

Officer Quality Control Job Interview Questions And Answers



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Officer Quality Control Interview Questions And Answers Guide.

Question - 1:

Explain what is quality Control (QC)?

Ans:

Concern with the quality of the product. QC finds the defects and suggests improvements. The process set by QA is implemented by QC. The QC is the responsibility of the tester.

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Question - 2:

Tell me what is your greatest strength as a Quality Control Inspector?

Ans:

Report writing. Learning trainee inspectors. Communication between field and management.

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Question - 3:

Tell me what is software Testing?

Ans:

Software Testing is the process of ensuring that product which is developed by the developer meets the user requirement. The motive to perform testing is to find the bugs and make sure that they get fixed.

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Question - 4:

Tell me how to you implement new process and procedures?

Ans:

Always delivered on time.Excellent report writing skills which speaks for itself of the field work done.

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Question - 5:

What is PAR: Preventive Action Request?

Ans:

PAR, or Preventive Action Request, is very similar to CAR. PAR is also one of the most widely used terms for Preventive Actions by companies that are ISO certified. We use PARs to conduct an investigation to find the root cause(s) of a potential problem so that this possible problem does not come to pass. As with CAR, PAR refers to all steps of Preventive Action, not just the Request portion as the name might imply. Again, when the Preventive Action moves to Root Cause Investigation, we don't switch the name to PARC but wrongly continue to call it PAR until closure. Therefore, in my view, PAR is not good nomenclature for Preventive Actions.

[View All Answers](#)

Question - 6:

Tell me why are you the best candidate for the job?

Ans:

I am experienced and equipped with basic rules or standards of quality and will add knowledge and my expertise skills while learning new things in this organisation.The requirements and duties of this post are very much so it wont be something new to me like..SOP's, updating and capturing info on the system.

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**Question - 7:**

What is NCR: Non-Conformance Report?

Ans:

NCR seems, to me, one of the most widely misunderstood acronyms. Most people tend to confuse NCR with a Corrective Action or, worse yet, with an Audit Nonconformity. First of all, a Nonconformance is an instance when a product does not meet product specifications - whether the nonconformity is major or minor - and therefore does not conform to requirements (hence the term Nonconformance). Nonconformance Reports, or NCRs, log and track the occurrence of Nonconformances either in paperwork or in electronic form.

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Question - 8:

Tell me how would your previous manager describe you?

Ans:

Punctual, team player, someone who takes direction and can give direction, great person to work with. A professional and also a person who cares about the people she works with as well as the company meeting deadlines.

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Question - 9:

What is CAR: Corrective Action Request?

Ans:

CAR stands for Corrective Action Request, and it means the activity of originating a Corrective Action. In the ISO arena, CAR is by far one of the most frequently used terms for Corrective Action. The essence of CAR is to conduct investigation on a problem which already happened and needs root cause analysis and resolution to prevent recurrence. Although the acronym translates to Corrective Action Request, when companies use this acronym, they actually use it for their entire Corrective Action lifecycle rather than just the request portion.

In my view, this is not an appropriate name for a Corrective Action, because the name implies it is only the initial stage of the Corrective Action process. What happens after the Corrective Action has been Requested and is now on Root Cause mode? Should it be CARC, as in, Corrective Action Root Cause? Or what if the Corrective Action is in the Review of Effectiveness stage, should it be CARE? Get the point?

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Question - 10:

What are NCR, CAR & PAR?

Ans:

CAR: Corrective Action Request
PAR: Preventive Action Request
NCR: Non-Conformance Report

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Question - 11:

Explain when to start QA in a project?

Ans:

A good time to start the QA is from the beginning of the project startup. This will lead to plan the process which will make sure that product coming out meets the customer quality expectation. QA also plays a major role in the communication between teams. It gives time to step up the testing environment. The testing phase starts after the test plans are written, reviewed and approved.

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Question - 12:

Tell me what do you think are the most important qualities for a Quality Control Inspector to possess?

Ans:

To see that every body goes home every day to their loved ones and knowing that I played a part in that.

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Question - 13:

Explain 3 key duties in your current role as a Quality Control Inspector?

Ans:

The key would be that it meets all of the SOP and other regulations and as well as visually inspection and other necessarily inspection to make sure it will be for the beneficial of consumer and minimal loss of profit.

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Question - 14:

How to walk me through a perfect day on the job?

Ans:

I got some boards back in RMA and found that there was an ongoing problem and that the line lead had mentioned to the engineer but the issue never got resolved so after some investigating and getting other engineers and quality persons involved we got the ball rolling on the issue and hopefully in the very near future we will have a new vendor and process and less RMA. So I also think this will save the company money.

