

McDonald Delivery Job Interview Questions And Answers



Interview Questions Answers

<https://interviewquestionsanswers.org/>

About Interview Questions Answers

Interview Questions Answers . ORG is an interview preparation guide of thousands of Job Interview Questions And Answers, Job Interviews are always stressful even for job seekers who have gone on countless interviews. The best way to reduce the stress is to be prepared for your job interview. Take the time to review the standard interview questions you will most likely be asked. These interview questions and answers on McDonald Delivery will help you strengthen your technical skills, prepare for the interviews and quickly revise the concepts.

If you find any **question or answer** is incorrect or incomplete then you can **submit your question or answer** directly with out any registration or login at our website. You just need to visit [McDonald Delivery Interview Questions And Answers](#) to add your answer click on the *Submit Your Answer* links on the website; with each question to post your answer, if you want to ask any question then you will have a link *Submit Your Question*; that's will add your question in McDonald Delivery category. To ensure quality, each submission is checked by our team, before it becomes live. This [McDonald Delivery Interview preparation PDF](#) was generated at **Wednesday 29th November, 2023**

You can follow us on FaceBook for latest Jobs, Updates and other interviews material.
www.facebook.com/InterviewQuestionsAnswers.Org

Follow us on Twitter for latest Jobs and interview preparation guides.
<https://twitter.com/InterviewQA>

If you need any further assistance or have queries regarding this document or its material or any of other inquiry, please do not hesitate to contact us.

Best Of Luck.

Interview Questions Answers.ORG Team
<https://InterviewQuestionsAnswers.ORG/Support@InterviewQuestionsAnswers.ORG>



McDonald Delivery Interview Questions And Answers Guide.

Question - 1:

Tell us what would you do if you caught someone stealing?

Ans:

I said I would tell someone in a higher position, such as a manager, instead of trying to interfere and deal with it myself.

[View All Answers](#)

Question - 2:

Tell me would you clean the bathroom if I tell you to?

Ans:

"Yes, sure"

After then, every time the bathroom is dirty, it's on me. I said yes only because it was my first job interview and didn't know how to say no.

[View All Answers](#)

Question - 3:

Tell us how would I deal with a rude customer?

Ans:

Listen and be as polite as possible and figure out the best way to help them

[View All Answers](#)

Question - 4:

Tell me why did you leave your previous job?

Ans:

Because they are relocated, that's why I am looking for a new job.

[View All Answers](#)

Question - 5:

Tell me how would you handle unruly customers?

Ans:

I would first try to handle the situation the best I could without him becoming upset. Should this occur I would find the nearest manager and allow them and their trained expertise handle the situation.

[View All Answers](#)

Question - 6:

Tell me how good your communication skills are?

Ans:

Here you need to demonstrate your communication skills by sharing an example of any incident. The first thing you need to do is demonstrate the hallmarks of good communication: listen attentively, speak calmly and confidently, and engage with the interviewer, making eye contact and asking questions where appropriate. When preparing your answer for this type of communications skills question, bear in mind that the interviewer is most interested in the tools you use to deal with conflict.

[View All Answers](#)

Question - 7:

Tell me what can you do to improve our store? (Or some variation of this question)

Ans:

I'll make sure to follow procedures to save time and product as well as learn the various positions of the store's operation to ensure that I become an asset to your restaurant.



[View All Answers](#)

Question - 8:

Tell me why are you best candidate for shift manager position?

Ans:

If you are asked this question, you should consider it as another chance to portray your talents, experience and salient skills related to the role under question. Refer to those advantages and qualities that you have that make you the best candidate for this position. You can take the opportunity to speak about your positive personal traits, like dynamism, dedication and attention to details if you think these are important for the position.

[View All Answers](#)

Question - 9:

Tell me are you all right to receive orders from people younger than you?

Ans:

yes, experience matters, not ages.

[View All Answers](#)

Question - 10:

Tell me what traits do you possess that would be useful for this position?

Ans:

Patience, Quick-thinking, and Understanding

[View All Answers](#)

Question - 11:

Tell me when are you available?

