

Warehouse Operation Manager Job Interview Questions And Answers



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Warehouse Operation Manager Interview Questions And Answers Guide.

Question - 1:

What is Summary Information?

Ans:

Summary Information is the area in data warehouse where the predefined aggregations are kept.

[View All Answers](#)

Question - 2:

Define dimension?

Ans:

The dimensions are the entities with respect to which an enterprise keeps the records.

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Question - 3:

Define metadata?

Ans:

Metadata is simply defined as data about data. In other words, we can say that metadata is the summarized data that leads us to the detailed data.

[View All Answers](#)

Question - 4:

Explain data mart?

Ans:

Data mart contains the subset of organization-wide data. This subset of data is valuable to specific groups of an organization. In other words, we can say that a data mart contains data specific to a particular group.

[View All Answers](#)

Question - 5:

List the Schema that a data warehouse system can implements?

Ans:

A data Warehouse can implement star schema, snowflake schema, and fact constellation schema.

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Question - 6:

How many fact tables are there in a star schema?

Ans:

There is only one fact table in a star Schema.

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Question - 7:

What is Virtual Warehouse?

Ans:

The view over an operational data warehouse is known as virtual warehouse.



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Question - 8:

List any five applications of data warehouse?

Ans:

Some applications include financial services, banking services, customer goods, retail sectors, controlled manufacturing.

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Question - 9:

What does Metadata Respiratory contain?

Ans:

Metadata respiratory contains definition of data warehouse, business metadata, operational metadata, data for mapping from operational environment to data warehouse, and the algorithms for stigmatization.

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Question - 10:

Explain what is Normalization?

Ans:

Normalization splits up the data into additional tables.

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Question - 11:

What does subject-oriented data warehouse signify?

Ans:

Subject oriented signifies that the data warehouse stores the information around a particular subject such as product, customer, sales, etc.

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Question - 12:

Out of star schema and snowflake schema, whose dimension table is normalized?

Ans:

Snowflake schema uses the concept of normalization.

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Question - 13:

Which one is faster, Multidimensional OLAP or Relational OLAP?

Ans:

Multidimensional OLAP is faster than Relational OLAP.

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Question - 14:

What is the very basic difference between data warehouse and operational databases?

Ans:

A data warehouse contains historical information that is made available for analysis of the business whereas an operational database contains current information that is required to run the business.

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Question - 15:

What in your terms is ideal operations management team?

Ans:

Mostly Operations head would like to have is a team that is like minded. But you could indicate what kind of people you would like to work with. You could say that you intend to work with result driven people and surround yourself with self-motivated people who work in a team towards a common goal. Most of all you like to be surrounded by positive thinking people. You could cite examples where how one of your best projects went well with the team members details.

[View All Answers](#)

Question - 16:

What kind of costs are involved in Data Marting?

Ans:

Data Marting involves hardware & software cost, network access cost, and time cost.

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Question - 17:



How many dimensions are selected in Slice operation?

Ans:

Only one dimension is selected for the slice operation.

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Question - 18:

How do you manage budgets? At your previous employer what steps did you take to cut costs?

Ans:

Head of Operations carries out tasks bearing in mind the budget restraints. He/she will be involved in budgeting for all the departments and also review to see how much is utilised and how much is remaining. From that they will decide for making the purchase based on the restraint. Their aim is to know where to cut costs and where it is needed. Future resource planning is also in their job scope. Hence, you will need to revive all the work executed with examples to show case your skill in managing within budget. Sometimes Operations Manager are involved in procuring loans for the company. In case you had been involved make it clear about the type of loan depicting the examples.

[View All Answers](#)

Question - 19:

Which language is used for defining Schema Definition?

Ans:

Data Mining Query Language (DMQL) is used for Schema Definition.

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Question - 20:

Define the functions of a load manager?

Ans:

A load manager extracts data from the source system. Fast load the extracted data into temporary data store. Perform simple transformations into structure similar to the one in the data warehouse.

[View All Answers](#)

Question - 21:

Have you handled Management Information Systems or Cost Analysis or variance Analysis?