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**Question - 15:**

Explain how effective would you say your team-playing skills are?

Ans:

Quality Engineers interact with employees at all levels, from minor suppliers to organization management.

Describe a specific assignment where you had to use your communication skills, participate in a group endeavor or manage/lead a team. Discuss your routine communication with all levels of management, quality managers and inspectors, development engineering divisions, operations and QA testing staff.

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Question - 16:

Explain a decision you made that wasn't popular and how you handled the negative feedback?

Ans:

A senior staff member put two containers into the public ice maker, these were not covered or wrapped. This contaminated the drink ice for anyone who wanted to cool their drink. I unplugged the ice maker and opened the drain and posted a sign that ice was contaminated and should not be used. I sent a private note to the staff member and told him I was ordering sanitation chemicals for the clean up. No reason to but attention staff member, he thanked me and signed for the cleaning.

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Question - 17:

Tell me what do you feel is the most important part of your job as a Quality Control Inspector?

Ans:

Being able to record, understanding gmps, haccp, ccps, usda, knowing how the line you are inspecting is supposed to start and end.

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Question - 18:

Explain what was the most important task you have ever had as a Quality Control Inspector?

Ans:

I was responsible for a shipment of non conformance parts waiting to be expedited. I had to torque every insert to make sure it passed. This was hundreds of parts. I ensured the safety of the consumers and the integrity of the company.

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Question - 19:

Tell me have you ever implemented new Quality Control Policy to a team or group? How was your experience?

Ans:

I would give the presentation and the policy and to break it down and make it more sensful I would tell them the benefits of it in long term and give them bew ways to except it as being a challenge that we all face and we can over come it together.

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Question - 20:

Tell me can you describe the various responsibilities and roles of a quality engineer?

Ans:

Discuss here not only quality control, QA tests, and monitoring of various kinds (materials, products, electrical systems), but also other related tasks that a QA engineer might be responsible for: improvement processes, quality-oriented staff training, and quality-related customer services.

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Question - 21:

Explain about a time that you disagreed with management on a new policy or procedure. How did you handle the situation?

Ans:

FFS results indicated that we had to shut one of our transfer lines. This was not within Code standards due to internal metal loss. The company man did not agree on this as this would be a loss in production. I have reported this to the terminal manager and my line manager and gave them the results of the inspection. We then decided as a team to prepare for the repair works and shut the line.

While performing a routine inspection on a storage tank, I have noticed a bottom leak. According to Code the tank must be isolated, cleaned and repaired. The leak was slight and we as a team decided to build a secondary containment berm around the tank and monitor the leak on daily basis.

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Question - 22:

Explain about a time when you have had to make a big decision, such as shutting down a production line. How did you come to the conclusion and how did you proceed?

Ans:

When we had bad parts from a vendor and they did not meet our IPC standards. We didnt have any other parts on hand to replace the bad parts so we shut it down the good parts came in.

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Question - 23:

Tell me as a Quality Control Inspector, how do you ensure that your time is managed well each day?



Ans:

Yes I manage my time well, I am organised, use my Microsoft Outlook detail appointments, use tasks.

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Question - 24:

Explain your previous interactions with customers. How do you handle customer complaints?

Ans:

Quality engineers can serve as the link between customers and suppliers. When a customer complains about product quality, the engineer must then solve the problem between the customer, the company, and its affiliates, including material and parts suppliers. Briefly describe some interesting problems that you have successfully tackled.

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Question - 25:

Suppose if given this opportunity, how long will it take for you to make a significant contribution to our company? What will be your first area of focus?

Ans:

I'm confident that when I completed my 1st inspection on statutory equipment, the trainee inspectors will be able to see and learned how to perform the task and how to complete a inspection report.

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Question - 26:

Explain me about your career as a Quality Control Inspector. Highlight some of your career wins and prouder accomplishments?

Ans:

I have quality control labratory experience which I would inspect soil samples that were needed for construction sites and would run different tests to make sure they met state and highway association regulations to prevent future failures of the project and all work was guaranteed for 3 years.

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Question - 27:

What are verification and validation?

Ans:

Verification: process of evaluating steps which is followed up to development phase to determine whether they meet the specified requirements for that stage.

Validation: process of evaluating product during or at the end of the development process to determine whether product meets specified requirements.

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Question - 28:

Explain an example of a time when you performed well in a high pressure situation?

Ans:

Inspection is always under pressure and needs to deliver results soonest. Being in the inspection field for over 22 years I know what the Client wants and therefore always strive to deliver on time.

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Question - 29:

Explain what is Testware?

Ans:

The subset of software which helps in performing the testing of application.

* Testware are required to plan, design, and execute tests. It contains documents, scripts, inputs, expected results, set-up and additional software or utilities used in testing.

