

Nursing Supervisor Job Interview Questions And Answers



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Nursing Supervisor Interview Questions And Answers Guide.

Question - 1:

Explain the position: nursing supervisor you're applying for?

Ans:

This is a "homework" question, too, but it also gives some clues as to the perspective the person brings to the table. The best preparation you can do is to read the job description and repeat it to yourself in your own words so that you can do this smoothly at the interview.

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Question - 2:

Explain me what should a CNA must do to assist during a code?

Ans:

A CNA must do following things to assist during a code,

- * Retrieve emergency equipment, including the code cart or intubation box. Perform other tasks that fall within a CNA's scope of practice.
- * Document the events
- * Administer emergency medications as per the physician's instructions
- * Speak with the family and inform them about what is happening.

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Question - 3:

Explain me what are the medical apparatus a CNA will be using?

Ans:

- * Automated external defibrillators
- * Electronic medical thermometers
- * Heating or cooling pads
- * compression packs

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Question - 4:

Explain how to get the most accurate patient weight?

Ans:

To get the most accurate patient weight, the nursing assistant should weigh the patient at the same time every day.

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Question - 5:

Tell me what field experience do you have for a NURSE SUPERVISOR POSITION?

Ans:

I have been working with computers since 2001. I also have a degree in network support/computer repair. I have built my last 3 computers, have work with Dell as an employee. So I have around 15 years experience working with computers.

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Question - 6:

Tell me whether STNA and CNA are same?

Ans:

Yes, they both are same "STNA" stands for State Tested Nursing Assistant and "CNA" stands for Certified Nursing Assistant.

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Question - 7:



Tell me what is your five-year plan as a CNA?

Ans:

As a CNA mention a plan like pursuing a bachelor degree in nursing or some advanced course related to CNA. This shows that you aspire for RN (registered nurse).

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Question - 8:

Explain me what is a goal of hospice care?

Ans:

A goal of hospice care is to provide comfort to terminally ill patients and their families

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Question - 9:

Do you know medical skills a CNA must possess?

Ans:

A CNA must not require a highly sophisticated medical skills, but they should know in emergency, what to do like

- * To perform cardiopulmonary resuscitation if a patient is having heart attack or breathing problem
- * Should know how to use pressure to stop bleeding
- * What to do when unconscious patient suddenly begins to vomit

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Question - 10:

What have you done to improve your knowledge for a NURSE SUPERVISOR?

Ans:

Everyone should learn from his or her mistakes. I always try to consult my mistakes with my kith and kin especially with those senior to me.

I enrolled myself into a course useful for the next version of our current project. I attended seminars on personal development and managerial skills improvement.

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Question - 11:

Tell me why do you want this job: nursing supervisor?

Ans:

This question typically follows on from the previous one. Here is where your research will come in handy. You may want to say that you want to work for a company that is X, Y, Z, (market leader, innovator, provides a vital service, whatever it may be). Put some thought into this beforehand, be specific, and link the company's values and mission statement to your own goals and career plans.

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Question - 12:

Tell me when your CNA license is liable for inactivation?

Ans:

Your CNA license is liable for inactivation if you do not work for at least eight (8) hours, for pay, in the provision of nursing services with two (2) or more years break.

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Question - 13:

Explain me what are the common challenges a CNA may face?

Ans:

A common challenges a CNA may face include,

- * Dealing with difficult patients and their demeanor
- * Managing smooth transition of shifts
- * Avoiding conflicts with co-workers
- * Lack of help from co-workers
- * Convincing patient and politely denying unreasonable request

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Question - 14:

Explain me what is your supervisory style? Describe it?

Ans:

For heaven's sake, don't repeat the above mentioned skills! Each individual has a style of his/her own and even the interviewer is aware of it. Just remember that there is no right or wrong answer to this question and the way you deal with people varies with the person in front of you. Just describe your style for what it is. If you have work experience, provide examples of how you dealt with people in the situations that were at hand. And if you are a fresher, using hypothetical situations demonstrate how you would manage the situation if it were to arise.