Ans:

From this question it is obvious, that it is posed to know whether you are familiar with the technical aspects required for your job. Sometimes you might not have complete knowledge about it as you would have some expert handling it. In such cases you could indicate how you handled them. But you could show your eagerness to harness that field as well. On the other side, if you had opportunity to explore that section do indicate the details.

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Question - 22:

Have you had any experience bar-coding and labeling boxes?

Ans:

Yes. I am familiar with bar-coding procedures, protocols and tools. I am also knowledgeable in labeling boxes according to their lot and item numbers.

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Question - 23:

How big was the team you had last worked with? What were the difficulties you had to face? How did you manage them?

Ans:

Operations Managers are always working with teams. Team members are to be motivated and appraised on the situations around them. Here the operations head handles his /her team with ease using their management skill. You could explain the details of team that you had handled wherein how you moved within the team by walking the talk showing them the details. Also you could tell what the most difficult situation was where you had to take the call and smoothen out. Here you display your method of planning, leadership skills, communications skill, ability to address a group, know how to resolve problems. Take care when you answer this particular section of the interview question.

[View All Answers](#)

Question - 24:

List the phases involved in the data warehouse delivery process?

Ans:

The stages are IT strategy, Education, Business Case Analysis, technical Blueprint, Build the version, History Load, Ad hoc query, Requirement Evolution, Automation, and Extending Scope.

[View All Answers](#)

Question - 25:

What experience do you have in this field and warehouse operations manager position?

Ans:

Speak about specific matters that are relevant to the position you are applying for. If you do not have any specific experience, get them as close as you can.



If you are being asked this question from your employer, you can explain about your experience. Tell the employer what responsibilities you were performing in your previous job. You can tell about the programs you have developed and modules you have worked on. You can also tell about your achievements in different programs.

[View All Answers](#)

Question - 26:

How do you ensure safe stacking of boxes of various sizes and weights on a pallet?

Ans:

The first thing I do is separate same sized boxes. I then place the bigger and heavier ones at bottom and lighter and smaller ones at the top. As far as sizes are concerned, it is always better to make separate stacks. Where boxes marked as fragile are concerned, I do not stack them. I just place them alongside each other. It is better to make more trips than end up breaking something.

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Question - 27:

What language is the base of DMQL?

Ans:

DMQL is based on Structured Query Language (SQL).

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Question - 28:

What is Data Warehousing?

Ans:

Data Warehousing is the process of constructing and using the data warehouse.

[View All Answers](#)

Question - 29:

Consider yourself in the position of handling tools. How would you react if an employee asked for a tool but refused to sign for it? Why would you react this way?

Ans:

Since I would be in a position of extreme responsibility, I would refuse to issue a tool to an employee if he refuses to sign for it. I would also report the said incident to a supervisor. I believe that if an employee does not want anyone to know that he has taken warehouse property he is either indulging in nefarious activities or using the tool for personal purposes, both of which are not permitted.

[View All Answers](#)

Question - 30:

What methods do you employ to communicate your message? How do you do it?
What is your experience in making presentations?

Ans:

Operations Head need to be equipped with making presentations as it is the best method to display to the inside and outside part of the organisation. As they are constantly posed with displaying the progress of the company or any new projects and/or future expansions that are envisaged. This part of communication skill is best utilised in this aspect. You will need to have some sample work projects that you had developed to give as examples. Indicate the methodology that you have employed to make the message clear.

[View All Answers](#)

Question - 31:

Define data warehouse?

Ans:

Data warehouse is a subject oriented, integrated, time-variant, and nonvolatile collection of data that supports management's decision-making process.

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Question - 32:

Define a warehouse manager?

Ans:

Warehouse manager is responsible for the warehouse management process. The warehouse manager consist of third party system software, C programs and shell scripts. The size and complexity of warehouse manager varies between specific solutions.

[View All Answers](#)

Question - 33:

How would you describe your experience as a warehouse worker?

Ans:

The first word that comes to my mind is challenge. To many it seems like a mundane job. In actuality, working as a warehouse worker makes one come across many challenges in a day. Every day is a new day and every day brings more learning than the previous one. I have thoroughly enjoyed the past three years working in a warehouse.

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**Question - 34:**

How would you know you were successful on this warehouse operations manager job?

