Pension Consultant Job Interview Questions And Answers



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Pension Consultant Interview Questions And Answers Guide.

Question - 1:

Explain me what are you looking for?

Ans:

It takes a lot of thinking to be ready for this question. Avoid speaking in generalities. Be prepared to talk about the kind of work you're interested in doing and how your skills translate to the employer's needs.

View All Answers

Question - 2:

Explain me what Payroll Forms Are You Familiar With?

Ans:

Payroll administrators must understand the function and proper usage of various payroll forms. Forms related to payroll include personal data forms, overtime or absence approval forms, expense reimbursement forms and time sheets.

View All Answers

Question - 3:

Tell me why are you looking for a job?

Ans:

Keep it brief. A straightforward answer is best. For example, "My organization was forced to downsize." Avoid negative statements about yourself, your work or your ability to get along with others. Never criticize former employers or coworkers.

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Question - 4:

Tell me do you get on with your current Manager?

Ans:

I have a good relationship with my boss; he/she is not the reason I'm looking to move. <u>View All Answers</u>

Question - 5:

Tell me how long would you stay with us?

Ans:

I see this as a long-term career move. View All Answers

Question - 6:

Tell me what is the Casualty Actuarial Society?

Ans:

Casualty Actuarial Society is a professional association of non-life actuaries, of risk management professionals who work in industries other than life insurance. The motive of this society is to give knowledge to members and the general public about actuarial analysis of property and liability risk <u>View All Answers</u>

Question - 7:

Explain what are your greatest weaknesses as Pension Consultant?

Ans:

Some people have said my natural enthusiasm is a weakness, but I found my administration skills were weak. However I have recognised this and come to terms with it. Consequently, it is no longer a major problem.



View All Answers

Question - 8:

Tell me how Do You Stay Organized?

Ans:

Organization is key to accurate and timely payroll processing. Highly organized payroll administrators have information about pay, deadlines, taxes and other important data all in one place for ease of access.

View All Answers

Question - 9:

We don't have many employees who are your age. Would that bother you?

Ans:

Explain that you believe your age would be an asset, you are eager to learn and it doesn't matter who helps you. Describe recent experiences, whether at work or in other situations, where age diversity has been an asset.

View All Answers

Question - 10:

Tell me what is the role of actuarial assistant in the insurance company?

Ans:

Actuarial assistant is a helping hand to actuary; it plays a valuable support role to the actuary, assisting with the calculation of premium rates, policy liabilities and developing new products.

View All Answers

Question - 11:

Explain this is how we do things around here, what would you change?

Ans:

This is more of a test of personality than technical skills, An employer is essentially asking the actuary to use their professional judgement to identify a problem, but explain it in an easily understandable way.

View All Answers

Question - 12:

Do you know what is actuarial report?

Ans:

An actuarial report includes the future and current conditions of the fund, like in case of pension or insurance policy, it helps to decide whether it meets the need of people depending on it. For government organization, this actuarial report is available on public request, while, for privately managed fund, it might not be accessible to the public.

View All Answers

Question - 13:

Explain what do you think of your current job? / Why do you want to leave?

Ans:

As a company they are fine but I do not think they can match my ambitions with the possible opportunities offered and now is a right time for me to move on. View All Answers

Question - 14:

As you know we have state-of-the-art technology. Would you be able to jump right in?

Ans:

Show you are adaptable and tech-savvy. Provide specific examples of projects you've done that required computer skills, computer programs you know, and your familiarity with social media. Emphasize any training you've had to keep your skills up to date.

View All Answers

Question - 15:

Tell me in your role in Pensions consulting what are your responsibilities?

Ans:

My work is generally very varied, which is great. Responsibilities can range from assisting with funding updates or valuations to running calculations for specific clients on an ad hoc basis.

In my role, from early on you can get heavily involved in projects and become a key member of the team, working with a variety of clients.

View All Answers

Question - 16:

Explain typical IRS Forms Such as Form W-2 and W-4?



Payroll administrators process payroll tax information. IRS forms W-2 and W-4 provide employers with the information needed to withhold income taxes from employees' wages. Familiarity with these forms ensure the candidate understands how to properly prepare these documents.

View All Answers

Question - 17:

Tell me do you think your boss is a good Manager?

Ans:

I have never had any problems with the management expertise of my boss and as already mentioned he/she is not the reason I'm looking for another job. View All Answers

Question - 18:

Tell me a time when you had to take initiative?