Ans:

Just say them "ANYTIME"

[View All Answers](#)

Question - 12:

Tell me what strategies do you prefer to motivate employees positively?

Ans:

Motivating your employees is vital to any business. A motivated workforce means a highly productive staff, all of which will help you achieve your business goals. And this should be a main objective in your organizational and business plan. How you drives your employees to their peak performance will better help you develop programs that both motivate and retain the best employees for your business. Steps to motivate employees:

- * Communicate better
- * Be an example
- * Empower them
- * Offer opportunities for Advancement
- * Provide incentives

[View All Answers](#)

Question - 13:

As you know McDonalds prides itself on its friendly customer service tend you're a crew member and a customer comes up to you: how would you greet him or her?

Ans:

Well i said welcome mcdonald can i take your order or say hey how you doing can i get you anything.

[View All Answers](#)

Question - 14:

Explain me have you consistently met your sales goals?

Ans:

The interviewer will want to know about your sales history. The ideal candidate will have proven experience meeting and exceeding sales goals. Be prepared to talk about your greatest sales achievements. Refresh your memory before the interview so that you can comfortably cite numbers to demonstrate your success.

I have always met or exceeded my professional sales goals, and most often my personal ones too, especially in the last few years. I think with experience, I have learned to set my personal goals at an attainable level, very high, but not unreachable.

[View All Answers](#)

Question - 15:

Tell me how much customer traffic do you expect during the night shift, relative to the day shift?

Ans:

Below average.

[View All Answers](#)

Question - 16:



Explain a major goal you've set for yourself recently?

Ans:

A personal example can be appropriate if it reinforces your pattern of accomplishments. Talk about results of achieving your goal. This indicates you set realistic goals and that you can focus on outcomes. Select an example that has interesting outcomes related to your efforts. The example should showcase your skills and abilities. Finally, talk about what you have learnt from this process and how you have taken on these lessons in your life. This will show the interviewer that you have reflected and drawn from your experience.

[View All Answers](#)

Question - 17:

Explain why did you choose McDonalds?

Ans:

Interviewer want to know this job will mean more than just a paycheck to you. They often ask this question to see if you want to work for their company or just any company. Use this opportunity to show the research you've done prior to your interview and how passionate you are about the position. If you want to make a hit, then take the time to understand the basics of your target company's brand. Be prepared to tap into the company's carefully crafted reputation.

It is the greater privilege for anyone to work in a reputed company like yours and it's one of the rapid growing industry. When I searching for your company I felt that this is right platform to enhance my skills and contribute my part to the growth of an industry.

[View All Answers](#)

Question - 18:

Explain what would you do if you saw one of your coworkers out in the lobby socializing with their friends?

Ans:

Tell them that they need to get back to work, and that there is an appropriate time for said interactions.

[View All Answers](#)

Question - 19:

Explain a typical work week for this position?

Ans:

This is one interview question that gets most of the interviewees off guard. Well, it is no Rocket Science to do that. All it requires is a bit of awareness and pro activeness to elaborate upon the rviewers ask this question to make sure that a your experience matches the job requirements. This question also helps the interviewer assess whether you have the personal qualities the company looks for in an employee, such as organization, the ability to work well with others, and an aptitude for meeting challenges head on. Make your answers as specific as possible by providing a real life example of each task. Never give a description of your 'typical' day as 'typical'. Color it vibrantly. Even if all you do is make copies of documents for your boss, make it sound like the most 'interesting' job you held (unless you are changing careers, if that is the case, concentrate on the good things (only) and see how you can translate that experience into the new role you are applying for).

[View All Answers](#)

Question - 20:

Suppose you have an better salary offer from other company also than what will you do?

Ans:

Recruiting a candidate costs money to the company so they would like to hire somebody who has some loyalty towards the company. You can answer this question by saying that though you know the attraction of money every job offers but you would first try to analyze the growth opportunities with both the jobs. If your present company can offer you the desired growth with the industry trend, you would not switch. You will discuss the issue with your senior and ask his views on your growth in the present job and if you see that there is a potential to grow in the present job, you will stick otherwise you will politely inform him about your decision to move ahead in life.