Ans:

There are several ways to assess: You set big challenges for yourself and met them. Your achievement is a big success. Your boss told you that you were successful. I am sure that I was successful. I have dreamt to work for your company and I can do anything to make my dream become true. And I am really interested in this job, for my passion not for money.

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Question - 35:

What are the reasons for partitioning?

Ans:

Partitioning is done for various reasons such as easy management, to assist backup recovery, to enhance performance.

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Question - 36:

What do you mean by Data Extraction?

Ans:

Data extraction means gathering data from multiple heterogeneous sources.

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Question - 37:

Can you please explain what do you dislike about your present job?

Ans:

Be cautious with this answer. Do not be too specific as you may draw attention to weaknesses that will leave you open to further problems. One approach is to choose a characteristic of your present company, such as its size or slow decision-making processes etc. Give your answer with the air of someone who takes problems and frustrations in your stride as part of the job.

[View All Answers](#)

Question - 38:

What is the benefit of normalization?

Ans:

Normalization helps in reducing data redundancy.

[View All Answers](#)

Question - 39:

What do you already know about our warehouse, and our company?

Ans:

Good reputation of a large home grown company that has various departments and product.

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Question - 40:

What does the Query Manager responsible for?

Ans:

Query Manager is responsible for directing the queries to the suitable tables.

[View All Answers](#)

Question - 41:

Are you happy with your career-to-date as Warehouse Operations Manager?

Ans:

This question is really about your self-esteem, confidence and career aspirations. The answer must be 'yes', followed by a brief explanation as to what it is about your career so far that's made you happy. If you have hit a career plateau, or you feel you are moving too slowly, then you must qualify your answer.

[View All Answers](#)

Question - 42:

How many dimensions are selected in dice operation?

Ans:

For dice operation two or more dimensions are selected for a given cube.

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Question - 43:

Tell me where do you see your career in five years?



Ans:

Ultimately I want to work in the Law Enforcement feild, I also recognize that in order to do so I need a leadership role in order to do so. I feel this job you have offered me will give me the experience in the long run for this. 5 years from now i see myself working or being a long term employee with a company that will let me demonstrate my leadership skills.

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Question - 44:

List the functions performed by OLAP?

Ans:

OLAP performs functions such as roll-up, drill-down, slice, dice, and pivot.

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Question - 45:

What leadership roles have you had in the past as Warehouse Operations Manager?

Ans:

My leadership role involve in motivating the subordinate in order to achieve the predefined goal in a warehouse, to make sure there is no conflict and disappointment among people working under me.

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Question - 46:

List the types of OLAP server?

Ans:

There are four types of OLAP servers, namely Relational OLAP, Multidimensional OLAP, Hybrid OLAP, and Specialized SQL Servers.

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Question - 47:

Have you participated in negotiating contracts from small or large vendors? How do go about it and have you succeeded?

Ans:

As Operations head your job also involves in getting a job or project executed within budget. For this you would have to get help from outside source for which you would have to be good at negotiation. This skill is aptly executed when you are sound in that field or subject or else take advice from other department heads. You could give examples of what contracts have you successfully negotiated.

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Question - 48:

Tell me have you ever been caught stealing, or better yet, have you ever stole anything?

Ans:

I havent stolen anything. If its not mine, its not mine to take.

[View All Answers](#)

Question - 49:

Define the functions of a warehouse manager?

Ans:

The warehouse manager performs consistency and referential integrity checks, creates the indexes, business views, partition views against the base data, transforms and merge the source data into the temporary store into the published data warehouse, backs up the data in the data warehouse, and archives the data that has reached the end of its captured life.

[View All Answers](#)

Question - 50:

What kind of salary do you need as Warehouse Operations Manager?

Ans:

A loaded question. This is a nasty little game that you will probably lose if you answer first. So, do not answer it. Instead, say something like, That's a tough question. Can you tell me the range for this position?

In most cases, the interviewer, taken off guard, will tell you. If not, say that it can depend on the details of the job. Then give a wide range.

[View All Answers](#)

Question - 51:

Define load manager?

Ans:

A load manager performs the operations required to extract and load the process. The size and complexity of load manager varies between specific solutions from data warehouse to data warehouse.