Ans:

Once a coworker was trying to sign a prospective client. Our boss constantly had to check in with him to see what progress was being made, and the work simply was not getting done at the pace the boss wanted. There was a significant risk that we would lose this big client. I did not want to overstep any boundaries, but I offered to help my coworker with the research. I think my coworker was a little too prideful to outright ask for help, but I could tell he was grateful for the help, and we ended up splitting the commission when we landed the client.

View All Answers

Question - 19:

Tell us what Is Your Experience with Computerized Payroll Systems or Software?

Ans:

Payroll systems accurately maintain data related to payroll processing. Familiarity with formal payroll systems and computerized software ensure the candidate has experience with current payroll technology.

View All Answers

Question - 20:

Tell us do You Have Experience Processing Special Pay Items?

Ans:

Special pay items are not processed in the same manner as regular payroll. These items include pay for incentives and bonuses, as well as pay for work completed by contract specialists.

View All Answers

Question - 21:

Do you know what does a pension actuary do?

Ans:

The job of pension's actuary is to help pension's providers to set the pension rates and craft retirement policies that minimize risk. They apply their skills to the creation and maintenance of sustainable retirement plans. Majority of the pension actuaries work in a pensions actuarial firms while others work in government bodies.

View All Answers

Question - 22:

Explain where do you see yourself in five years time?

Ans:

At the moment in five years time I can see myself progressing along my chosen path and currently I would like to progress into a managerial role. But, if in two to three year's time a better, more suitable opportunity shows itself, then I would give it my consideration. Actually I would like to have won the pools and be sitting on a boat drinking wine in the Med. (Humour can sometimes help.)

View All Answers

Question - 23:

Tell me aren't you overqualified for this position?

Ans:

Even though overqualified can be shorthand for "old" or "expensive", it's important to stay positive. Express your enthusiasm for the job and pride in your qualifications. Explain what makes you interested in this position at this point in your career - such as wanting to apply your skills to a new field, not wanting any management responsibilities, or to achieve more flexibility and work-life balance.

View All Answers

Question - 24:

Explain me how difficult is it balancing your day-to-day work and studying for your CFA exams?

Ans:

The actuarial exams can be very challenging, however Aon are extremely accommodating in helping graduates balance their work and studies. They assign you a considerable amount of study days including tutorials in order to allow you to spend time focusing on your studies. From speaking to friends I know at other firms looking to pass the actuarial exams, Aon gives us an above average amount of study days.

You are also able to take these days when you like, as long as it doesn't mean that you neglect your duties to clients that you are working with. People that you are



working with are generally very accommodating when you are looking to study for your exams because they have all been through the process before. View All Answers

Question - 25:

Tell me how Would You Assist an Employee Whose Tax Withholdings Are Inaccurate?

Ans:

This question illustrates whether the applicant has experience changing employee income tax withholding amounts. The applicant should be able to describe the necessary forms to use and the process for changing the information in the payroll system. View All Answers

Question - 26:

Tell me the role of chief actuaries?

Ans

Chief actuaries act as an actuary head or supervisor for the government organization as well as corporate. They keep an eye on other actuaries and distribute and direct assignments. Also, they prepare reports and reviews of business functions like budgets and mergers. Further, they implement policies and guidelines relating to actuary risk analysis.

View All Answers

Question - 27:

Explain some of the topics that Actuary should be proficient in?

Ans

To become a successful actuary, you must have a good hold on

- * Calculus
- * Linear Algebra
- * Differential Equations
- * Probability & Statistics
- * Regression Analysis * Time series Analysis
- * Accounting
- * Finance & Management * Economics
- * Computer science & communication
- View All Answers

Question - 28:

Explain me what are the responsibilities of a property or casualty actuary?

Ans:

As a property or casualty actuary, responsibilities includes

- Conducting studies and analyzing of rates according to geographical area and type of insurance, such as homeowner rates or automobile rates
- * Preparing materials or evidence that tells the changes in the rate for insurance is legitimate
- * Developing plans for the company to enter a new line of insurance
- * Conducting research on new statistical models and methods for estimating claims

View All Answers

Question - 29:

Explain a situation where you had to express an opinion in a tactful manner?

Ans:

Once I was discussing a potential pension plan with a client. She had done her research and had acquired information from a different company. I tried explaining all the benefits she would get from us, but she countered that the other company offered the exact same benefits at a lower rate. I looked into the situation and found that the client was right, so I explained that going with another company was the right move, but if it ended up not working out, we would be there to assist her. A few months later, the client came back saying she was unsatisfied with the services she was getting from the competition, and wanted to work with us.

View All Answers

Question - 30:

Explain me what is the working environment like? Is it quite a diverse group from different academic backgrounds?

Ans:

I get on extremely well with my colleagues and those that work around me. We are always bonding with each other via team lunches and events, as well as the regular Friday evening at the pub.

