

Tourist Guide Job Interview Questions And Answers



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Tourist Guide Interview Questions And Answers Guide.

Question - 1:

Explain Continuously Rendered Service?

Ans:

Continuously rendered services are those services, which are prepared and provided only to the customers who are physically present. This kind of service is not finished in instant time; it is a process, which is extended to a time limit. It is a kind of face-to-face interaction. For example reservation service, restaurant service, massage, etc.

[View All Answers](#)

Question - 2:

Explain me what do you do to stay healthy when you travel?

Ans:

I'm not super great at staying healthy when I travel, but I try to drink a lot of water and little alcohol, walk a lot, and avoid fatty food. I don't work out on the road besides the occasional pushup, so I try to stay right with my diet.

[View All Answers](#)

Question - 3:

Tell me have you had any summer internships or jobs around here?

Ans:

This question can work in two ways. On one hand, you can learn more about how well the college connects students with outside opportunities, and on the other hand, you can find out what the town is like when students aren't around. Especially for the arts, it's important to know how well-connected the college is and if the town itself has a lot of opportunities.

[View All Answers](#)

Question - 4:

Explain Mr Adding Value?

Ans:

Adding value can be defined as adding extra item, image, product or service, which adds value to the product. For example a good-looking receptionist adds to the quality of hotel, a garnish on food adds to the value of the food. It can be service tool, service staff, environment, image of the owner or chef, etc. Travel agency adds value to the quality of hotel or vice versa.

[View All Answers](#)

Question - 5:

Explain me an example that demonstrates your school pride?

Ans:

I love holy cross. In my time on Mt St James I have met so many wonderful people, knowledgeable caring professors, and experienced the greatest community I could imagine. The buildings and campus in general are a sight to be held and you cannot help but to show them to prespectives.

[View All Answers](#)

Question - 6:

Tell me what Is The American Service?

Ans:

American service usually is pre planned service, in other word its also called coffee shop service, or e.g mac- download service.

[View All Answers](#)

Question - 7:

Explain what Is Variability In Tourism Hotel?



Ans:

Services are highly variable. The quality of service depends upon how, when where and who provides them. Each time customer receives different levels of satisfaction from the same level of service; same food gives different test to different people.

[View All Answers](#)

Question - 8:

How would you rate your communication skills?

Ans:

I would rate my communication skills a 4 out of 5. I am very strong in keeping a positive attitude with any questions one may ask me and I deliver the answer the best I can.

[View All Answers](#)

Question - 9:

Tell me what Is Back Of The House?

Ans:

Staffs who are not directly involved in providing service. Guests rarely interact with them.

[View All Answers](#)

Question - 10:

Explain what Are The Challenges You Face While Handling Tourist?

Ans:

The challenges that tourist has to face is

- * Asking tourist not to do something repeatedly that is prohibited in that area like taking photographs
- * Check everything in the end as there is no negative impact.
- * Telling kids not to do certain things like visiting a zoo not to go close to animals or not to feed them.
- * Following the guidelines, like not throwing litter anywhere, as it sometimes costs you few dollars.

[View All Answers](#)

Question - 11:

Tell me what Is Attraction?

Ans:

Anything/object/activity, which attracts tourists and attach with it.

[View All Answers](#)

Question - 12:

Tell me would you feel bad if you ever gave someone a poor recommendation?

Ans:

Of course, but I would always try to do my best when working.

[View All Answers](#)

Question - 13:

Tell me what is your academic standing?

Ans:

Yes I do. No citations, or anything disciplinary action or anything of the sort.

[View All Answers](#)

Question - 14:

Tell me what Is Excursionist?

Ans:

This term is used for the temporary visitors, who do not even stay for twenty- four hours in a hotel.

[View All Answers](#)

Question - 15:

Tell me what is your greatest strength? How does it help you as a Travel Guide?

Ans:

My biggest strenght is an ability to remember facts, events.

[View All Answers](#)

Question - 16:

Tell me what Is Adventure Tourism?

Ans:



To convert the adventure into pleasure for the purpose of tourism business.

[View All Answers](#)

Question - 17:

Tell me what Is Village Tourism?