[View All Answers](#)

Question - 52:



How was your involvement with each employee in the organisation?,
Have you personally hired, trained and coached staff?,
Have you fired staff for erratic behavior? What steps did you follow to do that?
How do you motivate your employees?

Ans:

Having to deal with people is quite tough job and being an Operations head you would have used various methods to bring in discipline, frame office regulations, deal with small conflicts within teams. It's always implied that conflicts or grievances are mostly taken up to the level of Operations head. You could describe the way you had to handle erratic behaviors and ways that you had to impose discipline to bring in culture that team work does not fail. Detail out the way you had been attentive and had closed the communication gaps.

[View All Answers](#)

Question - 53:

Explain why are you the best candidate for us?

Ans:

I am the best candidate because I can provide a happy work environment while meeting goals and setting new standards.

[View All Answers](#)

Question - 54:

What do you think is the skill set you need to possess to be successful?
Describe your management style or philosophy?

Ans:

Operation Manager needs to be quick in thinking and also implementing the aspects that needs solution. In fact, it is having ability to solve problems quickly and use your communication effectively to lead the team. These important aspects need to be explained with examples. For instance, you would have managed changes and dealt with all levels of people using your leadership quality and communications skill. You could emphasize your job skills wherein you would have been involved in communicating the instructions to sub- contractors and conveying messages to other levels within organisation.

[View All Answers](#)

Question - 55:

What do OLAP and OLTP stand for?

Ans:

OLAP is an acronym for Online Analytical Processing and OLTP is an acronym of Online Transactional Processing.

[View All Answers](#)

Question - 56:

How does a Data Cube help?

Ans:

Data cube helps us to represent the data in multiple dimensions. The data cube is defined by dimensions and facts.

[View All Answers](#)

Question - 57:

What do you think are the most important skills in succeeding in warehouse operations manager job?

Ans:

You could put a number on the skills to structure your answer around this. For example, "In my opinion, the three most important sales skills are..." Instead of referring to specific sales techniques, you should mention competencies and skills which a salesperson need to get success. Below are some skills including:

- * Adjust your approach to different people and situations.
- * Ask a right question and how to listen.
- * How to communicate and handle dissatisfaction and rejection of customers.
- * Make plan and comply with it.
- * Make influence on and persuade customers.
- * To be good at negotiating for common agreement.

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Question - 58:

List the process that are involved in Data Warehousing?

Ans:

Data Warehousing involves data cleaning, data integration and data consolidations.

[View All Answers](#)

Question - 59:

Tell me how would your former employer describe you?

Ans:

I could be described as an outgoing dedicated individual who is striving for growth and knowledge, a hard worker, not afraid to get my hands dirty, and someone who has a great ability to lead by example.

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**Question - 60:**

List the functions of data warehouse tools and utilities?

Ans:

The functions performed by Data warehouse tool and utilities are Data Extraction, Data Cleaning, Data Transformation, Data Loading and Refreshing.

[View All Answers](#)

Question - 61:

How do you solve a problem that arises? How do you act on it? Do you pause and think or act immediately?

Ans:

Many problems would arise in daily work environment whether it is manufacturing unit or service sector. Being incharge for it, you would be involved in handling problems on daily basis. Take out some good examples on how you acted on it. Most of the time employers would be interested to know if you involved the team members to discuss the issue and get solutions. Usually Operations in charge gets to the core of the issue by using their six sigma skill and other management styles. For this it requires brain storming session with the team who would bring out the solutions and does not decide by himself.

[View All Answers](#)

Question - 62:

As an Operations Head, what sort of tasks were your handling daily?

How do you make decisions when it comes to staffing, warehousing, accounting, operations, sales?

Ans:

If you were to answer you would be listing out the various tasks. But try to say examples with each task that you were involved in. This will help the employer to know to what level your functions were. For example if you were involved in arranging resources, then you could say preparing budgets for various programs and ensuring that it was put to complete use. If you are part of logistics then you could say taking control of inventory and logistics. If you got involved in human resources especially hiring then say as conducting job interviews till final stage. Mostly as Operations head, your role would be in the shop floor as well then you could say handling process controls and being employee's supervisor.