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Question - 15:

Please explain me your supervisory style?



Ans:

When answering supervisor interview questions around your personal supervisory style remember that there is no wrong or right supervisory style. The only criteria is that it should be appropriate to the situation. Your ability to adapt your style to the demands of the person you are dealing with, the task at hand and the circumstances is key to success as a supervisor. Provide examples of how you have had to adapt your supervisory style to meet different needs.

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Question - 16:

Tell me how to record intake and output in a resident or patient?

Ans:

To record intake and output in a resident or patient, follow the steps below.

- * Locate liquid foods for the resident and record their intake
- * Record liquid food intake in cubic centimeters or milliliters as per facility policy
- * The output is measured by pouring the urine of the resident into a graduate
- * While using a gloved hand to hold the graduate, use a gloveless hand to flush down the toilet
- * Disinfect each and every appliance used during the test
- * Record the urine output and report any form of the unusual characteristic to nurse.

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Question - 17:

Explain about the CNA licensing exam?

Ans:

The CNA licensing exam is taken in two segments,

- * The theoretical portion includes questions about patient procedures, protecting patient privacy and other information you covered in your lectures, textbooks, and workbooks. It is written portion of the licensing exam.
- * The second part of the test is a clinical portion. Where you need to practically demonstrate all tasks on a model patient.

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Question - 18:

Explain me what is Heimlich maneuver?

Ans:

Heimlich maneuver is a technique used when a person's airway get choked. In this technique you

- * Reach around the victim from behind. Circle your hands around the victim's stomach
- * Make a fist with your dominant hand. The thumb of the fist should point into the stomach (just above the victim's navel)
- * Wrap your other hand firmly around this fist and give a good inward push by pressing the victim's abdomen
- * These thrusts should be repeated until either the item is removed, or the resident loses consciousness.
- * Use less force if the victim is a child.

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Question - 19:

Please explain me a time you had to introduce important change in your last job?

Ans:

Your ability to persuade and influence your employees or team members to accept change is key.

Show how you were able to gain support and commitment from them by using the appropriate communication style, by listening and responding to concerns and questions, by asking for their help and commitment and by providing support.

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Question - 20:

Tell me a situation when your work was criticized?

Ans:

This question is specifically asked to assess how you took to the criticism and how well you managed the situation from there on. Accepting criticism and moving forward is the key, however don't give out an impression that you shunned your senses to it and kept working ahead. Let the interviewer know how you managed to work your way out of the situation that was less favorable to you and that you worked to make things right with whatever was going against you. Try to end the answer on a positive note that implies that you can handle criticism and that it doesn't get in the way of doing what's right.

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Question - 21:

Tell me why did you leave your last job as Nursing Supervisor?

Ans:

Stay positive regardless of the circumstances. Never refer to a major problem with management and never speak ill of supervisors, co-workers or the organization. If you do, you will be the one looking bad. Keep smiling and talk about leaving for a positive reason such as an opportunity, a chance to do something special or other forward-looking reasons.

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Question - 22:

Please explain a time you had to manage conflict within your department/team/group?

Ans:



Your example can show how you identified the source of conflict, used the conflict situation as a constructive process to exchange opinions and ideas and clarify roles and responsibilities. Discuss how you kept the focus on the desired outcome rather than on personal grievances.

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Question - 23:

Please explain what do you consider the essential qualities for a supervisor?

Ans:

In your interview answer include these key competencies or skills that apply to all supervisor jobs. Planning and organizing, problem-solving, decision-making, delegating, motivating, influencing, communicating and managing conflict.

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Question - 24:

Explain me what are the complications that can develop due to immobility?

Ans:

Complications that can develop due to immobility are,

- * Blood clots
- * Pressure sores
- * Contractures
- * Constipation

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Question - 25:

Explain me what you do if you notice a doctor or nurse not doing their job?

Ans:

When you see a doctor or nurse not doing their job, you should follow protocol and report the person through the proper channels.

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Question - 26:

Explain me what is the difference between CNA and Nursing assistant?