Ans:

To utilize village and villagers for the purpose of tourism. Tourism managed and operated by villagers for the villagers. Tourism managed and operated by villagers for the villagers.

[View All Answers](#)

Question - 18:

Tell me what Are The Benefits Of Hiring Tour Guide?

Ans:

The benefits of hiring tour guide is

- * You have an immediate access to those things that you are not aware of otherwise
- * You will learn more about culture in-depth from someone on the inside
- * You will have little more security and companionship
- * Flexibility to change your travel plan and to set up priority

[View All Answers](#)

Question - 19:

Tell me what Is High Touch Service?

Ans:

These are those services which are already prepared but the customer receive it only when he wants. For e.g. room reservation, fast food, printed information, housekeeping service, etc.

[View All Answers](#)

Question - 20:

Tell me how long have you lived in our city?

Ans:

20 years.

[View All Answers](#)

Question - 21:

Tell me what was your roommate situation like?

Ans:

If you're living on campus, you might be a little concerned about your "roommate situation." Ask current students or your college tour guide about what it was like with their roommate freshman year, where they lived, how they liked it. Find out if the school tries to put students from the same major together. When you ask for personal stories, you're more likely to get a real look into what dorm life is like.

[View All Answers](#)

Question - 22:

Explain me which are the easiest countries for Americans to be expats in?

Ans:

Any country you fit into! Your nationality isn't as important as how you feel about a place. Find a place you love and you'll be all set.

[View All Answers](#)

Question - 23:

As you know you travel a lot, but your base is Split. If you weren't in Split, where would you live when not traveling, and why?

Ans:

If I didn't live in Split I'd live somewhere small, maybe in the hinterlands or on an island, somewhere close to nature. I know that's where I'll be when the time is right...nature is an eternal inspiration which relaxes me, renews me, and unfolds me.

[View All Answers](#)

Question - 24:

Explain me what is your favorite thing about traveling?

Ans:

Learning about the world and how everyone fits into it. There are over six billion puzzle pieces in this world and I want to learn how they all fit together!

[View All Answers](#)

Question - 25:

Tell me when did you decide to become a tour guide? What led to that decision?



Ans:

I dreamed of traveling from the time I was a child and everything I imagined myself doing for a living one day was always related to travel. One step spontaneously led to another...I graduated, was looking for work, and saw a flyer for a course for tour guides and I enrolled. Friends from my early years at school who were already working as guides were taking the class. They recommended me to the agencies they were working for and that's how it all began.

[View All Answers](#)

Question - 26:

Explain how well do you know your way around our campus?

Ans:

I know my way around campus quite well. As a junior, I have had classes in every part of campus. That being said, since campus is so large, there are always new buildings that I am discovering exist. So sometimes I have to pull out the myUW app to look up a campus map.

[View All Answers](#)

Question - 27:

Explain what Type Of Work Is Involved In Travel And Tourism Industry?

Ans:

Travel and Tourism industry is mainly concerned with giving services to people who are going away from home, either on business trip or on a vacation. This industry work area involves dealing with customers, providing ticketing and money exchange facilities, arranging visas, making reservations, providing tourist guides and all-important details that are needed.

[View All Answers](#)

Question - 28:

Tell me what Is Hospitality In Terms Of Hotel Industry?

Ans:

Hospitality actually means, "taking care of guests in the best possible way".

* Organizing, providing services and looking care after guests is included in it.

* It means friendly and generous treatment of guests.

Hospitality industry includes all companies involved in providing services for guests. They provide more mental satisfaction than tangible objects.

[View All Answers](#)

Question - 29:

Tell me what Are The Physical Requirements Of A Tour Guide?

Ans:

* Must be comfortable working long hours outside

* Must be comfortable standing and walking for long hours

* Must be comfortable with a height

[View All Answers](#)

Question - 30:

Explain when Tourist Should Hire A Private Travel Guide?

Ans:

A private travel guide can be hired for following conditions

When you have very little time and more places to cover

When you are visiting a chaotic or relatively dangerous location

Private tour guide knows the tricks to take the tourist out from a crowded place and take them to their destinations When language and communication becomes a barrier, tour guides are very useful When you don't know which is the best place for dining that is hygienic and safe When you want to get rid of the hassle of ticket booking, checking operation hours, timing reservations, etc.