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Question - 63:

Group based Warehouse Operations Manager interview questions:

Ans:

- * What types of information did you use to choose your school?
- * What other careers have you considered/applied for?
- * Why do you believe you are qualified for this Warehouse Operations Manager position?
- * What's your salary history?
- * Have you ever had to introduce a policy change to your work group?
- * Who else have you applied to/got interviews with?
- * What has been your most successful Warehouse Operations Manager experience in speech making?

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Question - 64:

Phone based Warehouse Operations Manager interview questions:

Ans:

- * Describe a situation where your work or an idea was criticized.
- * What is the worst thing that ever happened to you?
- * Do you prefer oral or written communications?
- * What are some things about yourself that you would like to improve?
- * What are the biggest issues facing our industry and company today?
- * How have you increased profits in your past jobs?
- * What are three things your former manager would like you to improve on?

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Question - 65:

Video based Warehouse manager interview questions:

Ans:

- * What attracted you to this company?
- * How do you think you can make a contribution to this company?
- * What was the most important task you ever had?
- * Describe a situation in which you had to collect information.
- * Give some examples of teamwork.

Note down your answers. These may be useful later if the interviewers wish to confirm any answer with you as they forget or wish to discuss more.

Answer Warehouse manager interview questions pertaining to job qualifications and skill sets honestly. Be sure that you refer to something that was beyond your control.

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Question - 66:

Panel Based Warehouse Operations Manager interview questions:

Ans:

- * What type of work environment do you prefer?



- * Are you planning to continue your studies and training for Warehouse Operations Manager?
- * What do you do when priorities change quickly?
- * Do you know anyone who works as Warehouse Operations Manager at this company?
- * How do you stimulate the sharing of further information?
- * What percentage of your time is spent doing each function?
- * A team experience you found disappointing.

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Question - 67:

Behavioral Warehouse manager interview questions:

Ans:

- * What is more important to you: the money or the work?
- * A team experience you found disappointing.
- * Give examples of ideas you've had or implemented.
- * Give me an example of a high-pressure situation?
- * What kind of events cause you stress on the job?

Never interrupt - even where the question is obvious, wait for the interviewer to finish before your reply.

Illustrate your examples with experiences from previous jobs, internships, activities, team involvements and community services. Don't be too specific by giving away a word for a particular period of time.

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Question - 68:

General Warehouse Operations Manager interview questions:

Ans:

- * Are you a risk-taker?
- * What things do you find difficult to do?
- * What significant trends do you see in our industry?
- * What is your energy level like? Describe a typical day.
- * What changes would you make in your college or university?
- * If you disagree with a supervisor, do you make your opinions known?
- * Your resume suggests that you may be over-qualified for this position.

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Question - 69:

Communication skills based Warehouse manager interview questions:

Ans:

- * Tell me about your strengths.
- * What assignment was too difficult for you?
- * What do you think this position involves.
- * What type of work environment do you prefer?
- * What irritates you about other people?

Show that you are willing to take on the necessary job functions.

We recommend that you don't immediately respond to the question directly. The best strategy for effectively answering these tough Warehouse manager interview questions is to prepare for it.

[View All Answers](#)

Question - 70:

Basic Warehouse manager interview questions:

Ans:

- * Give an example of a time you successfully worked on a team.
- * Tell me about how you worked effectively under pressure.
- * Example when you went above and beyond the call of duty.
- * How long would you stay with our company?
- * Do you have any questions for me?

Your answer will affect the rest of the interview. The best strategy for effectively answering these tough Warehouse manager interview questions is to prepare for it. Make sure to tell the interviewer about the positive results your actions produced.

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Question - 71:

Behavioral Warehouse Operations Manager interview questions:

Ans:

- * How would you rate yourself as a manager?
- * Why have you been unemployed for all this time?
- * What was the most important thing you learned in school?
- * Have you given any seminars/courses/presentations?
- * How do you think he or she would rate you?
- * Has a supervisor ever done something that you disliked?
- * What percentage of your time is spent on each of your job responsibilities?

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Question - 72:

Telephonic Warehouse manager interview questions:

Ans:

- * What was the most stressful situation you have faced?
- * Tell me about a difficult experience you had in working.
- * Tell about a time that you had to adapt to a difficult situation.
- * What are you expecting from this firm in the future?
- * What has been your biggest professional disappointment?