[View All Answers](#)

Question - 21:

Do you know what I would do to bring more customers to the company?

Ans:

What they would like to hear relates to every worker potential. How can you, as a part time after school team member help bring more customers to the company? By smiling warmly, listening attentively to them, getting a solution if they have an issue, ensuring they get their food hot, fresh and fast, ensuring they have a clean restaurant - and safe restaurant - to dine and relax in. Your attitude, speed and positivity is what will cause each customer to return again and again. The more money coming into the store, the better your future raises and promotions. The base job title for every single employee in every single job in the world is 'team' member. You all work as a team to give the best customer experience you can. This increases profits for all.

[View All Answers](#)

Question - 22:

Tell me how long would you stay?

Ans:

There is no need to answer this question directly. They're not expecting you to give them a finite period, but they will be expecting an answer that suggests you see yourself working in the company for the long term. And it's another way of trying to understand your goals and ambitions.

Well, it's early to say anything about it. But still. As long as I fill that it's my organization as well as the organization feels that I am part of it.

[View All Answers](#)

Question - 23:

Tell me what is your availability?

Ans:



It means what days, hours and when can you start. Make sure that you are honest about your availability and divulge any time constraints you have. The main thing to keep in mind is that the interviewer just wants an honest, straightforward answer from you.

[View All Answers](#)

Question - 24:

What would you like to earn by working here?

Ans:

Experience

[View All Answers](#)

Question - 25:

Explain me about the time where you had trouble with a difficult team member?

Ans:

Interviewer asking this question because You're going to come across people who are difficult in every office (ever). That's obvious. They want to know if you will handle those people in a way that is appropriate and professional or if it will send you into a tailspin and affect the quality of your work because the ability to work well with others is a critical skill for most positions. You need to just lay out the situation without getting into too many nuances or describing any office politics or "drama". Describe how you took steps to resolve the situation without losing your cool. This is really just explaining to your interviewer that not only did you solve the issue at hand, but you used what you learned to work with the difficult person in general.

[View All Answers](#)

Question - 26:

Explain me what is the most important decision you make everyday as a store manager?

Ans:

Here interviewer indirectly asking that are you a good decision maker or not. The interviewer may ask you to define the meaning of critical thinking and to assess the importance of it to the decision making process. Or do you have the ability to make important decisions or not or to know how you'd handle challenging and stressful situations and how strong your critical thinking skills. This is your chance to show that you're up to the task of making good decisions in challenging situations. So start with a story that shows you were successful in solving a tough problem and that shows a positive result for your boss and the business.

[View All Answers](#)

Question - 27:

Tell us where do you see yourself in 5 years?

Ans:

Like I said before, be honest. If you see yourself long gone from McDonalds in 5 years, be sure to let them know that you have bigger plans in your life. Be sure not to blab on, and keep answers short and sweet.

[View All Answers](#)

Question - 28:

Tell me how will this job benefit your career in the future? Why do you want to work here?

Ans:

It would give me the chance to meet new people and learn how to work on a team.

[View All Answers](#)

Question - 29:

Tell me how long you are planning to stay with us?

Ans:

Interviewer usually asked this question to the people who move between jobs frequently. They do not want to hire someone who will leave after several months. The hiring process costs the company money and time and they want to hire someone who is looking to stay for awhile. I recommend saying you want to stay for a long time. Even plans change, but you want to make sure that you are honest about what can be expected of you. If you plan on it being a long term position say so. This is the job opportunity I have been looking for. This is the career path I've been waiting for. I ready to serve you as long as the company needs me.

[View All Answers](#)

Question - 30:

Tell me which is more important: creativity or efficiency?

Ans:

Both are important at their places so you need to tell your interviewer that how you balance both the things. You need to focus on a strategy that makes it clear that you are willing to prioritize what is most important for that given situation in order to meet company objectives. I think that the key is a balance between the two, with efficiency being the most important. You could have an extremely creative piece, but if the message of the piece is not clear then it is not efficient and a waste of resources.