Ans:

The difference between CNA and Nursing assistant is that CNA tends to provide bedside care to senescent patients. While medical assistants assist more with procedural or administrative preparation and housekeeping.

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Question - 27:

Please explain what is the proper term for an infection that is transmitted during a medical procedure?

Ans:

The proper term for an infection that is transmitted during a medical procedure is iatrogenic.

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Question - 28:

Do you know what is the responsibility of a CNA when he is informed about an admission?

Ans:

The responsibility of a CNA when he is informed about an admission is to,

- * Prepare the room, bed, clothing and other necessary equipment.
- * Complete the admission process.
- * Make sure the patient's medications have been received from the pharmacy and it's
- * Coordinate the patient's care with the rest of the treatment team.

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Question - 29:

Do you know what are the job responsibilities of a CNA Nurse?

Ans:

Job responsibility of a CNA nurse include,

- * Provides patients personal hygiene like backrubs, shampoos, shaves, bedpans, urinals, baths, assisting travel to the bathroom, and so on.
- * Other activities include serving meals, feeding patients, ambulating, turning, and positioning patients, etc.
- * CNA should also give medical help like administering enemas, nonsterile dressings, douches, surgical preps, heat treatments, ice packs, sitz and therapeutic baths, applying restraints, etc.
- * Restock rooms with necessary supplies and change bed sheets.
- * Take patient vital signs- testing urine, weight check, recording intake and output information.
- * Transporting patients, answering patients' call lights and request, reporting observations of the patient to nursing supervisor
- * Documentation and maintaining forms, logs, reports, and records
- * By following policies and procedures maintains work operations like keeping patient information confidential
- * Participate in educational opportunities, maintaining licensure, reading professional publications and so on.
- * Serve hospital community by adhering to professional standards, hospital policies and procedures, federal, state, and local requirements, and jcaho
- * summon emergency assistance in the hospital



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Question - 30:

Do you know what are legal guidelines CNA must be aware of?

Ans:

Laws are passed by local, state and federal governments. When CNA disobey a law, he is liable for fines, loss of certification and/or imprisonment. To avoid legal issues, CNA must avoid following things,

- * Knowing and staying within their state's scope of practice rules.
- * Seek the advice of your supervisor if you're asked to do tasks you have not been trained to do
- * Carry out procedures and tasks only the way you are trained or taught. Do not go after any experiments.
- * Keep yourself upto date with your skills, education, and in-service requirements
- * In questionable situations, seek the advice of your supervisor.
- * Understand your assignment and role very well
- * Do not harm patients
- * Know your facility policies and standard guidelines

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Question - 31:

Explain what patient height adjustable shower gurney or lift bath cart with Waterproof top is used?

Ans:

Height adjustable shower gurney or lift bath cart with Waterproof top is used for a patient who is unable to sit up.

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Question - 32:

Tell me what are the measure and methods practiced by CNA for handling Urinary drainage bag?

Ans:

For handling Urinary drainage bag, CNA should practice following steps,

- * Wear gloves before handling urinary sample or urinary drainage bag
- * Empty bag into relevant container without touching tubing against container
- * After emptying urine wipe drain with alcohol swab
- * Close or protect drain
- * Leave bag close to bed and should not touch floor (use barrier)
- * Remove gloves and wash hands

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Question - 33:

Explain what all precautions need to be taken care while using bath boards and transfer benches?

Ans:

While using bath boards and transfer benches, following things need to be taken care of

- * Use clothing or material between the resident's skin and the board
- * Look for devices that allow for water drainage and have height adjustable legs
- * If a wheelchair is used, ensure wheels are locked. Make sure the transfer surfaces are at the same level
- * Ensure that floor is dry while taking patient out of bath tub

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Question - 34:

Tell me what is the measurement of the pressure in a patient's heart during contraction?

Ans:

During contraction, the measurement of the pressure in a patient's heart is referred as systolic blood pressure.

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Question - 35:

Tell me while doing a lateral side transfer for patient having different weights what will be your approach?