Do not forget to ask for the names of interviewers. And then, remember to give them a polite thank you. Just confine your words to better opportunities. Just wait for them ending their questions then answer.

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Question - 73:

Common Warehouse Operations Manager interview questions:

Ans:

- * How does your job fit in to your department and company?
- * What do you enjoy about this industry?
- * Give an example of when you have worked under pressure.
- * What kinds of people do you like working with?
- * Give me an example of when your work was criticised.
- * Give me an example of when you have felt anger at work. How did you cope and did you still perform a good job?
- * What kind of people do you find it difficult to work with?
- * Give me an example of when you have had to face a conflict of interest at work.
- * Tell me about the last time you disagreed with your boss.
- * Give me an example of when you haven't got on with others.
- * Do you prefer to work alone or in a group? Why?
- * This organisation is very different to your current employer - how do you think you are going to fit in?
- * What are you looking for in a company?
- * How do you measure your own performance?
- * What kind of pressures have you encountered at work?
- * Are you a self-starter? Give me examples to demonstrate this?
- * What changes in the workplace have caused you difficulty and why?
- * How do you feel about working long hours and/or weekends?
- * Give me an example of when you have been out of your depth.
- * What have you failed to achieve to date?
- * What can you bring to this organisation?

[View All Answers](#)

Question - 74:

Strengths and Weaknesses based Warehouse manager interview questions:

Ans:

- * Describe a recent unpopular decision you made.
- * What three character traits would your friends use to describe you?
- * How do you see your job relating to the overall goals?
- * Who else have you applied to/got interviews with?
- * What would be your ideal working environment?

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Question - 75:

Competency Based Warehouse manager interview questions:

Ans:

- * Who was your favorite manager and why?
- * Do you prefer to work in a small, medium or large company?
- * What were your annual goals at your most current employer?
- * Why did you decide to pursue this career?
- * How do you feel about taking no for an answer?

Don't be too specific by giving away a word for a particular period of time.

You may receive very helpful advice from an outsider who, like the interviewers, may tell if you answer properly or not.

No matter the question, applicants should provide positive, result-oriented responses.

[View All Answers](#)

Question - 76:

Situational Warehouse manager interview questions:

Ans:

- * How would you weigh a plane without scales?
- * What problems have you encountered at work?
- * What do you think you can bring to this position?
- * What have you been doing since your last job?
- * What quality of yours or personal trait matters the most in your career?

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**Question - 77:**

Difficult Warehouse Operations Manager interview questions:

Ans:

- * How well defined is the job? Is there a written job description?
- * What do (did) you like about that job and company?
- * What were your expectations for the job and to what extent were they met?
- * If you could do so, how would you plan your academic study differently?
- * What position do you expect to have in five years?
- * What social obligations go along with a job in this field?
- * What interests you most about this job?

[View All Answers](#)

Question - 78:

Tell us what is your greatest strength? How does it help you as a Warehouse Supervisor?

Ans:

I perform very well under pressure especially when I have deadline to meet locally and internationally. Internally I am a good planning, organizer. I pay strong attention to detail within the warehouse. Safety is also my priority within the warehouse.

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Question - 79:

What cost cutting measures have you enacted in the past? Which ones were the most successful?

Ans:

Reduction in supplies and costs, adding a sanitation staff member reduced the need for high paying associates, less wasted time. Improved cleanup.

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Question - 80:

What have you done to improve your knowledge that related to warehouse operations manager position since the last year?

Ans:

Try to include improvements that are relevant to the job. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones in hand to mention in this circumstance.

Employers tend to look for goal-oriented applicants. Show a desire for continuous learning by listing your non-work related hobbies. Regardless of what hobbies you choose to present, remember that the goal is to prove self-sufficiency, time management, and motivation.

Everyone should learn from his mistake. I always try to consult my mistakes with my friends and relatives, especially with elder and experienced persons.

[View All Answers](#)

Question - 81:

Why do you want to work for our Warehouse team as Warehouse Operations Manager?

Ans:

I believe that I can carry on the hardworking ethic already shown by the workforce.

[View All Answers](#)

Question - 82:

Give us an example of an emergency situation that you faced and how did you handle it?

