

Field Service Technician Job Interview Questions And Answers



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Field Service Technician Interview Questions And Answers Guide.

Question - 1:

Tell us why To Have A Positive Attitude?

Ans:

Most people will call you as a last resort because they have already tried to fix the problem themselves and were not able to. Keep the atmosphere calm and display a positive and friendly attitude.

[View All Answers](#)

Question - 2:

Explain me why Should You Have Patience To Become A Successful Computer Technician?

Ans:

You should be consistently patient with yourself and with the people you work with to become a successful computer technician.

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Question - 3:

Tell me why Should You Know To Remove Tough Viruses?

Ans:

You need to be able to remove tough viruses like Antivirus2009 (without formatting) and understand how to use tools like Combofix, SmitFraudFix, Autoruns, Process Explorer, Malwarebytes, Superantispyware and UBCD4Win.

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Question - 4:

Tell me what Does A Computer Technician Do?

Ans:

Computer technicians perform installation and maintenance or solve problems that people have with their computers. Just as there are different types of computers and different levels of computer systems and networks, there are also several different types of computer specialists.

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Question - 5:

Tell us what in particular are you most interested in working on?

Ans:

This is where knowing something about the company you're interviewing with, in addition to the specific position, is vital. Know what kinds of things those employees in positions similar to the one you're interviewing for are doing. And make sure you read the job responsibilities and requirements carefully.

For example, if you're applying for a marketing analyst position and you know that the company uses HubSpot, then you can mention that you're looking forward to diving into that.

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Question - 6:

Tell us what Are The Responsibilities Of A Computer Technician?

Ans:

The computer technician's responsibilities may extend to include building or configuring new hardware, installing and updating software packages and creating and maintaining computer networks.

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**Question - 7:**

Tell me about your ability to work under pressure as Field Service Technician?

Ans:

Pressure is actually a catalyst to my work. When there is an imperative deadline, I refocus my energy into my work which in fact, has helped me to produce some of my best works. (Give examples) I guess you can say I thrive under pressure.

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Question - 8:

Tell me what Is A Computer Technician?

Ans:

A computer repair technician is a person who repairs and maintains computers and servers.

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Question - 9:

Explain me what Education Does A Computer Technician Need?

Ans:

Computer technician positions may require or prefer a degree in computer information services or a similar degree. Network administration or electrical engineering are also common degree paths for this profession. While a bachelor's degree is preferable, you may find employment with an associate's degree and demonstrated acumen and experience. Continuing education may also be required within your specialization.

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Question - 10:

Explain how Important Are Interpersonal Skills To The Computer Technician?

Ans:

Technicians are usually very good at quickly understanding any client, whether scientists or laymen and being able to effectively communicate whatever the client needs to know about the problem and its solution.

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Question - 11:

What are your salary requirements as Field Service Technician?

Ans:

This can be one of the most challenging questions to answer, especially when you're new to a field. In most cases, though, you want to avoid answering the question at all. Instead, you want the interviewer to tell you what their budget range is for the position.

Instead of stating a number when you're asked, say something along the lines of, "I'm sure that whatever you're paying is consistent with the going rate," or "I'm sure we can figure out a fair salary based on what my responsibilities would be." Don't be afraid to say that because the job you're applying for is so much different than your previous jobs, it's hard for you to specify a salary range.

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Question - 12:

Tell me how To Format A Computer And Understand Windows Licensing?

Ans:

Formatting a computer is a fairly common task for most computer technicians but its a little more than just sticking in the Windows CD during boot time and installing. You also need to know the differences between OEM, Retail, Branded, Home, Professional, Volume and Corporate Licenses.

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Question - 13:

Tell us where do you see yourself professionally in 3-5 years?

Ans:

This one can be a little bit tricky. If your long-term goals are to be doing something entirely different from the job you're currently applying for, you may not want to mention that in so many words.

What you can say, though, is that you're looking for work that is fulfilling and challenging, and that you're passionate about.

Now, if you have a clear idea of where you want to be and it's in line with the job you're currently interviewing for, then by all means share that plan! Interviewers want to hear that you understand the typical or expected career path that will follow the job you're applying for.

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Question - 14:

Explain what Personal Characteristics Make You A Valuable Candidate For The Position Of A Computer Technician?

Ans:

Computer technicians are expected to be disciplined and dedicated troubleshooters with a broad and deep knowledge of information technology maintenance. Technicians are able to work in different environments, from private homes to computerized corporations. Good computer technicians are polite and have strong work ethics and integrity when handling a client's property.

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Question - 15:



Tell me how Would You Get Formal Computer Training?