Ans:

For lateral side transfer for patient having different weights, say for

- * For patient < 100 pounds use a lateral sliding aid and 2 caregivers
- * Patient having >200 pounds weight use a lateral sliding aid or mechanical lateral transfer device with 3 caregivers

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Question - 36:

Fresh Nursing Supervisor Job Interview Questions:

Ans:

- * What do you think of neatness? Is it important to you and why?
- * What do you think of profit?
- * What do you think of authority
- * Have people said you walk extra miles? when was last time you have done that and what did you do?



- * What make a good leader?
- * Are you a good leader?
- * What do you think of having friendship with patients?
- * What do you think of flow?
- * Are you doing your job with enthusiasm? How so?
- * What have your manager said about you?
- * If you see a family's friend bringing food to the patient, will you go and tell him not to do that?
- * How do you deal with conflict? When was last time you have resolved a conflict and what did you do?
- * What make you happy?
- * What make you not happy?
- * Tell me about your job experience?
- * What do you like about your job?
- * If you see a boy hammered his finger, and he is crying, what would you do?
- * What do you think of aides?
- * What would you see yourself doing in 10 year?
- * Is being punctual important to you?

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Question - 37:

Behavioral Nursing Supervisor Job Interview Questions:

Ans:

- * Tell me about a difficult case you handled as a nurse. How would you train your team to handle similar cases?
- * Give me an example of a time you improved efficiency in clinical operations.
- * Tell me about a time one of your staff didn't get a positive performance review. What did you do about it?
- * Tell me about a time you were short-staffed. How did you ensure patient care standards were met?
- * How do you handle emotional family members?
- * Describe a stressful situation you experienced and how you managed to stay calm.

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Question - 38:

Role-specific Nursing Supervisor Job Interview Questions:

Ans:

- * What's your experience in training, supervising and evaluating?
- * What do you do differently when managing newly trained nurses as opposed to experienced nurses?
- * What kinds of patients did you deal with as a nurse?
- * How would you rate your computer skills?
- * How would you report to the nursing director?
- * Are you comfortable taking up nursing responsibilities when necessary?
- * Do you think nursing or management skills are more important for a nursing supervisor?

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Question - 39:

Difficult Nursing Supervisor Job Interview Questions:

Ans:

- * What is your philosophy of nursing?
- * Describe a time in your clinical nursing experience when you demonstrated critical thinking.
- * Provide a specific example of how you utilize evidence-based practice in your nursing career.
- * Tell me how you would deal with a patient whose family was upset over the care he was receiving?
- * What have you identified as your strongest clinical skill?
- * What skill challenges you the most?
- * Describe a clinical situation that taught you a memorable nursing lesson.
- * What are your future goals in the field of nursing?
- * How do handle the pressure of working as a nurse?
- * What is your management style?

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Question - 40:

Operational and Situational Nursing Supervisor Job Interview Questions:

Ans:

- * What would you do if a nurse wasn't following your instructions?
- * How do you deal with conflicts between team members?
- * How do you evaluate your team's performance?
- * If a nurse under-performs, how do you let them know? What do you do to motivate them?
- * What clinical experience has been important and relevant to you?
- * How do you keep up with changes in the field?
- * What do you hope to gain from this position?

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Question - 41:

Professional Nursing Supervisor Job Interview Questions:

Ans:



- * Why did you decide to become a nurse (or choose this specialty)?
- * Do you work better independently or as part of a team? Describe.
- * What do you find most challenging or difficult about being a nurse? How do you motivate yourself to get through such difficulties?
- * What do you find to be most rewarding about being a nurse? Which aspects of nursing do you find most satisfying/enjoyable and why?
- * Give examples of how you have provided patient-centered care. Explain your understanding of outcomes-based care.
- * Describe a time when a physician gave an order that you believed was incorrect. How did you handle it?
- * Describe a time when you were unsure of the best protocol to follow. How did you handle it?
- * Describe a time when you had a conflict or disagreement with your supervisor. How did you handle it? What was the outcome?
- * How do you handle patients who complain or become abusive?
- * How have you handled coworkers, physicians, or others you work with who become rude or demanding?
- * What types of situations do you find stressful on the nursing floor? How do you manage those stressors?
- * Have you ever worked in [this] type of environment before or with [these] kinds of patients? What made you successful?
- * How do you stay current within the nursing field? What publications do you read? What research findings interest you?
- * Are you currently affiliated with any professional nursing organizations? How has membership benefitted you?
- * How would you handle it if you had to stay late on your shift, unexpectedly and with little or no notice?
- * How many times in the past year have you been late for your nursing shift? How many shifts did you miss and why?
- * What environment or dynamics help you to be your best as a nurse? What are your qualities or attributes that make you a great nurse?
- * How would your nursing coworkers describe you? How would your nursing supervisor describe you?
- * Why do you want this job? Why do you want to work for this organization? What do you know about this organization?
- * Describe a time you worked on a special project. What was your contribution? What were successful outcomes?
- * Describe a time you have trained or mentored new nurses or nurses who were new to your organization.
- * What do you see yourself doing in 5 years?
- * How do you feel your background has prepared you for this role?
- * If offered this role, how soon could you start?
- * Is there any reason why we should not hire you for this role?

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Question - 42:

Basic Nursing Supervisor Job Interview Questions:

Ans:

1. Please walk me through your resume and your nursing training and experience.
2. Why are you interested in this particular nursing job?
3. What do you consider your strengths and weaknesses as a nursing professional?
4. What do you consider your most relevant qualification for this nursing job?
5. Why did you choose your specialty area of nursing?
6. Why do you want to work in this facility?
7. How do you stay current with the nursing profession?
8. Describe a situation in which you had to handle a difficult and demanding patient
9. Tell me about a decision that you had to make quickly regarding a patient
10. When have you disagreed with a colleague over the management of a patient. How did you handle it?
11. Why are you the right person for this nursing job?

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Question - 43:

Explain what is the right way to correct an error made while charting on a resident's chart?

Ans:

The right method to correct an error made while charting on a resident's chart is to draw one line through it, write the words "mistaken entry," and then initial.

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Question - 44:

Tell me what are some of the types of post-surgical care that a nursing assistant can be asked to provide for patients?

Ans:

Some of the types of post-surgical care that a nursing assistant can be asked to provide for patients include

- * Monitoring and recording of vital signs (blood pressure, temperature, heart rate, and respiratory rate)
- * Post-Operative Pain, make sure their pain is under control
- * Carefully moving the patient as such tubes or drains are connected with patients body
- * Fluid Intake/Output should be monitored

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Question - 45:

Tell me what all things CNA needs to take care while transferring a patient from bed?

Ans:

While transferring patient from bed, CNA must crosscheck following things,

- * Can patient bear his weight? fully or partially
- * If patient is cooperative use stand and pivot technique using a gait/transfer belt (1 caregiver) -or- powered standing assist lift (1 caregiver)
- * If the patient is not cooperative use full body sling lift and 2 caregivers to transfer patient.
- * If patient have upper extremity strength then use gait/transfer belt until the patient is proficient in completing transfer independently

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Question - 46:

As you know you will have several patients to take care of? How do you prioritize which one you attend to first?

**Ans:**

I would assess the list and organize them in order of urgency as per their medical needs.

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Question - 47:

Tell me what actions did you take when there was a mistake made from an employee or a conflict within your team?

Ans:

This is a situational question designed to test your attitude towards difficult situations and it requires you to answer openly, making the best of your communication skills. Tell the interviewer what the mistake was or what the conflict was all about. Make him/her understand that you dealt with the employee in a constructive way and tried to find the root cause of the conflict. Discuss about how you described the mistake to be a learning opportunity for the concerned employee and encouraged him/her to continue to perform at best. Discuss about how opinions and grievances of the team were well attended by you and that the target towards which the team was working on was more important and would end all conflicts if rightly achieved. In short, in spite of a mistake or conflict, you tried to motivate your employee and team to perform at best.

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Question - 48:

Tell me what, according to you, are the most important qualities a supervisor should have?