Ans:

The internet lines to the region were cut taking our operations off line. We still had the requirement to run end of day and transfer the financial information to corporate. In order to complete our day I used the hot spot feature on my cell phone plan to allow us to access the company network remotely. This enabled us to finish running the end of day requirements and resulted in no impact to our customers.

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Question - 83:

Tell us what is the most difficult situation you have had to face and how did you tackle it?

Ans:

The purpose of this question is to find out what your definition of difficult is and whether you can show a logical approach to problem solving. In order to show yourself in a positive light, select a difficult work situation which was not caused by you and which can be quickly explained in a few sentences. Explain how you defined the problem, what the options were, why you selected the one you did and what the outcome was. Always end on a positive note.

[View All Answers](#)

Question - 84:

Suppose If hired, how do you intend on making a difference with our company?

Ans:

By upholding the companies policies and procedure, and directing my team to show pride in their work.

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Question - 85:



Tell me about a recent vendor dispute you have had, or a conflict you have had in your previous work. How did you handle the problem?

Ans:

Decrepancy with inbound product did the research and backup documentations, worked directly with there credit team.

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Question - 86:

Automation plays a huge role in any warehouse, what new technologies have you witnessed and how do you plan on staying informed for even newer technologies in the future?

Ans:

WMS system is always changing and improving on receiving, tracking, product. Utilize information in the industry.

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Question - 87:

Tell me what mistakes have you made while being a leader for a group in the past? How have you learned from them?

Ans:

Letting my emotions get the best of me and showing the frustration to co-workers. I have learned that in order to keep a positive environment at work you need to display positive behavior.

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Question - 88:

When have you negotiated a better deal with a vendor?

Ans:

Pallets changed vendors increased revenue 10 fold.

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Question - 89:

Do you work well under pressure as Warehouse Operations Manager?

Ans:

I feel that I do my best work under pressure because I know that only the best is what is expected and that should be delivered regardless. So when there is pressure I enjoy rising to the challenge.

[View All Answers](#)

Question - 90:

Do you know what is your greatest weakness?

Ans:

Do not say you have none - this will lead to further problems. You have two options - use a professed weakness such as a lack of experience (not ability) on your part in an area that is not vital for the job. The second option is to describe a personal or professional weakness that could also be considered to be a strength and the steps you have taken to combat it. An example would be: "I know my team think I'm too demanding at times - I tend to drive them pretty hard but I'm getting much better at using the carrot and not the stick".

[View All Answers](#)

Question - 91:

How well do you get along with your superiors? How often do you like to communicate with them?

Ans:

I had a good relationship with the VP, we communicated daily. The amount of time depended on projects, tasks at hand, general process,

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Question - 92:

What was the most difficult employee complain or situation you found yourself in? How did you overcome the problem?

Ans:

An irate customer not happy with a product and trying to return it. through the process something was worked out but I was paired up to assist him in finding the replacement. After not having the item stocked and checking for the customer with all the available methods, I had to inform him that we were un-able to fulfill his request at the time and he could either return to do the transaction once we re stocked the item, or process everything and have the item delivered once off back-order. The customer was obviously not pleased and wanted his item pulled out of thin air. No answer would please the man so the only way to handle the situation left was to calmly tell him that the two options given to him were all Best Buy policy would allow and that I unfortunately am unable to do more.

[View All Answers](#)

Question - 93:

Tell us about your education. How has it prepared you for a career as a Warehouse Supervisor?

Ans:

I have extensive knowledge of warehousing and logistics, I have worked in warehousing for numerous years and having hands on and starting from the bottom has prepared me to understand the job being done, and the knowledge to understand what is required by this position as a supervisor.



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Question - 94:

Explain Tell me about a time when you had to think strategically?

Ans:

I think a good example of strategic thinking could be demonstrated when I had to help my team overcome obstacles dealing with shipping, and getting the proper weight onto the trucks, we were having difficulty making weight with cardboard bales and had to devise a plan to rotate bales in different patterns to accomplish this goal.

[View All Answers](#)

Question - 95:

Explain why do you want to leave your current employer?

Ans:

State how you are looking for a new challenge, more responsibility, experience and a change of environment. Do not be negative in your reasons for leaving. It is rarely appropriate to cite salary as your primary motivator.