[View All Answers](#)

Question - 31:

Explain what qualifications and experience you have that will make you successful in this job?

Ans:

This is another way of asking why should we hire you or what best you are having that will benefit company. You need to describe how your skills, knowledge and



experience match the job outline, while also explaining your motivation and goals. Even if you haven't had any direct experience, you can still highlight any transferable skills that relate to the role. Turn your answer into a positive by making it clear that you want the job in order to gain experience in the area. You need to prove that you've handled deadlines successfully in the past. Describe how you overcame obstacles that you had no control over.

[View All Answers](#)

Question - 32:

Tell me would you tell a manager if your best friend stole something worth 4 dollars?

Ans:

For me it depends..

[View All Answers](#)

Question - 33:

Tell me when was a time you had to help an angry customer - difficult for me as this was my first job and I think would be most people's?

Ans:

I said I had never been in that position but if I would have I'd have done this, this and this.

[View All Answers](#)

Question - 34:

Tell me who are our main competitors?

Ans:

Preparation is key for success with this question. It's one that you may spend more time researching than some others. You should research the major competitors of the company in order to have a solid answer to this question. Try your best to learn about the competitor's products as well. There are no. of sources available to research about the company.

[View All Answers](#)

Question - 35:

Explain me an example of how you would deal with a customer complaining about their food taking to long?

Ans:

Apologize- Remember that customer who was so upset over the long waiting line? Offer an apology. "I understand that you are not happy about the wait, sir, but we are working as fast as we can to get you a table. We really appreciate your patience and willingness to wait. Perhaps you would like to have a drink at the bar until your table is ready." You demonstrate that you completely understand their frustration and are working diligently on a solution.

[View All Answers](#)

Question - 36:

Tell me what is the one thing that draws you the most to McDonald's?

Ans:

The dynamic of the working environment.

[View All Answers](#)

Question - 37:

Tell me what does respect mean to you?

Ans:

Respect means different things to different people so answer with what you think it means to you. There is no right or wrong answer

[View All Answers](#)

Question - 38:

Tell me how would you handle conflict, handle employees dropping shifts etc?

Ans:

Sometimes it becomes difficult for shift manager to handle conflict of working hours or to handle employees who dropping g shifts so that is why interviewer asking this question to see how good you are in handling conflicts like this.

Here I am sharing the ways to handle these conflicts:

- * First stop spending hours calling your staff
- * Engage employees covering shifts
- * Speedup the entire process
- * Realize that conflicts are inevitable at work
- * Don't hesitate, take actions

[View All Answers](#)

Question - 39:

Explain me how do you motivate employees to work hard?

Ans:

Motivating employees is a big part of sound business strategy and a good working environment within a company that appreciates the workers and shows this appreciation via the management and tangible ways equals a successful, enduring company. Your answer to this should come from your own beliefs and experience. The only thing to keep in mind is to make sure you explain how you motivate employees at all stages of the process, not only completion. Those newer to



management like to only talk about how they reward staff for performing above and beyond expectations, but they do not mention how they keep staff motivated during their work. Be ready to share an example of a recent project that required you to light the fire of motivation to get the job done.

[View All Answers](#)

Question - 40:

Tell me what can you contribute to our team?

Ans:

Here interviewer want to know that in what ways you think you can contribute to their team. The interviewer could have rephrased this question, "Are you able to see the bigger picture?" They're searching for evidence that you understand the purpose and goals of your department as a whole and how your role fits into the big scheme of things. They want to know what you will be bringing to the table and how the company will make the right decision in hiring you. Therefore, you need to have an appropriate and convincing answer to this question and that can be given by discussing your past accomplishments and your future ambitions. Here you need to just highlight any significant contributions you have made to a company, or any recognition you have received in previous positions and do not just list duties of previous jobs you have held without stating how you contributed to them.

[View All Answers](#)

Question - 41:

Explain me how Would You Describe Your Management Style?