Ans:

You can most certainly expect this question to be asked in your interview. Although it is just to ease you into rest of the interview, it is also designed to test how well and how confidently you respond to the question. Skills like planning, organizing, controlling, decision making, communicating, motivating, problem solving, accountability, fairness etc should be your immediate reply. However, the reply shouldn't be too immediate to make the interviewer feel that you may have mugged the answer. Reply with ease!

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Question - 49:

Tell me what have you done to improve your knowledge for nursing supervisor in the last year?

Ans:

Try to include improvement activities that relate to the job. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones handy to mention.

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Question - 50:

Tell me how should a resident in a shower chair should be placed?

Ans:

A resident in a shower chair should be placed facing the door of the shower stall.

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Question - 51:

Explain how a CNA can become LN (Licensed Nurse)?

Ans:

A CNA can become LN (Licensed Nurse),

- * Need as many as 200 hours of additional education in some areas like pediatrics, maternal medicine, and gerontology.
- * Need experience in a hospital, clinic, or private practice that you can use toward your license
- * Need to pass the national NCLEX-PN exam to work in a hospital setting

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Question - 52:

Tell me how would you classify a pressure sore?

Ans:

A pressure sore is classified into 4 stages,

- * Stage I: stage I pressure sore would appear as a reddened area that does not blanch (turn white) when pressed
- * Stage II: stage II pressure sore involves a partial breakdown of the upper layer of skin, but does not extend all the way through the
- * Stage III: stage III and stage IV ulcers extend all the way through the skin
- * Stage IV: stage IV ulcers extend all the way down to muscles, tendons or bones

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Question - 53:

Do you know what are the opportunities a CNA may have?

Ans:

After few years of experience as CNA, he/she can advance in following fields

- * LPN (Licensed Practical Nursing)
- * RN (Registered Nursing)
- * RN (Neonatal Nurse)

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**Question - 54:**

Tell me what are all places a CNA can work?

Ans:

A CNA can work at following places,

- * Nursing Homes
- * Home Health Care Agencies
- * Assisted Living Facilities
- * Staffing Agencies
- * Hospitals
- * Hospices
- * Doctor Offices/Practice Groups
- * Day Care Centers and Schools
- * Medical Clinics
- * Urgent Care Centers

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Question - 55:

Explain me how to become a qualified CNA?

Ans:

To become a qualified CNA,

1 Complete state approved education program:

- * Pass state approved education program.
- * Check local regulations before enrolling since CNA training vary by state
- * CNA programs last from 4 to 16 weeks

2 Pass state specific examination:

- * Pass a state-specific examination to be fully certified
- * Graduates can work up to four months without certification while waiting to take the exam

3 Get your first job:

- * Certified nurse assistants can only practice under the supervision of licensed nurses
- * It is illegal to offer their services as independent providers

4 Continue:

- * Some states mandate CNAs must fulfill education credits each year to maintain their qualifications.

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Question - 56:

Explain me about a time when you had to implement or introduce a change?

Ans:

Change is the only thing that is constant, and people, in general, are resistant to it. A working environment is not spared by it either. The question is to test your ability to motivate and influence your team to accept the change and encourage them that it was for the best. Tell the interviewer the extent to which you were able to achieve the desired result by how well you gave support to the ones who were most resistant to change and how well you listened and responded to their concerns throughout the process. Even if the result was not in your favor, don't go off blaming your team but put forth the thought that you performed to the best of your strengths and tried well.

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Question - 57:

Why do you believe we should hire you as Nursing Supervisor?

Ans:

This question needs to be carefully answered as it is your opportunity to stick out from the rest of the applicants. You should focus on skills that you have, including those not yet mentioned. Simply responding "because I'm really good" or "I really need a job" isn't going to work. You shouldn't assume the skills of other applicants or their strengths, focus on yourself. Tell the interviewer why you are a good fit for the position, what makes you a good employee, and what you can provide the company. Keep it brief while highlighting achievements.

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Question - 58:

Explain me how do you motivate your employees/team members?