During a long stay at any place, private guide can help you to cut down your living cost During an adventure trip, like visiting safari park, you need a private tour guide to keep your life safe from unexpected incidents.

When access to certain religious places is not allowed for foreigner's, tour guide can negotiate with the locals or administrator.

[View All Answers](#)

Question - 31:

Tell me What Is The Approach A Tour Guide Should Go For To Make His Tour Standout?

Ans:

To stand out his tour, tour guide must do following things:

* Be a naturalist: Point out some significant natural landmark during your tour, natural habitat, and landscapes are always the tourist attraction.

* Speak about conservation: Tell them some information about how local have conserved this place and how much it is important for them. Give some direction of what to do and what not to do while tour like at some place taking pictures or touching of architectural statues is not allowed.

* Use interesting language or few words: Learn some basic words or language of the tourist you are guiding, it will help them to mix with you, and they will take interest in what you say.

* Intriguing opening: Always ask tourist about their interest and why they choose the place to visit, etc.

* Non-verbal communication: Your body language should be positive and use hand gestures while explaining them, smile and make eye contact. It will give them a sense of reliability and trust on you.

[View All Answers](#)

Question - 32:



Tell me what Is Perishability?

Ans:

Perishable services are those services, which cannot be stored. Unused service of a particular day cannot be sold next day or in advance.

[View All Answers](#)

Question - 33:

Tell Me Has The Traditional Vision On Tourism Been Addressed And New Outlets Opened?

Ans:

SCTA undertakes marketing the concept of tourism that enhances national, religious and social values and while not contradicting them. It stresses the importance of acquisition of national and cultural values in order to show respect, care and preservation of them. This is considered a shift in the social awareness towards tourism. Observers have noted the existence of such a positive shift for community-based tourism.

[View All Answers](#)

Question - 34:

Tell me what would you say is the difference between a good tour guide and a great tour guide?

Ans:

The difference is in nuances which change everything, it's because of the nuances that a good tour guide is remembered by a guest as a good tour guide, and a great one is remembered by name. A great tour guide is one which knows how to feel out a group and adjust the visit to suit their energy. She'll always put herself in it, her experience and story, she's not just a narrator but a creator.

[View All Answers](#)

Question - 35:

Tell me how do you avoid handing your passport over to a hotel or car/scooter rental?

Ans:

I try to give them a copy of my passport or another form of ID. Sometimes that doesn't work though. It's not likely they will steal your passport though!

[View All Answers](#)

Question - 36:

Tell me how do you make an income while you are traveling?

Ans:

Through this website! I'm a travel writer, so my job is to write about travel. The books I write keep this website going.

[View All Answers](#)

Question - 37:

Tell me what's your next trip, and what about it are you most looking forward to?

Ans:

I'm leaving for India in a few days, that is, I'm going back to India. I'm looking forward to everything - the tea, the scent of jasmine and incense, little Indian children and their smiles, and most of all I'm looking forward to the feeling I get in India which can best be described as joy.

[View All Answers](#)

Question - 38:

Tell me where do you get the information you share with tourists?

Ans:

I collect information from various sources, mostly from books and published guides...I have a very well-equipped library at home. I have a tendency to go overboard and buy a book just because of a single sentence. I also like to buy guide books about Croatia written by foreign authors, they're often better than ours, more dynamic and informative and they're adapted to suit contemporary tourists.

The internet is also a readily available source of information. I like to hear and read stories about traditions and beliefs, I like to read about legends and tell the stories to guests, they're easiest to remember. And the visitors themselves constantly inspire me with their questions which then motivate me to research further.

[View All Answers](#)

Question - 39:

Tell me which country is your favorite?

Ans:

Thailand. It's where I decided to quit my job, and I lived there for a few years. I love the food, people, and weather.

[View All Answers](#)

Question - 40:

Tell me what Are The Main Achievements Of Scth In Tourism?