* Testware is term given to combination of all utilities and application software that required for testing a software package.

Testware is special because it has:

* Different purpose

* Different metrics for quality and

* Different users

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Question - 30:

Tell me what is the most challenging task you have faced as a Quality Control Inspector?

Ans:

Sometimes quality is being compromised due to challenges at hand in production line and sometimes we fill that our hands are tied cause we risking the fact that there could be defects out there because of manpower.

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Question - 31:

Tell me what has been your greatest accomplishment?

Ans:

I have qualified more than 1000 welders in my previous project and maintained repair rate below 2 percentage for two billion dollar project.



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Question - 32:

Tell me what is difference between Retesting and Regression testing?

Ans:

- * Retesting is done to verify defects fixes where as regression is perform to check if the defect fix have not impacted other functionality that was working fine before doing changes in the code.
- * Retesting is planned testing based on the defect fixes listed where as regression is not be always specific to any defect fix. Also regression can be executed for some modules or all modules.
- * Retesting concern with executing those test cases that are failed earlier whereas regression concern with executing test cases that was passed in earlier builds.
- * Retesting has higher priority over regression, but in some case retesting and regression testing are carried out in parallel.

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Question - 33:

Tell me what else, besides quality monitoring, can you suggest to ensure quality of materials and products?

Ans:

A basic procedure in quality engineering is Continuous Improvement. Describe involvement, method of data collection from observation and monitoring of production processes. Problem-solving skills are the key to success here and you will do well to mention your unique abilities in this area: Problems you solved, corrections you facilitated and improvements you initiated.

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Question - 34:

Tell me why did you choose to become a Quality Control Inspector?

Ans:

There is always something to learn, something to share with workers and/or managers, Quality is important to ensure the company prospers and the customers want to give you there business.

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Question - 35:

Tell me what is difference between Smoke testing and Sanity Testing?

Ans:

The difference between smoke and sanity testing is described below:

- * Sanity testing is performed when new build is released after fixing bugs where as smoke testing is performed to check the major functionalities of the application.
- * Sanity is performed by the tester or the developer but smoke testing can be performed by the tester or developer.
- * Smoke testing is performed earlier where as sanity is performed after the smoke testing.
- * Sanity testing is narrow and deep approach of testing and smoke testing is focused testing based on major functionalities.

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Question - 36:

Explain me about a time that you have been asked to provide leadership or mentorship to a colleague. Did you enjoy that responsibility?

Ans:

Yes I am if I know and understand that one task is going to take x amount of time. I will start that and then go do other work while keeping that on mind and taking care of both of them as I go.

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Question - 37:

Explain what is bug life cycle?

Ans:

- * When a tester finds a bug .The bug is assigned with NEW or OPEN status.
- * The bug is assigned to development project manager who will analyze the bug .He will check whether it is a valid defect. If it is not valid bug is rejected, now status is REJECTED.
- * If not, next the defect is checked whether it is in scope. When bug is not part of the current release .Such defects are POSTPONED
- * Now, Tester checks whether similar defect was raised earlier. If yes defect is assigned a status DUPLICATE
- * When bug is assigned to developer. During this stage bug is assigned a status IN-PROGRESS
- * Once code is fixed. Defect is assigned with FIXED status.
- * Next the tester will re-test the code. In case the test case passes the defect is CLOSED
- * If the test case fails again the bug is RE-OPENED and assigned to the developer. That's all to Bug Life Cycle.

[View All Answers](#)

Question - 38:

What are difference between Verification and Validation?

Ans:

- * Verification is Static Testing where as Validations is Dynamic Testing.
- * Verification takes place before validation.
- * Verification evaluates plans, documents, requirements and specifications, where as Validation evaluates product.
- * Verification inputs are checklist, issues list, walkthroughs and inspection, where as in Validation testing of actual product.



* Verification output is set of documents, plans, specifications and requirement documents where as in Validation actual product is output.

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Question - 39:

Tell me what is difference between QA, QC and Software Testing?

Ans:

Quality Assurance (QA): QA refers to the planned and systematic way of monitoring the quality of process which is followed to produce a quality product. QA tracks the outcomes and adjusts the process to meet the expectation.

Quality Control (QC): Concern with the quality of the product. QC finds the defects and suggests improvements. The process set by QA is implemented by QC. The QC is the responsibility of the tester.

Software Testing: is the process of ensuring that product which is developed by the developer meets the user requirement. The motive to perform testing is to find the bugs and make sure that they get fixed.

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Question - 40:

Explain did you ever undertake staff training and instruction on Quality Assurance?