Ans:

The more your employees or team members understand about their jobs and responsibilities the more motivated they are. Show how you ensure each subordinate has clarity about his or her role and responsibilities. Discuss how you set clear, specific and realistic targets that are agreed on rather than dictated. Focus on how you involve employees by asking for suggestions, ideas and feedback.

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Question - 59:

What kind of salary do you need as Nursing Supervisor?

Ans:

This is a loaded question and a nasty little game that you will probably lose if you answer first. So, do not answer it. Instead, say something like, that's a tough question. Can you tell me the range for this position? In most cases, the interviewer, taken off guard, will tell you. If not, say that it can depend on the details of the job. Then give a wide range.

[View All Answers](#)

**Question - 60:**

Explain why did you choose your specialty area of nursing?

Ans:

Whether the area of specialization is ER, Occupational Health, Community Health, ICU or any other, the key to answering interview questions about your nursing career choice is to be very specific about why you chose it. What influenced you in your choice? How did you explore your options? Highlight how your strengths are best utilized in this area and how it suits your personal competencies.

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Question - 61:

Tell me how to apply wrist and ankle restraint?

Ans:

To apply wrist and ankle restraint,
* Pad the bony areas of the restrained area.
* The padded portion should be applied at the ankle or wrists correspondingly
* The tie of the restraint should be pulled through the corresponding slit
* To avoid the tourniquet effect, use a half-bow knot in order to attach the other end to the movable side of the bed
Be careful while removing the restraints, because failing to follow them will be considered negligence.

[View All Answers](#)

Question - 62:

Tell me while measuring blood pressure what you need to check as a precaution?

Ans:

As a precaution, while measuring blood pressure, you need to make sure that you don't take a BP on an arm with an IV.

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Question - 63:

Explain me how should a CNA must deal resident who has a speech problem?

Ans:

* Knock on the door, call out to the resident by name and begin conversation
* keep conversation to the point and brief
* Use simple direct questions
* Be patient and wait for answers
* Use communication tools like Notepads and pens, scrabble tiles, flash cards, pointing, picture boards and maybe charades
* Repeat it back to make sure you heard right what is said

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Question - 64:

Explain what is the best way to deal with the irritant patient?

Ans:

The best way to deal with irritant patient is,
* Talk to them
* Inform them of what you will be doing
* Be kind and gentle
* Always check the room for any hazards or waste
* Be courteous and treat them with respect
* Be vigilant in monitoring what they are doing at all times of the procedure

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Question - 65:

Tell me what is the meaning of assault and battery in CNA practice?

Ans:

In CNA practice,
* Assault is referred to physical violence or threat to use violence against someone.
* Battery is actually referred for physical violence or wrongful touching against someone.

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Question - 66:

Tell me what all lateral sliding aid you can use to transfer the patient to bed?

Ans:

Lateral sliding aid you can use to move patient are,
* Draw sheet or transfer cot with handles
* Low friction mattress covers
* Slide boards
* Gurneys with transfer devices
* Beds that convert to chairs

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**Question - 67:**

Explain 1-2 example for negligence CNA can do?

Ans:

Example of negligence include,

- * Administering drug without supervision
- * You place a wrong medication tray that belongs to another patient with the same name
- * You transfer a patient by yourself even though the care plans states two staff should be present
- * You give a patient a bath without checking the water temperature first.

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Question - 68:

Tell me what are the software a CNA will be using during their tenure?

Ans:

- * Billing software
- * Health information medical history databases
- * GE Healthcare Centricity EMR
- * Charting software and MS office

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Question - 69:

Explain how you deal with a patient who is aggressive and resist for medication?

Ans:

To deal with patient who is aggressive and resist for medication my first approach would be,

- * I would make patient calm and administer the drug if that didn't work then
- * I would make sure that he is safe, and I would ask for help

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Question - 70:

Explain what is CNA?

Ans:

A CNA stands for certified nursing assistant. It is a person who has received training to help patients under the close supervision of a licensed practical nurse or a registered nurse.

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