Ans:

There are various ways to answer this question. You may be tempted to share a specific management style. This a good opportunity for you to show that you will be a great manager, by answering this question. The interviewer will be keen to find out how you interact with staff working under you, how you work on a day to day basis and your perceptions of leadership. Management is about getting a job done and being effective in handling those people responsible for doing the work. Remember to not simply focus on yourself, but to demonstrate how you get the best out of people - the ability to both drive and encourage others, as well as being able to rein in staff when need be. Explaining the role of management may seem unnecessary, but defining the purpose will help to clarify the type of manager that you are.

[View All Answers](#)

Question - 42:

Please explain me what is your philosophy towards work?

Ans:

Interviewers who ask this question expect to hear a thoughtful, intelligent answer of someone who cares to realize himself professionally. Here interviewer want to know that how you normally manage your work or what is your style of doing any work.

My philosophy is, 'Value addition' to the work given by customer is important. Just finishing the given work can be done by anyone. We should always think how to add more value that benefits the customer.

[View All Answers](#)

Question - 43:

Suppose if confronted about an illegal action being done at the work place, what would you do?

Ans:

That wouldn't happen! and If i was confronted about an illegal action being done at the workplace by fellow co-workers i would tell the truth. And if it was me doing something wrong, i would accept the criticism and try to do it better the next time round.

[View All Answers](#)

Question - 44:

Convince me to hire you?

Ans:

I learn quickly. I'm a great listener and I can get things done right.

[View All Answers](#)

Question - 45:

Tell me what would you do if the customer gets angry and throws a fit or throws a scene?

Ans:

I would keep calm and immediately apologize

[View All Answers](#)

Question - 46:

Tell me where do you see yourself in coming 5 years?

Ans:

The interviewer wants to understand more about your career goals and how this position would fit into your grand plan. They care about your career goals because they want to hire someone who is motivated, proactive, and likely to stick around and work hard if hired. You need to demonstrate your enthusiasm for the job as an exciting next step for you. Most importantly, make it clear that you are motivated to take on this opportunity right now. And preparing for this question is a very good exercise in figuring out what you enjoy doing, what is meaningful to you, and really what you actually want to be doing in five years. This could help you focus your job search, in addition to providing a good answer to a common job interview question.

[View All Answers](#)

Question - 47:



Tell me are you able to convince people to work in your way easily?

Ans:

Here you need to tell your interviewer about the time when you had to convince someone to do something your way and When you changed someone's mind about something. Interviewer wanted to see an important skill in you that is important in almost any workplace is the ability to convince people to do something your way versus their way. Your interviewers will also want to make sure you go about doing this in a respectful and collaborative way. Steps to convince people to work in your way:

- * Understand how timing is everything
- * Get to know them
- * Speak in the affirmative
- * lean on ethos,pathos and logos
- * Generate a need
- * Master the body language
- * Use the moral route

[View All Answers](#)

Question - 48:

Tell me what could you do have done better?

Ans:

Be prepared to mention any steps you took to upgrade your skills, strengthen your knowledge base or modify counterproductive behaviors. The reason you would have done it differently is because you learned how to handle a difficult situation in order to get a positive outcome. Given your subsequent experience, you can say that you actually did handle it differently later on and alleviate any concern the interviewer might have about your toughness or assertiveness as a manager.

Yes, though I tried to do things in a better way than in the past, but there is always a scope for improvement and nobody is perfect so I feel if I put more and more efforts in my learning things, I might have performed better.

[View All Answers](#)

Question - 49:

Tell me why should we offer this position to you?

Ans:

Here interviewer wants reason to hire you. With this question, your interviewer is asking you to sell him on you and your status as the best person for the position. Make his job easier by convincing him that. This is your chance to wow them with your highlight reel. Your answer should summarize the top three or four best reasons to hire you. It's better to have three or four strong reasons with memorable descriptions and/or examples than to rattle off a laundry list of twelve strengths without context. Your answer to this interview question could make or break your chances. You need a brief pitch that matches your experiences with an employer's needs. Embrace that this question as an opportunity to emphasize your value and to demonstrate your knowledge as they work together to show how well you could do the job.