Ans:

SCTH has set up objectives of a comprehensive strategy and progress in tourism. These strategic goals are achieved gradually and systematically, SCTH celebrates the empowerment of the concept of tourism in the Saudi citizens. SCTH has made a positive shift in its claim in this regard. It succeeded in transferring the concept of tourism to be associated with individuals and institutions as a social responsibility. Accordingly, new tourism activities and programs undergo systematic organization, based on institutional vision and prospective studies with the participation of all ministries in the government and private institutions that are directly



and indirectly connected with the tourism industry.

[View All Answers](#)

Question - 41:

Tell me How Can You Improve Tour Guide Skills?

Ans:

You can improve tour guide skills by:-

- * Know your audience: You must know your tourist, particularly when you want to influence specific group of people. You should know what age people you are addressing, where do they come from, what is the reason selecting particular destination and so on
- * Manage the group: Manage tourist group properly, like they can see and hear correctly what you say, assure passengers a safe passage, be ready to handle unexpected medical situation and select comfortable and safe locations for stops
- * Prepare the tour dynamics: Make tour dynamic by including sports, games, demonstrations or even cooking in the wild
- * Analyze your tour: Keep tourist engaged and make them feel active. It should not be a long road trip in a deserted land, keep talking to the tourist at regular interval even you can tell them historical stories and myth related to that. Carry extra binoculars and pass it to passengers to have a better view, this will leave an impact on tourist.
- * Make smooth transitions: At the end of the tour make a self-evaluation and figure it out whether you have carried out the tour the way you wanted and what are the area for improvisation. You can also rotate a feedback form to your tourist at the end of the tour.

[View All Answers](#)

Question - 42:

Explain what All Things Does A Tour Guide Should Carry With Him?

Ans:

Depending on the site tour guide must carry the accessories

- * Torch
- * Compass
- * Compact first aid box
- * Map
- * A knife or handy weapon (Safari Park)

[View All Answers](#)

Question - 43:

Explain what Are The Different Categories Of Tourist A Tour Guide Frequently Come Across?

Ans:

The different categories for tourist are

- * Sports, recreation and leisure
- * Eco-tourist
- * Educational
- * Cultural
- * Explore their special interest or hobbies

[View All Answers](#)

Question - 44:

Tell me how do you deal with flying around the world without having an onward ticket?

Ans:

This depends on the airline. Some airlines are really strict about you having an onward ticket, some aren't. Other than in the UK and Ireland, I haven't ever been asked at immigration to show onward proof. Technically, every country has this requirement but it's not really enforced. However, I know a few airlines that won't let you on without onward proof, so sometimes it's good to buy a refundable ticket or a cheap bus ticket out just to satisfy them.

[View All Answers](#)

Question - 45:

Tell me when somebody you meet while traveling asks you what your hometown is like, how do you describe it?

Ans:

I tell them it's crazy, unique, and the most beautiful city in the world [laughs]. I'm kidding, but not too much.

[View All Answers](#)

Question - 46:

As you know working with tourists can be exhausting - people can be tired, cranky, sick, stubborn, they whine...And you need to be upbeat and full of energy for hours. What keeps you doing it? What's most rewarding about this job?

Ans:

What's most rewarding is the feeling that I'm doing something good not just for me but for others, for my country. Those of us in tourism who are in direct contact with tourists, we also have a great responsibility, and I take a lot of pleasure in the fact that I still don't feel the burden of that responsibility but rather find enjoyment in it.

I love seeing the spark in the eyes and smile on the face of a guest after seeing, for example, Plitvice, or another of our country's beauties. I know then that I took part in the creating of an experience that is new for them. Of course, there are other experiences too, work which involves constant interaction with people is often draining, but fortunately it also renews you.

[View All Answers](#)

Question - 47:



Tell me if you are planning to be away for a long trip (possibly a year or longer), do you need to have domestic health insurance with the ACA requirement? Or would your travel medical insurance be enough?

Ans:

Travel insurance doesn't cover the ACA requirement, but if you are out of the country for more than 330 days, you don't have to pay the penalty. If you aren't going away for that long, you'll have to either pay the penalty or get insurance. If you aren't working, you'll most likely be able to qualify for a waiver since you'll fall below the income requirement, but it's best to speak to an accountant for details on that.

[View All Answers](#)

Question - 48:

Tell me why do you want a job while you're finishing school?