Ans:

You can begin preparing to become a computer technician while still in high school. Many high schools offer certification training courses or credit towards a 2-year college degree or an Associate's degree. High school graduates can choose to pursue either a 2 or 4 years college program and many community colleges offer computer technician training programs that focus on jobs found in the real world. The most important training courses you will need to take are those courses that prepare you for your certification exams. These courses can be taken as part of a degree program or on a stand-alone basis.

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Question - 16:

Technical Skills based Field Service Technician Job Interview Questions:

Ans:

- * What interests you about this position?
- * What are your technical certifications?
- * What do you do to maintain your technical certifications?
- * What automated-build tools or processes have you used?
- * What development tools have you used?
- * What languages have you programmed in?
- * What source control tools have you used?
- * What technical websites do you follow?
- * Describe a time when you were able to improve upon the design that was originally suggested.
- * Describe the most innovative change that you have initiated and what you did to implement this change.
- * Given this problem (problem is based upon job requirements), what solution would you provide. Explain your thought process.
- * How do you handle multiple deadlines?
- * How do you keep current on this industry?
- * How do you troubleshoot IT issues?
- * Tell me about the most recent project you worked on. What were your responsibilities?
- * Tell me about the project you are most proud of, and what your contribution was.
- * Give an example of where you have applied your technical knowledge in a practical way.
- * What is the biggest IT challenge you have faced and how did you handle it?
- * You are working at a client site and the CTO of the client company has asked if she can see you. The CTO wants to know how much it would cost to bring in five more people on your team. She gives you very vague requirements of the job she is looking for you to do. What would you do?
- * You have been asked to research a new business tool. You have come across two solutions. One is an on-premises solution, the other is cloud-based. Assuming they are functionally equivalent, why would you recommend one over the other?
- * You have submitted a piece of code that has broken the client's website in production. You have found this bug while you were testing, and nobody else knows about it. What is your next move?
- * You have learned that a business unit is managing a major component of the business using Excel spreadsheets and Access databases. What risks does this present, and what would you recommend be done to mitigate those risks?

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Question - 17:

System Administration based Field Service Technician Job Interview Questions:

Ans:

- * What is the difference between layer 2 and layer 3 devices?
- * What is the subnet for a class C network?
- * Have you configured a NIS server/client before? If so, describe what you did.
- * Have you configured a NFS server?
- * What are RAID 1 and RAID 5?
- * What are the required components of Windows Server 2003 for installing Exchange 2003?
- * What must be done to an AD forest before Exchange can be deployed?
- * What Exchange process is responsible for communication with AD?
- * What connector type would you use to connect to the Internet, and what are the two methods of sending mail over that connector?
- * How would you optimize Exchange 2003 memory usage on Windows Server 2003 with more than 1Gb of memory?
- * What are the standard port numbers for SMTP, POP3, IMAP4, RPC, LDAP and Global Catalog?
- * Name the process names for the following: System Attendant, Information Store, SMTP/POP/IMAP/OWA.
- * What is the maximum amount of databases that can be hosted on Exchange 2003 Enterprise?
- * What are the disadvantages of circular logging?
- * What is Active Directory schema?
- * What are the domain functional levels in Windows Server 2003?
- * What is the default domain functional level in Windows Server 2003?
- * What are the forest functional levels in Windows Server 2003?
- * What is a global catalog server?
- * How can we raise domain functional and forest functional levels in Windows Server 2003?
- * What is the default protocol used in directory services?
- * What is IPv6?
- * What are the physical & logical components of ADS?
- * In which domain functional level, we can rename a domain name?
- * What is multimaster replication?
- * What is a site?
- * Which is the command used to remove active directory from a domain controller?
- * What is the file that's responsible for keeping all Active Directory databases?

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Question - 18:

Entry-Level Field Service Technician Job Interview Questions:

Ans:



1. What is the difference between a hub and a switch?
2. What is a network?
3. What is Active Directory?
4. What is TCP/IP and what does it stand for?
5. What is a default gateway?
6. What does DHCP stand for?
7. What is an IP Address?
8. What is the significance of the IP address 255.255.255.255?
9. What are the 3 major classes of an IP network?
10. What is a Class D IP address?
11. What is OSPF?
12. A user is complaining of delays when using the network. What would you do?

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Question - 19:

Operational and Situational Field Service Technician Job Interview Questions:

Ans:

- * A customer problem is taking you longer than expected and you're running late for your next appointment. What do you do?
- * How do you prepare yourself before meeting a client on-site? What equipment do you usually take with you?
- * You are dealing with a customer problem, you've tried different ways but nothing seems to work. What's your next step?
- * You are asked to fix a printer. All you know is that when the customer tries to print, there's an 'error' notification. What additional questions would you ask to better identify the problem?
- * Are you familiar with our products? Can you think of some of our common customer queries?
- * How do you keep record of your work? Do you use any tools or systems to help you organize and file the cases you have handled?