[View All Answers](#)

Question - 96:

Explain what is your greatest weakness? What are you doing to improve it?

Ans:

Talking in front of a group people when I was a lead had to talk in front of a group took time and practice.

[View All Answers](#)

Question - 97:

Why do you want to work for our company as Warehouse Operations Manager?

Ans:

I feel that I have experience that is valuable to a company such as this and I would like to share my skills and help this company grow. I also feel this company is growing and I would love to be a part of that growth.

[View All Answers](#)

Question - 98:

Explain how do you prioritize your work?

Ans:

I always put the more urgent things at the top of my list and try to develop a plan of attack top to bottom what can be handled quickly and what need sthe most attention to detail.

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Question - 99:

Explain why have you applied for this particular job?

Ans:

The employer is looking for evidence that the job suits you, fits in with your general aptitudes, coincides with your long-term goals and involves doing things you enjoy. Make sure you have a good understanding of the role and the organisation, and describe the attributes of the organisation that interest you most.

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Question - 100:

Please explain what have your achievements been to date?

Ans:

Select an achievement that is work-related and fairly recent. Identify the skills you used in the achievement and quantify the benefit it had to the company. For example, 'my greatest achievement has been to design and implement a new sales ledger system, bringing it in ahead of time and improving our debtors' position significantly, saving the company 50,000 a month in interest'.

[View All Answers](#)

Question - 101:

Explain what is the largest amount of employees you have supervised?

Ans:

The largest amount I have supervised is approximately 70 people, 35 permanent staff and 35 temporary members of staff.

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Question - 102:

Why should we hire you as Warehouse Operations Manager?

Ans:

I think I have an extraordinary skill set, great adaptability and I have loads of experience and I would love to share my skills with a growing company.



[View All Answers](#)

Question - 103:

Tell me how do you keep your warehouse employees motivated and to stay focused on the companies objectives?

Ans:

My management style is to be on the same level as my employees and develop friendship along with trust to ensure a stable work relationship. I also strive to be the best at all their jobs which helps me know exactly the best scenario to accomplish the companies goals with each department.

[View All Answers](#)

Question - 104:

Tell us what do you like about your present job?

Ans:

This is a straightforward question. All you have to do is make sure that your 'likes' correspond to the skills required for the job on offer. Be enthusiastic; describe your job as interesting and diverse but do not overdo it - after all, you are looking to leave.

[View All Answers](#)

Question - 105:

Explain what does quality work mean to you?

Ans:

Quality means performing your duties at work to the best of your ability. Taking pride in the work you do and making sure it exceeds the standards set forth by the company.

[View All Answers](#)

Question - 106:

Do you have an understanding of lean six sigma?

Ans:

Yes, I took the AHS training for the yellow belt and I also studied it the six sigma concepts in different courses in the University and now the SCMP.

[View All Answers](#)

Question - 107:

How do you stay organized as Warehouse Operations Manager?

Ans:

By keeping a safe workplace and environment to do the proper job.

[View All Answers](#)

Question - 108:

Tell me about yourself and explain your experience?

Ans:

Identify some of your main attributes and memories them. Describe your qualifications, career history and range of skills, emphasizing those skills relevant to the job on offer.

[View All Answers](#)

Question - 109:

What do you know about our company and our working process?

Ans:

Company is growing and this is a great time to contribute to the goals and mission. I want to be able to share and assist with elevating customer satisfaction.

[View All Answers](#)

Question - 110:

What experience do you have in warehouse?

Ans:

Conducting actual count of stocks, monitoring of stocks level, arranging stocks according to size, color, stock number or batch number and maintaining cleanliness in warehouse

[View All Answers](#)

Question - 111:

Explain do you work well on a team? How would you define teamwork?

Ans:

I do work well in a team setting, I would describe teamwork by comparing it to a flock of geese, we as a group will function better if we all work together, but any one of us should be able to lead, if given the opportunity.

[View All Answers](#)



Question - 112:

Tell me do you have supervising experience?

Ans:

Yes I have supervised small to medium crews on multiple crews vu.

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Question - 113:

How do you handle stressful situations in Warehouse?

Ans:

Like with any stressful situation its always a good idea not to react impulsively sit back take some deep breaths and accurately assess the situation.

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