Ans:

I think that having a job would give me a distinct and worthwhile experience. I would be doing something that's important to me, something that I think is related to what I want to do as a career when I get out of school, I think it could help me develop and practice a multitude of skills related to responsibility, professionalism, and public speaking. I think it would be a lot of fun and a worthwhile experience.

[View All Answers](#)

Question - 49:

Do you know what Is The Function Of Iata Or Arc Number In Travel And Tourism Industry?

Ans:

ARC (Airlines Reporting Corporation) and IATA (International Air Transportation Association) are two organizations that issue unique ARC or IATA number to qualified organizations. After getting IATA or ARC this number organization can issue tickets and claim for commission.

[View All Answers](#)

Question - 50:

Tell me what Is Amenities?

Ans:

Extra facilities, service added with attraction, accessibility and accommodation to create tourism. It includes trust, friendship, hospitality, etc.

[View All Answers](#)

Question - 51:

Tell me what Is Moment Of Truth?

Ans:

It is the actual time when customer interacts with service staff. It is the moment of contact when no management has control. It is the motivation, skill, tools of the service and expectation, behavior, expectation of the customer determines the quality of the service.

[View All Answers](#)

Question - 52:

Explain me what Is Inseparability?

Ans:

To receive the service customer must be personally and physically present at the point of delivery. Customer cannot be separated from the point of delivery. Service is available at the Point of service Delivery (POD).

[View All Answers](#)

Question - 53:

Tell me What Are Benefits And Opportunity For Cruise Ship Guide?

Ans:

The benefits for cruise ship are immense

- * You will have an experience travelling on the ocean
- * You will meet different people and make contact for a long time
- * It will give an opportunity to explore other culture, people, traditions, lifestyles, etc.
- * You will always live a luxurious lifestyle on board
- * You will be paid for travelling

[View All Answers](#)

Question - 54:

Explain me what Tour Guide Must Know?

Ans:

A tour guide should know following things before he becomes professional

- * Be aware of the geological condition about the place of the tour
- * Be aware about the local accommodation and restaurant facility
- * Knowledge about the history about the place
- * Local hospital and Police station address for any emergency
- * Likes and dislikes of the tourist
- * Knowing more than one language including local language would be beneficial

[View All Answers](#)

**Question - 55:**

Tell me as A Tour Guide What Are The Career Options?

Ans:

As a tour guide, you can work locally showing tourist city attractions or he can work as an international guide traveling to foreign destinations. In order to do that you have to take training for domestic, as well as foreign travelling.

[View All Answers](#)

Question - 56:

Explain What Is The Five Characteristics Of Great Tour Guide?

Ans:

The five characteristics of an excellent tour guide is

- * Speak loudly and clearly
- * Helps tourist learn
- * Relays accurate information
- * Continues to learn and improve
- * Act professionally

[View All Answers](#)

Question - 57:

Tell me what Should A Tour Guide Do Before The Tour?

Ans:

- * Plan in advance
- * Provide necessary information to tourist before you start tour (Health & Safety)
- * Carry appropriate equipment
- * Plan the structure of your tour

[View All Answers](#)

Question - 58:

Tell me what Is Point Of Contact?

Ans:

Place, item, product, staff, service customer contact to receive service. It can be building, service environment, delivery items, staffs, follow travelers which they contact and receive positive or negative feelings.

[View All Answers](#)

Question - 59:

Explain what Are The Objectives Of Tourism?

Ans:

Objectives of tourism are not limited to the aspects of entertainment only, although this constitutes one of the important aims. The new concept of tourism, which is adopted by SCTH and led by the government, considers tourism as a sector of multiple benefits, including economic, cultural, social, heritage and environmental benefits as related to different segments of the society. Hence, it is evident that, this sector has a set of nested dimensions and aspirations that are in the service of the individual and the society.

[View All Answers](#)

Question - 60:

How's the food here?

Ans:

This is a pretty basic question that will get your college tour guide to open up a little bit. Food can be such a unifying force on campus-everybody has to eat! For artists in particular, fueling your body is fueling your art. Find out if the college has one dining hall or several, what kind of meal plan options there are, and if there are any other kinds of restaurants on campus. Although you probably aren't (and shouldn't be) basing your college decision on the quality of food it serves, you can get to know a little more about the culture by learning how students eat.

