. Regardless of what hobbies you choose to showcase, remember that the goal is to prove self-sufficiency, time management, and motivation.



Everyone should learn from his mistake. I always try to consult my mistakes with my kith and kin especially with elderly and experienced person. I enrolled myself into a course useful for the next version of our current project. I attended seminars on personal development and managerial skills improvement.

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Question - 28:

Describe us a typical work week for you?

Ans:

Interviewers expect a candidate for employment to discuss what they do while they are working in detail. Before you answer, consider the position you are applying for and how your current or past positions relate to it. The more you can connect your past experience with the job opening, the more successful you will be at answering the questions.

It should be obvious that it's not a good idea talk about non-work related activities that you do on company time, but, I've had applicants tell me how they are often late because they have to drive a child to school or like to take a long lunch break to work at the gym.

Keep your answers focused on work and show the interviewer that you're organized ("The first thing I do on Monday morning is check my voicemail and email, then I prioritize my activities for the week.") and efficient.

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Question - 29:

Basic Food Service Worker interview questions:

Ans:

- * Why did you choose your major?
- * Why are you leaving your present job?
- * What's most important to you in a Food Service Worker position?
- * What type of salary are you looking for?
- * What kinds of situations do you find most stressful?
- * How well did your college experience prepare you for this Food Service Worker job?
- * How do you see your job relating to the overall goals?

This should be a straightforward questions to answer, but it can trip you up.

When answering these typical Food Service Worker interview questions stay focussed on career goals and aspirations.

The interviewer wants to find out if you are focused and set goals for yourself.

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Question - 30:

First Food Service Worker interview questions:

Ans:

- * Have you ever dealt with company policy you weren't in agreement with? How?
- * What has been your biggest professional disappointment?
- * If selected for this Food Service Worker position, describe your strategy for the first days?
- * Tell me about an important goal that you set in the past.
- * What do you find are the most difficult decisions to make?
- * Give me an example of when you involved others in making a decision.
- * How do you see your job relating to the overall goals?

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Question - 31:

Informational Food Service Worker interview questions:

Ans:

- * Have you ever dealt with company policy you weren't in agreement with? How?
- * Describe a situation where you had to plan or organise something.
- * What have you learned from your past jobs that related to Food Service Worker?
- * What will you do if you don't get this position?
- * Did you have faults as a leader? Describe the situation.
- * Are you planning to continue your studies and training for Food Service Worker?
- * What's your salary history?

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Question - 32:

Face to Face Food Service Worker interview questions:

Ans:

- * What are your salary increases?
- * What salary are you seeking?
- * If you worked as Food Service Worker, what are you doing?
- * What's the most important thing you learned in school?
- * What do you find are the most difficult decisions to make?
- * What steps do you follow to study a problem before making a decision?
- * How do you make your decisions in general?

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Question - 33:

General Foodservices interview questions:



Ans:

- Do you have any teamwork experience as a School food service worker?
- What was your feeling if you had to work with a person who is worse than you?
- Tell me the key tasks of a School food service worker?
- Tell me the thing you dislike in your last job?
- Tell me your weakness?
- Tell me your key strengths?

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Question - 34:

Fresh Foodservices Interview Questions:

Ans:

- * What are your goals for the future?
- * Do you plan to keep your current job and work two jobs while employed with us?
- * How much do you know about our concept?
- * What strengths or traits would you bring to this restaurant?
- * What does good restaurant service mean to you?
- * What is a past accomplishment you are very proud of?
- * Describe your ideal boss.
- * What are three of your best qualities?
- * How do you handle conflicts in the workplace?
- * How many hours would be ideal for you?
- * In general, what is your availability?
- * When would you be able to start working here?

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Question - 35:

General Food Service Worker interview questions:

Ans:

- * What have you learned from mistakes on the Food Service Worker job?
- * How did you go about making Food Service Worker assignments?
- * Why did you leave your last job.
- * When given an important assignment, how do you approach it?
- * Do you find your job exciting or boring?
- * How do you stimulate the sharing of further information?
- * What is a typical career path in this job function?

Focus on yourself and your talents, not other people's flaws.

Keep your answer oriented toward the opportunities at the organization. Furthermore, try to use verbs, not adjectives in your interview answer.

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Question - 36:

School food service worker interview questions:

Ans:

- Describe all the skills you have as a School food service worker?
- What will you do to enrich the experience which you are lack of?
- Tell me the qualifications as well as skills you think necessary for a School food service worker?
- Tell me some of your projects which you involved?
- Tell me the most difficult decision you have ever made?
- Are there any of your friends or relatives who are working as a School food service worker in this company?
- Tell me your expected salary and promotions if you are offered this position?

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Question - 37:

Basic Foodservices Interview Questions:

Ans:

- * What is your experience in the restaurant industry?
- * How would you describe the restaurant business?
- * What do you like about the restaurant business?
- * Describe your most recent job. What were your major responsibilities?
- * Why did you leave your last job?
- * What were the most important skills you gained at your last job?
- * Are you enrolled in school?
- * What shifts will conflict with your classes?
- * What extra curricular activities do you enjoy?
- * What are your hobbies?

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Question - 38:

Phone based Food Service Worker interview questions:

Ans:

- * Did you ever make a risky decision? How did you handle it?



- * What have you done to support diversity in your unit?
 - * Give some examples of teamwork as Food Service Worker.
 - * Do you prefer to work independently or on a team?
 - * What kinds of things really get you excited?
 - * How do you let subordinates know what you expect of them?
 - * What do you do if you disagree with your boss?
- Orient your answer toward opportunities rather than personal security. Don't neglect to mention experience you have working on group projects. When interviewing, spend a few minutes describing your ideal environment so both sides can make an informed decision.