[View All Answers](#)

Question - 50:

Working alone or with a team?

Ans:

I would like to work in an environment where there is a blend of both. Its great working in teams while sharing and learning ideas with each other, but it's also great to sit at my own desk and work hard productively. Therefore I would like to work independently towards a team goal.

[View All Answers](#)

Question - 51:

Tell me how would you avoid overcharging or forgetting an order ? Sometimes the customer is trying to trick you and sometimes it was an honest mistake...what do you think is the right approach?

Ans:

The right approach is to treat every situation as if it were an honest mistake. Ultimately the customer is always right and going the extra mile to refund them their money or replace their food will go a long way. Double checking your work quickly as you go, checking receipts, and repeating back orders to a customer are all ways that mistakes can be minimized.

[View All Answers](#)

Question - 52:

Do you know what is growth rate of McDonalds?

Ans:

This question is just asked to know that how much you know about McDonald's. Have you had done your homework or not. For this you need to research about the company as much as possible. Example answer : McDonald's has matured in the US, growing at a compounded annual growth rate of 2.19% over the past five years.

[View All Answers](#)

Question - 53:

Explain me about the situation which demonstrate your leadership skills?

Ans:

The important thing is to demonstrate that with this experience you had to display qualities such as initiative, decisiveness, organisational abilities and the ability to manage, guide and motivate others. These are skills that can be transferred to any work context and will be invaluable to your future employer. Leadership skills which includes effective communication, vision, motivating and inspiring other people to excel. It means helping others to mature and turn their mission and vision into truth, making hard decisions. So share your experience when you played a role of a leader and demonstrate your all skills effectively and what was the result.

[View All Answers](#)

**Question - 54:**

Tell me how often do you evaluate your success?

Ans:

Figure out which qualities they are trying to find in you and focus on them. These may vary with the specific job, but they should be, more or less, consistent. In your answer, you should be cognizant of the type of job you're applying for. Whereas a large corporation might place all their emphasis on the bottom line, a non-profit would measure success not in money but in social impact. You should avoid talking about how you are completely successful. No matter how capable you are, being able to improve will be appealing to interviewer.

[View All Answers](#)

Question - 55:

Explain what experience you have in this field?

Ans:

This is the most common question asked in interviews revolves around the candidate's experience. When you are asked questions related to the experience that qualifies you for the job, it's important to be very specific about your skills and experience. Instead of answering it broadly, try to use specific examples of how your past work prepares you for the new role. Here you need to speak about what you've done in the past or what you do in your present job that is related to the position you are applying for. Here you can also include free services you rendered to religious or social organizations, friends and relations. If you do not have any specific experience, get as close as possible.

[View All Answers](#)

Question - 56:

Explain me what would you do if there was an upset long line of customers and how would you help and provide faster service efficiently?

Ans:

I would address everyone in the line and assure them that I am trying to provide the best service possible and I will call someone to assist the customers with me

[View All Answers](#)

Question - 57:

Tell me if required are you willing to work till late night?

Ans:

Yes, Sir. I would like to contribute as much as I can.

[View All Answers](#)

Question - 58:

Explain me about your prior experience in overseeing people?

Ans:

This the another way of knowing about your leadership skills. Here interviewer wanted to know about your leadership experiences. When you answer, it provide a brief summary of what you did, what impact it had and why you chose it as an example of your leadership capabilities. Leadership is a difficult quality to pinpoint as it can come in many shapes and sizes. It's important to think about your entire personal and work histories to identify your most impressive examples to use in an interview setting. Telling someone that you are a leader isn't going to cut it. You need to offer specific examples to describe why you are who you say you are, and that you are capable of taking on leadership roles in their company.

[View All Answers](#)

Question - 59:

Explain me about your past experience of customer service?