With regards to their backgrounds, because my area of business is quite mathematical there isn't a huge range of different courses represented. However there is a common misconception that my role is only open to those studying mathematics at university, which is not true. Other courses represented around me include Physics, Engineering and Economics amongst others.

You do not need a mathematics degree but you may need a mathematical element to your degree.

View All Answers

Question - 31:

Tell me how Would You Handle an Employee Who Fails to Report Time Records Before the Payroll Deadline?



Employees who do not complete their required payroll forms make the payroll administrator's job more challenging. Asking this question allows the applicant to explain how she would handle this to ensure the worker still gets paid.

View All Answers

Question - 32:

Tell me what measures are there that allow you to receive help if you are struggling to settle in or do your work? Is it easy to get in touch with senior management?

Ans:

I personally think that Aon make it extremely easy to settle in and it is very hard for you not to find people to talk to or someone to confide in if you have any problems. You are even assigned a buddy that you can ask any questions you like, these can range from asking about pensions to something more general about how certain things work at the company. This can really help to make sure you feel in the loop at a new company. I have been very fortunate to find a firm in which everyone is friendly and welcoming.

Before starting work in the office, the graduates go on a residential induction where they can get to know each other and learn a bit about what their role is within the firm. It's a really fun experience, and it means that when you start in the office it's easier to settle in because you've already made friends there and have a general understanding of your role.

View All Answers

Question - 33:

Tell me what proactive actions have you taken in order to create a more efficient workplace?

Ans:

Before I started working at my last job, there was no referral program in place. They mostly relied on cold-calling to get new clients, so I recommended to my boss that we should offer incentives to current clients if they refer someone over to us. It took some convincing, but he agreed to try it out. We ended up getting a lot more business out of the system.

View All Answers

Question - 34:

Explain me what are the skills required to become actuarial?

Ans:

Skills required to become actuarial is

* Good understanding of statistics and math's

- * General knowledge of business and finance
- * Basic knowledge of programming languages, statistical analysis programs, spreadsheets and databases
- * Good communication skills which include preparing reports and giving presentation
- * Good analytical and problem-solving skills

View All Answers

Question - 35:

Explain me a time when you encountered a difficult situation with a colleague and how you resolved it?

Ans:

Part of the reason for asking this question is to gain an idea of how the actuary interacts with peers and managers - whether that's developing or assessing a junior colleague, or responding to the demands of a superior. However, very often simply calling on actuaries to relay this information is a test of their communication skills.

"Employers want to see evidence of healthy working relationships, but half the point in asking it is to see how actuaries respond when they're required to tell a story for five minutes," he says. "Increasingly, it's important for actuaries to be commercial as well as technical and communication skills are integral to this."

Question - 36:

Top 10 Pension Consultant Job Interview Questions:

Ans:

- * Tell me about yourself.
- * What is your greatest strength?
- * What is your greatest weakness & how can you overcome it?
- * Why are you leaving or have left your job?
- * How do you handle stress and pressure?
- * Describe a difficult work situation/project and how you overcame it.
- * Why do you want this job?
- * Why should you be selected over other candidates?
- * What are your goals for the future?

* How do you evaluate success?

View All Answers

Question - 37:

Professional Pension Consultant Job Interview Questions:

- * What kinds of projects do you typically work on? What has been the focus of the last four or five projects you have worked on?
- * What do you see as the major issues facing this industry?
- * What has been your average number of clients at a time?
- * Do you tend to focus on one project, or do you handle a number of projects simultaneously?
- * What steps do you take to ensure that you do not spread yourself too thin among your clients?
- * How do you keep track of your progress during a project?



- * We want to achieve savings of 20% in the next 12 months. How can you help us reach this goal?
- * Walk me through the life cycle of a recent project you worked on from start to finish. What results/deliverables did you achieve? What went well and what did not go well?
- Tell me about a time when you faced an ethical dilemma, and how you managed it.
- * What are some important ethical considerations for consultants?
- * Describe how you typically conduct a sales meeting
- * What's your leadership style?
- * Tell me about a time when you had to deal with a difficult client. What did you learn from the experience?
- * What would you do differently?
- * How would you explain a complex technical issue to a client?

* You are consulting a small firm that sells a well-reputed product. A large competitor starts selling a similar product incorporating the most recent technology. What should the small firm do in response?