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Question - 39:

Technical skills based School food service interview question:

Ans:

- Tell me the position you want to work in when focusing on a task?
- Tell me the popular mistakes which a School food service worker often makes and tell me the solution to deal with them?
- Do you think that this job is lower than your level?
- Describe the methods/techniques you often used when you worked as a School food service worker? Tell me how you performed them?
- Which type of work would you prefer, individual or team?
- Tell me how did you do to apply ISO 9001 to your School food service worker job?
- Tell me your questions if you have any?

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Question - 40:

What have you done to improve your knowledge in the last few year?

Ans:

Try to include improvement activities that relate to the job. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones handy to mention.

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Question - 41:

Sample Restaurant Food Services Interview Questions:

Ans:

- * What made you want to work in the restaurant industry?
- * Do you have any food allergies?
- * Tell me about a time you gave excellent customer service.
- * Tell me about a time you made a customer service mistake.
- * What do you think are the most important qualities in a server?
- * What made you apply here compared to other restaurants?
- * Are you comfortable working in a fast paced, demanding environment?
- * Are there any people you refuse to serve?
- * How would you deal with a demanding customer?
- * How do you feel about a customer that doesn't leave a big tip?
- * How do you feel about sharing tips/tip sharing?
- * What are your career goals and how long do you plan on staying?
- * What hours are you available to work?
- * Do you have any mnemonic tools you use to remember orders?
- * Do you consider yourself a patient person?
- * Have you dined at our establishment before?

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Question - 42:

Tell us about your leadership skills?

Ans:

I am an effective communicator and able to lead a multicultural team. I am familiar with different motivational techniques which I successfully utilized to maximize staff efficiency at my previous place of work.

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Question - 43:

What is your least favorite part of serving?

Ans:

Fight the urge to say there's nothing you dislike. While this is the perfect answer in theory, in reality it falls flat because it's simply not true. No job is perfect, so pick something that everyone can relate to. Some part of the restaurant business that nobody likes. That way you are being completely honest in your answer, but without sounding undesirable. Here is an answer that any restaurant worker can relate to:

"My least favorite part of serving is bad tips. Not every customer will appreciate my service as much as others. But it's not something I can change, and I try not to take it personally. I can't expect every customer to tip the way I would."

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Question - 44:

WHAT EXPERIENCE DO YOU HAVE IN THIS FIELD OR FOR FOOD SERVICE WORKER POSITION?



Ans:

Speak about specifics that relate to the position you are applying for. If you do not have specific experience, get as close as you can.

If you are being asked this question from your employer then you can explain your experience. Tell the employer what responsibilities you were performing during your job. You can tell what programs you developed and what modules you worked on. What were your achievements regarding different programs.

I have been working with computers since 2001. I also have a degree in network support/computer repair. I have built my last 3 computers, have work with Dell as an employee. So I have around 15 years experience working with computers.

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Question - 45:

How can you contribute to make our restaurant more successful place?

Ans:

I believe in quality services no matter what industry I work in. The restaurant business needs quality like no other business does. Being a part of your organization, I will focus on quality and customer service first which I believe to be the two very important aspects in this business.

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Question - 46:

What experience do you have in Food Services field?

Ans:

Speak about specifics that relate to the position you are applying for. If you do not have specific experience, get as close as you can.

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Question - 47:

What is your greatest weakness as Food Services Agent?

Ans:

Think of this as another opportunity to show off your strengths. With the proper wording, you can make a fault sound desirable, while at the same time still being an honest answer. This way you are still showing that you're humble, but not hurting your chances of getting the job. One answer might be along the lines of:

"It's probably true that I am hesitant to ask for help. I feel responsibility for my own work, and don't like to burden others who have their own set of responsibilities. It's something that I'm trying to work on, because I know it's okay and often a good idea to ask a coworker for help."

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Question - 48:

What salary do you need?

Ans:

A loaded question. A nasty little game that you will probably lose if you answer first. So, do not answer it. Instead, say something like, That's a tough question. Can you tell me the range for this position? In most cases, the interviewer, taken off guard, will tell you. If not, say that it can depend on the details of the job. Then give a wide range.

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Question - 49:

What is your greatest strength as Food Services provider?

Ans:

Where do you shine? What sets you apart from other people up for your position? There's no place for modesty here. Emphasize your strengths with all the gusto you can muster. But remember, while it's okay to push the envelope a little, never tell an outright lie. A good answer might sound something like this:

"I have enough experience in the restaurant business that very little can throw me off. Even when things get crazy, I'm able to stay cool and calm, hopefully setting an example for others. Not that I'm any less busy than my coworkers, but I know how to remain focused and get the job done."

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Question - 50:

Explain how you would be an asset for us?

Ans:

You should be anxious for this question. It gives you a chance to highlight your best points as they relate to the position being discussed. Give a little advance thought to this relationship.

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Question - 51:

What is your favorite part of serving?

Ans:

Use this question to show your employer that you know your way around a restaurant. Give an answer that uses some common restaurant terminology. Also, use this question to highlight why you want to work in a restaurant. This will let your prospective employer know you're not just there to collect a paycheck. Here's an answer that accomplishes what you need:

"I enjoy the constant challenge. Every day is different. Every shift has a new surprise, and I enjoy the challenge of handling them. I also like how I improve more with each one. I always handle a new situation better than the last, and I like the progress I've made. This also keeps the job from being boring."

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Question - 52:



What is your greatest strength that could help us?

Ans:

Numerous answers are good, just stay positive. A few good examples: Your ability to prioritize, Your problem-solving skills, Your ability to work under pressure, Your ability to focus on projects, Your professional expertise, Your leadership skills, Your positive attitude

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