Ans:

Training and instruction of staff regarding quality issues is sometimes necessary as part of quality control. If you have any experience in this field, describe the specific reason and subject of training. Underscore, without arrogance, your accomplishments with the group.

[View All Answers](#)

Question - 41:

Tell me as a Quality Control Inspector, what keeps you motivated to always give your best work?

Ans:

Always strive to meet Code requirements and by knowing the requirements through my years experiences it always helps and motive me so other can be positive.

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Question - 42:

Explain about any on-the-job training you have received. How will that training benefit you here?

Ans:

Health and safety, Policies and procedure of the company, GMES system and I believe that this company also uses a certain system to maintain and to safe keep their work or documents.

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Question - 43:

Explain and list the steps that you would take before implementing an important change on the job?

Ans:

The first step I would brainstorm on my own Then ask around from colleagues and friends Then do my research If I see that decision is something that would beneficial for short term or long term then I would make a decision.

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Question - 44:

Tell me how much the bug is affecting the functionality of the application?

Ans:

High Priority and Low Severity:

Company logo is not properly displayed on their website.

High Priority and High Severity:

Suppose you are doing online shopping and filled payment information, but after submitting the form, you get a message like "Order has been cancelled."

Low Priority and High Severity:

If we have a typical scenario in which the application get crashed, but that scenario exists rarely.

Low Priority and Low Severity:

There is a mistake like "You have registered success" instead of successfully, success is written.

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Question - 45:

Explain what is severity and priority of bug?

Ans:

Priority: concern with application from the business point of view.

It answers: How quickly we need to fix the bug? Or How soon the bug should get fixed?

Severity: concern with functionality of application. It deals with the impact of the bug on the application.

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Question - 46:

Explain benefits of Destructive Testing (DT)?



Ans:

- * Verifies properties of a material
- * Determines quality of welds
- * Helps you to reduce failures, accidents and costs
- * Ensures compliance with regulations

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Question - 47:

Explain what is quality Assurance (QA)?

Ans:

QA refers to the planned and systematic way of monitoring the quality of process which is followed to produce a quality product. QA tracks the outcomes and adjusts the process to meet the expectation.

[View All Answers](#)

Question - 48:

Tell me what is Method Statement?

Ans:

This is construction document on which basis construction work shall be performed at site.

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Question - 49:

Explain what is the biggest lesson you have learned as a Quality Control Inspector?

Ans:

To take the time to every job right the 1st time..... And to always involve the right persons when making major decisions.

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Question - 50:

Tell me have you ever observed a co-worker stretching the rules? How did you handle that situation?

Ans:

An associate breaking a lifting safety rule. I would talk to that associate and see if they understand why the rule is in place. If I felt it was not gonna be corrected I would go to my manager and talk to him about it.

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Question - 51:

Tell me do you see yourself growing your career with our organization for the long term? Why or why not?

Ans:

I would see myself as working in as a senior inspector and mentoring newly joined inspectors and probably be in a position where I can be promoted to quality manager.

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Question - 52:

Explain with an example of a goal you reached and tell me how you achieved it?

Ans:

I was struggling with my physical activity in wouldn't want to go do anything so I start pushing myself and just keeping it on my mind of all the struggles you face if you don't and all the negative impact it would have on me so I started on day at a time and now I am almost to 5 days a week.

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Question - 53:

Explain what are the common problems with software automation?

Ans:

- * Purchasing the license of tool (QTP, selenium, QC, LR)
- * Lack of skilled Tester to run the tool
- * Expectation that automated tests will find a lot of new defects
- * Maintenance of automated tests
- * Technical problems of tools

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Question - 54:

Explain what is destructive testing, and what are its benefits?

Ans:

Destructive testing includes methods where material is broken down to evaluate the mechanical properties, such as strength, toughness and hardness. For example, finding the quality of a weld is good enough to withstand extreme pressure and also to verify the properties of a material.

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**Question - 55:**

What are MAR and MRIR?

Ans:

MAR: Material Approval Request

MRIR: Material Receiving Inspection Report

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Question - 56:

Explain one area of personal development that you would like to focus on?

Ans:

Stress Doing one task at a time Not feeling good when not contributing any suggestion.

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Question - 57:

Explain what are your career goals as a Quality Control Inspector?

Ans:

No friendly with my colleague if do mistakes, try to be more response about all my tasks.

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Question - 58:

Explain me about your specific career goals with our organization?

Ans:

I would like to support this organization in first step then I would like to improve my self with all challenge.

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Question - 59:

Tell me what is the most rewarding part of being a Quality Control Inspector?

Ans:

The most rewarding part is be aware that quality control is the heart of the manufactory and I and working and helping the company to produced quality, and letting the customer get the best products.

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