View All Answers

Question - 38:

Basic Pension Consultant Job Interview Questions:

Ans:

- * At Korgau Pension Fund Administrator we provide services to a wide range of businesses. Which industry or business type do you have the most experience with? * We have a wide range of services at Korgau Pension Fund Administrator. Have you ever used any of our services?
- * Many of the management and higher level roles with Korgau Pension Fund Administrator require a Degree in Business or similar. Please walk me through your post-secondary education.
- * Due to the nature of Korgau Pension Fund Administrator business and services we may ask that you complete a full background check. Are you willing to comply? At Korgau Pension Fund Administrator we seek to hire those who think outside the box. When was the last time you made a suggestion for workplace improvement? What was the outcome?
- * At Korgau Pension Fund Administrator we have many local competitors. In your opinion, what makes us stand out from the crowd?
- * Korgau Pension Fund Administrator values philanthropy and community giving. How do you choose to give back to others? * At Korgau Pension Fund Administrator, our primary work is to cater to other businesses. What do you foresee as the biggest challenge working in the commercial
- services industry? * Customer service is our top priority at Korgau Pension Fund Administrator. What is your customer service philosophy?
- * We value accountability at Korgau Pension Fund Administrator. If a customer sent a formal complaint about an interaction with you, how would you handle it?
- * Do you fully understand what we do at Korgau Pension Fund Administrator?
- * When have you contributed to an effort to obtain a corporate goal?
- * When have you faced an unexpecting difficulty?
- * Where do you see yourself a year from now?
- * Tell me a specific instance when you found it necessary to be precise in order to complete the job. * What are your career aspirations beyond this job?
- * Why do you want this job?
- * Rate your communication skills from 1-10 with proper examples backing your given rating.
- * Considering your background is in an industry different from ours, what skills and characteristics do you have that qualify you for this position in this industry?
- * How did you maintain a good relationship with your last boss?
- * Outside of work, what type of creative activities do you like to pursue?
- * How do you determine priorities when you have multiple projects due?
- * What was your biggest take-away from your post-secondary education?
- * Do people see you as a trustworthy and honest individual?
- * What kind of people do you enjoy working with?
- * Tell me about a time when you took charge of a situation, but the outcome was disappointing?
- * As a manager, who has been your greatest influence? A person that has defined what type of leader you wish to be
- * If you had \$50,000 to build your own business, what would you do?
- * When a problem arises, what are your first reactions?
- * What are your salary expectations?
- * Tell me about a time when you received criticism from your manager. How did you react to that criticism? How did you make improvements based on that criticism?

View All Answers

Question - 39:

Tell me why should we offer you the position?

Ans:

I've listened very carefully to what you've told me about the position and on that basis I'm confident that I could do the job as well as, if not better than, the others you have seen.

View All Answers

Question - 40:

Explain us why did you leave your last job?

Ans:

A. You felt your career prospects and progression could go no further and you need a challenge where your potential can be exploited.

View All Answers

Question - 41:

Tell me what is Actuarial life tables?

Ans:

Actuarial life tables are statistical charts that provide detail about life expectancy in a given population.

View All Answers



Question - 42:

Do you know what is the role of Actuarial Analyst in the insurance company?

Ans:

Actuarial analyst's works in the insurance industry and use statistical model to analyze the data and calculate the costs associated with certain events such as

- * Product failure
- * Accidents
- * Property damage
- * Injury and death

* Destruction due to natural calamities (hurricanes, earthquakes, pandemic and terrorist attacks)

View All Answers

Question - 43:

Explain me what is the role of actuary analysts in investment?

Ans:

The main role of actuary analysts is to save companies money and time, by identifying the possible risk in investment. Apart from that they have to

- * Identify an area of investment having a minimum risk factors
- * Avoid the situation where the quantifiable risk is relatively low in terms of the potential gains
- * To provide actual quantifiable estimates by creating complex financial models
- * Providing rating or ranking of different investment opportunities based on the risks to the possible returns

View All Answers

Question - 44:

Tell me some name of the most common actuarial software used in industry?

Ans:

Some of the common actuarial software used in industry are

- * Milliman Acturial software solutions
- * Moses
- * GGY-AXIS
- * Poly Systems * Prophet
- * Propnet * PTS
- * RMISWeb
- * SAS
- * TAS
- * Towers Watson
- View All Answers

Question - 45:

What is lognormal distribution in the context to insurance?

Ans:

Lognormal distribution is a probability distribution that is used as a model to claim size distribution; it is positively skewed and has a range from zero to infinity. <u>View All Answers</u>

Question - 46:

Explain the role of Actuary in consulting firm?

Ans:

- The role of the actuary in consulting firm varies, it may include
- * Give investment advice
- * Evaluating a company's insurance program cost for the employees
- * Can work for a labor union to evaluate and estimate what the new health plan provided would cost
- * Giving evidence on how automobile insurance rates should be determined
- * Testify in court about the loss of potential lifetime earnings by a person who has been disabled or killed in an accident
- * Determining the future pension benefits based on the current value in divorce cases.