Ans:

The ability to meet these needs efficiently and solving the customer's problem by having good product or service knowledge, enough information and a positive attitude is core to customer service. And that ability what interviewer wants to see by knowing your past experience in customer service because the first impression the customer gets of the business should be positive. Consider aspects such as accessibility, layout, cleanliness, offer of help from personnel. Example Answer : Providing customer service I have to remain courteous with customers including the difficult ones. I believe excellent customer service should involve a positive rapport with customers and ensuring you to provide them with what they need or suggest the best alternative.

[View All Answers](#)

Question - 60:

Why do you want this job as McDonald Food Delivery?

Ans:

This question can be asked in different ways, why do you want to work here? Or why do you want this job? Another similar question could be why are you interested in this particular job? Keep in mind that you should try to construct an answer that will explain who you are and why you are there. Interviewers will be listening for a response that shows you've done research on the company. Your answer should also emphasize what you can contribute, what will you bring to the position? Be specific about what makes you a good fit for this role, and mention aspects of the company and position that appeal to you.

[View All Answers](#)

Question - 61:

Tell me what salary are you seeking?

Ans:

Be prepared to answer it well and with confidence by keeping these suggestions in mind. Show the interviewer your skills and worth by explaining your accomplishments before discussing salary, Magas says. "You need to convince them that the work you've done and are capable of doing warrants greater



compensation because of its value and your value". By swaying the conversation away from salary and toward your skills you can show you're a good fit for the company, and by the time they bring up salary again, they may be willing to offer more than they would have earlier.

[View All Answers](#)

Question - 62:

Tell me how would you handle an angry customer?

Ans:

In order to keep your customers calm, you have to be calm. There is no way you'll be able to calm customers if you're yelling at them. Keep your clam, and just remember that they are going through a temporary tantrum.

[View All Answers](#)

Question - 63:

Explain how would you react to a customer using harsh language to both yourself and the manager?

Ans:

I would remain calm and continue to let the manager handle the situation until the manager would tell me to interfere in the situation.

[View All Answers](#)

Question - 64:

Tell me are you sure you want to work here, with all this experience in desk jobs? This is not, sometimes dirty work, standing for the full shift?

Ans:

I get the "over-qualified" label a lot. I prefer to think of myself as "highly motivated." I've been unemployed for a while, now, and need to get something to bring in some money. Besides, I had children. Sweat and dirt don't scare me anymore.

[View All Answers](#)

Question - 65:

Tell me why McDonald's?

Ans:

They have a good training process that helps its crew members work together as a team.

[View All Answers](#)

Question - 66:

Tell me would you like to relocate if required?

Ans:

Here you should be clear on this with your family prior to the interview if you think there is a chance it may come up. Do not say yes just to get the job if the real answer is no. This can create a lot of problems later on in your career. Be honest at this point and save yourself future grief. Confidence and enthusiasm go a long way even if your answer is a "Maybe" or "No," so don't count yourself out of the running if you cannot relocate.

[View All Answers](#)

Question - 67:

Tell me what was your biggest challenge?

Ans:

Great challenges can mean great achievements but they can also mean great failures! The interviewer hasn't necessarily suggested you pick a challenge that you successfully surmounted so a weaker candidate could easily be caught out here. So when you're starting to talk about a challenge you've had, remember to avoid turning it into a negative and criticizing other people's work. You want to show that you can take accountability for your actions and deal with a challenge head on, rather than saying "I can't do this" or blaming someone else.

I went through many challenges which are easy going and tough. The word 'Challenge' itself says that it's going to be tough, but I take those challenges as my building steps for my career and face with my faithful efforts in a perfect way to defeat the toughest challenges.

[View All Answers](#)

Question - 68:

Tell me how would deal with an employee who was frequently late?

Ans:

When you are manager you rely on your employees to help you run your company efficiently. If an employee is consistently late, others in the company start to notice, oftentimes causing frustration and friction so it becomes your duty to handle it and same you need to share with your interviewer that how you use deal with it. Steps to deal with an employee who was frequently late:

- * Identify the behavior
- * Be proactive
- * Verbalize your disappointment
- * Come up with an action plan
- * Respect a person's privacy
- * Clearly outline the consequences
- ** Reward improvements

[View All Answers](#)

Question - 69:



Tell me how you maintain a friendly environment at work?