[View All Answers](#)

Question - 61:

Tell me what are is your availability?

Ans:

Monday, Wednesday, Friday - after 3 Tuesday and Thursday - after 4 I can work any time of the day on weekends if needed.

[View All Answers](#)

Question - 62:

Explain me what do you do when travel starts to feel repetitive? How do you keep each destination exciting when the same options are available?

Ans:

When I start to get down on travel, I stop. I stay in whatever place I am, relax, rest, and get to know it. When I'm ready to move on, I move on. Everyone has down days on travel. It's like life - ups and downs. Don't push yourself. Just stop, rest, and go on when you're ready.

[View All Answers](#)

**Question - 63:**

Why are you the best candidate for us as Tourist Guide?

Ans:

Because I have good communication skills, can communicate in 4 languages, have good orientation skills.

[View All Answers](#)

Question - 64:

Explain me when you go abroad, do you go sightseeing with guides or alone? Why?

Ans:

I usually travel on my own, and so I visit places independently, though I'm really grateful to some guides and their stories. When somebody is inspired by their job the time spent with them is enriching.

I really don't have any rules, I play it by ear, sometimes it's enough for me to sit on a square and soak in the atmosphere and by talking to a local I'll find out a lot more than from a guidebook or guide.

[View All Answers](#)

Question - 65:

Tell me why do you want to be a travel guide?

Ans:

Because I love traveling, seeing new places, meeting new people, but also to gain experience in dealing with different situations.

[View All Answers](#)

Question - 66:

Tell me many credit cards have yearly fees. How do you keep so many and still pay those fees?

Ans:

Many credit card companies will let you move to a no-fee version of the card if you call up. You can also try to get the fee waived for another year or ask for extra points or something instead of canceling. Cards want to keep you on board, so they always offer incentives to make that happen. Most of the time I move to the no-fee card or cancel.

[View All Answers](#)

Question - 67:

Tell me how do you keep yourself motivated?

Ans:

I focus on my goal(s) for that day or week or whenever. I set mini-goals within them and get the motivation and enthusiasm when I accomplish them. It's mainly self-motivation and discipline.

[View All Answers](#)

Question - 68:

What's your favorite campus tradition?

Ans:

Unique traditions can really help deepen the sense of community on a college campus. You can feel like you're part of something bigger because all students go through a similar experience. If this is an important factor for you, learning a little more about these traditions can help you get a feel for what it would be like to be a part of the student body.

[View All Answers](#)

Question - 69:

Tell me how Do You Deal With The Traditional Patterns Of Tourism?

Ans:

SCTA deals with diverse tourism types in accordance with an integrated administrative methodology. The patterns of traditional tourism have already been listed and multiple studies on their emotional dimension and potential of their being reproduced again have been conducted. Research outcomes paved the way for developing regulatory frameworks to reproduce traditional souks, long-established games and traditional crafts through private and public institutions. These are experiencing a high demand from all segments of society.

[View All Answers](#)

Question - 70:

Explain me what Is Blind Baking?

Ans:

To bake a pie crust without the filling. Metal weights or dried beans are typically utilized to keep the pastry from bubbling.

[View All Answers](#)

Question - 71:

Tell me what Is Product Formation?

Ans:

It can be defined as putting different products and services together to form a product for the satisfaction of customer.



For Example: Hospitality is a product formation which is not made from a single item.

[View All Answers](#)

Question - 72:

Explain me what Is Intangibility?

Ans:

It can be explained as services, which cannot be seen, tested, felt heard or smell or measured before they are delivered and received by customer. For example, travel experience, trust, confidence, hospitality, satisfaction, etc.

[View All Answers](#)

Question - 73:

Explain what Is The Term Used To Refer Museum Guide?

Ans:

A museum guide is often referred as docent especially in U.S.A; they provide specialized knowledge, anecdote and commentary about the exhibitions to the visitors.

[View All Answers](#)

Question - 74:

Tell me what Other Tasks Can A Tour Guide Do Other Than His Regular Work?

Ans:

- * Tour guide can follow up with the guests
- * Can do a complete survey of the place
- * Make photo CDs for guests

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