View All Answers

Question - 47:

What are your greatest strengths as Pension Consultant?

Ans:

My greatest strengths are threefold: -

- * To be able to recognise my weaknesses
- * I have the ability to pick up procedures quickly
- * An excellent temperament which means I don't get rattled easily

View All Answers

Question - 48:

Tell me why you're interested in this role/company?



Yes, this is something of a generic question, but there's an added weight to it when asked to actuaries. Because it's such a candidate-led market, most recruiters are headhunting rather than being deluged by CVs, suggests Stubbings, and as a result they want to see some enthusiasm for the role. "Why are they moving? Actuaries are not the most among the most risk-taking people, so employers want to understand their motivations for making a move, whether that's culture or potential career progression," he says.

View All Answers

Question - 49:

Tell me are you able to handle criticism?

Ans:

I have been working in the insurance industry for some time, so I have become accustomed to handling criticism. I have one coworker in particular who has a real knack for pointing out minor mistakes, and I have learned to take it in stride and implement suggestions rather than fighting someone about it. Landing a new pension agent position might seem difficult, but by studying these pension agent interview questions and answers, you will be much more prepared.

View All Answers

Question - 50:

What are your salary requirements as Pension Consultant?

Ans:

Try to postpone this question until you receive a job offer. Prepare by knowing the going rate in your area. A good resource is the U.S. Bureau of Labor Statistics. If you don't know the range and the interviewer persists, reply, What salary range are you working with? The interviewer may very well tell you.

Question - 51:

What was the hardest question they asked you in their interview process?

Ans:

I think the question that I will never forget was the most difficult one that I had to answer. They asked me an analytical question, where I had to estimate the answer based on little information. They weren't too interested in what my final answer was, more how I got there and what assumptions I made. It's the sort of difficult question that you can't really prepare for, but tests your ability to think on the spot and think critically.

Question - 52:

Explain me are You Familiar With Employment Laws that Regulate Employee Pay?

Ans:

The Fair Labor Standards Act (FLSA) sets standards for minimum wage, overtime, commissions, wage garnishments, record-keeping and reporting. Payroll administrators must be very familiar with these laws to comply with FLSA requirements.

Question - 53:

Explain how Would You Handle an Upset Employee Whose Pay Is Inaccurate?

Ans:

Occasionally mistakes in payroll happen. This question allows the applicant to describe how he would resolve a situation that involves a disgruntled employee who needs assistance.

View All Answers

Question - 54:

Explain what Is Your Proficiency With Microsoft Applications?

Ans:

Microsoft applications such as Word, Excel and Access are very important in processing payroll and organizing attendance, hours worked and pay adjustments.

View All Answers

Question - 55:

Tell me you haven't worked for a long time. Why not?

Ans:

You may have gaps in employment for many reasons. Be honest. Speak confidently about the experience you gained during the gaps that could transfer to on-the-job skills. For instance, if you were a caregiver, you likely managed complex personal finance issues. As a volunteer, you might have worked with diverse groups and managed challenging schedules.

View All Answers

Question - 56:

Tell me how do you handle high-pressure situations at work?

Ans:

One high-pressure situation we were in recently is that a business contacted us interested in setting up a policy for all their employees, totaling over 150 individuals. It was a huge potential case that would have brought in a lot of money for our organization. My boss encouraged everyone to dedicate a majority of their resources to landing this client. It required some late nights and working on the weekend to get everything together, but I managed to get through by talking everything out with



my colleagues. Everyone else was going through the same thing, so it was easy to talk with my peers so that we could discuss trepidation or worries. It was really helpful to have people who understood precisely what I was going through, and we ended up landing the client in the end.

View All Answers

Question - 57:

Tell me what interests you most about the position on offer?

Ans:

The career prospects, job content, work environment, day-to-day duties, etc.

View All Answers

Question - 58:

Tell me what are the benefits of working as an actuary?

Ans:

- * Flexibility in working hours: Actuary can have flexible working hours and can balance his professional commitments * High Salaries: From beginning onwards, salary package are excellent, and in high paying jobs it is considered as one of them
- * International Opportunities: There is no limitation to one country, it is applicable all over the world * Central Role: Many companies and government institute are highly dependent on the research and result of the actuary. On the basis of their calculation, they take a decision whether to implement the new ideas or not
- s rk in a.. * Wide Scope: The area or field for actuary is wide, you can work in a specialist area like insurance, pensions, benefits, healthcare, investments and banking, etc.

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