Ans:

Here you need to describe an ideal healthy environment to your interviewer and how you maintain it at your work.

Here are some steps to maintain healthy environment at work:

- * Develop a positive attitude
- * Treat everyone with respect
- * Practice active listening
- * Connect on a personal level
- * Develop relationships outside of work
- * Work together for larger good

[View All Answers](#)

Question - 70:

Explain me the reason of leaving the previous job?

Ans:

The best strategy for effectively answering this tough interview question is to prepare for it. Here's how to be ready and how to recover when you're not. Take the opportunity to share what you've learned about the potential new company (demonstrating your interest in the opportunity). Talk about the environment and culture of this company, and how you feel it's a strong match with your strengths and experience.

First of all, I would like to thank my previous company. Because it gives an initial platform to my professional career. And I learnt a lot of things there like how to behave and communicate with clients, how to manage labours, technicians, sub contractors gently and friendly. But now I like to upgrade myself financially and professionally.

[View All Answers](#)

Question - 71:

Explain your leadership skills?

Ans:

Leadership skills which includes effective communication, vision, motivating and inspiring other people to excel. It means helping others to mature and turn their mission and vision into truth, making hard decisions. The important thing is to demonstrate that with this experience you had to display qualities such as initiative, decisiveness, organisational abilities and the ability to manage, guide and motivate others. These are skills that can be transferred to any work context and will be invaluable to your future employer. So share your experience when you played a role of a leader and demonstrate your all skills effectively and what was the result.

[View All Answers](#)

Question - 72:

Tell me why McDonald's, when there are other fast food restaurants?

Ans:

I said I picked McDonald's because it's one of the most loved and well known fast food restaurants, that people trust and know more, and I wanted to work for McDonald's then any other.

[View All Answers](#)

Question - 73:

Explain what are the worst qualities in you that can affect working over here?

Ans:

Don't start explaining your actual bad habits like you're lazy and you don't like to work. Start by something like you need a drink after every half hour.

[View All Answers](#)

Question - 74:

Do you know who is my crush?

Ans:

Hoping that i will be succeeded.

[View All Answers](#)

Question - 75:

Tell us how would you greet a customer?

Ans:

"How may I help you?"

It seems to me that such a question would be covered in your training, but I've been wrong before. Plus if you can't answer that question correctly without any formal training, this job might not be for you.

[View All Answers](#)

Question - 76:

Explain what kind of service is better? Fast or friendly?

Ans:

I said friendly because if there was a delay on the food but you were friendly they would be willing to wait where as if the service was fast with no interaction with the customers then it wouldn't give the restaurant a good loom. The manager understood what I meant and he said its better to have a bit of both. He said whilst working in mcds you'll learn how to balance this but some people are still get to learn.



[View All Answers](#)

Interview Questions Answers.ORG

Sales Most Popular & Related Interview Guides

- 1 : [Sales Manager Interview Questions and Answers.](#)
- 2 : [Sales Coordinator Interview Questions and Answers.](#)
- 3 : [Sale Promoter Interview Questions and Answers.](#)
- 4 : [Country Sale Manager Interview Questions and Answers.](#)
- 5 : [Sales Interview Questions and Answers.](#)
- 6 : [Salesman Interview Questions and Answers.](#)
- 7 : [TSR Interview Questions and Answers.](#)
- 8 : [Area Sale Manager Interview Questions and Answers.](#)
- 9 : [Sales Associate Interview Questions and Answers.](#)
- 10 : [Sales Representative Interview Questions and Answers.](#)

Follow us on FaceBook

www.facebook.com/InterviewQuestionsAnswers.Org

Follow us on Twitter

<https://twitter.com/InterviewQA>

For any inquiry please do not hesitate to contact us.

Interview Questions Answers.ORG Team

[https://InterviewQuestionsAnswers.ORG/
support@InterviewQuestionsAnswers.ORG](https://InterviewQuestionsAnswers.ORG/support@InterviewQuestionsAnswers.ORG)