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Question - 20:

General HR based Field Service Technician Job Interview Questions:

Ans:

- * Tell us a little bit about yourself.
- * What are your greatest strengths?
- * What are your greatest weaknesses?
- * What do you like about your current job or what did you like about your last job?
- * Give us an example of when you handled a stressful situation.
- * Give us an example of one of the toughest problems you had to face, and how did you deal with it?
- * Why do you think you should get this position?
- * Do you think you are the best person for this job? If so, why?
- * Why did you apply for this position?
- * Why did you apply for a position with our company and what do you know about us?
- * Why should we hire you?
- * Tell us about your short and long term goals?
- * Where do you see yourself five years from now?
- * Please explain, what does customer service mean to you?
- * What does being a team player mean to you?
- * Give us an example of how you handled a conflict with another employee?
- * What are your salary expectations?
- * What would you consider your most important accomplishment?
- * How would you define success?
- * At your last review, what improvements did your manager suggest you make?
- * What would your coworkers say about you?

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Question - 21:

Behavioral Field Service Technician Job Interview Questions:

Ans:

- * Describe a situation where you have dealt with an angry customer. How did you handle their complaints?
- * What resources do you use to discover the latest technology trends?
- * What's your area of expertise? Is there something you would like to learn more about?
- * Describe the hardest problem you have faced so far. What made the situation complex and how did you manage to handle it?

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Question - 22:

Network Administrator Field Service Technician Job Interview Questions:

Ans:

- * What is the difference between layer 2 and layer 3 in the OSI model?
- * What is the difference between a hub, switch, and router?
- * What is a VLAN?
- * What is the difference between TCP and UDP?
- * How do you distinguish a DNS problem from a network problem?
- * What are a runt, Giant, and collision?
- * What is a broadcast storm?
- * What is the purpose of VRRP?
- * What is a VPN?



- * What is a default route?
- * How do you set a default route on an IOS Cisco router?
- * What is a metric?
- * What is a MAC address?
- * What is ARP/RARP?
- * Describe a TCP connection sequence.
- * What is MTU?
- * What other TCP setting can you modify besides MTU to shorten packets?

[View All Answers](#)

Question - 23:

About the Job and the Company as Field Service Technician Job Interview Questions:

Ans:

- * Describe the skills you have that qualify you for this job.
- * Do you prefer to manage people or ideas?
- * Describe your production deployment process.
- * From the description of this position, what do you think you will be doing on a day-to-day basis?
- * Have you worked with software vendors? How do you handle vendor relations?
- * How important is it to work directly with your business users?
- * How would you rate your key competencies for this job?
- * If hired, is there anything you would change about this IT team?
- * What challenges do you think you might expect in this job if you were hired?
- * What companies do you see as the biggest competitors to this company?

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Question - 24:

Role-specific Field Service Technician Job Interview Questions:

Ans:

- * What does excellent after-sales support mean to you?
- * Do you have a valid driver's licence?
- * Walk me through the process of updating the computer operating system.
- * How do you install antivirus software?
- * How do you access the Recovery Control in Windows?
- * Can you name a few ways to increase a laptop's battery life?

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Question - 25:

Technical Field Service Technician Job Interview Questions:

Ans:

- * Compare and contrast REST and SOAP web services.
- * Define authentication and authorization and the tools that are used to support them in enterprise deployments.
- * Describe the difference between optimistic and pessimistic locking.
- * Describe the elements of an in tier architecture and their appropriate use.
- * Have you used Eclipse?
- * Have you used Visual Studio?
- * How did you manage source control?
- * How much (what percentage) of your time do you spend unit testing?
- * How much reuse do you get out of the code that you develop, and how?
- * How would you describe the ideal working environment?
- * If you know you aren't going to make a project deadline what will you tell your manager and/or the client?
- * In databases, what is the difference between a delete statement and a truncate statement?
- * In network security, what is a honey pot, and why is it used?
- * What are the most important database performance metrics, and how do you monitor them?
- * What are transaction logs, and how are they used?
- * What did you do to ensure quality in your deliverables?
- * What do you consider documentation and why is it important?
- * What do you do to ensure you provide accurate project estimates?
- * What do you expect in the solution documents you are provided?
- * What elements are necessary for a successful team and why?
- * What have you done to ensure consistency across unit, quality, and production environments?
- * What is a cross site scripting attack, and how do you defend against it?
- * What is a SAN, and how is it used?
- * What is clustering, and describe its use.
- * What is ETL and when should it be used?
- * What is most important - quality or quantity?
- * What is structure?
- * What is the difference between OLAP and OLTP? When is each used?
- * What is the role of continuous integration systems in the automated-build process?
- * What is the role of SMNP?
- * What is the role of the DMZ in network architecture? How do you enforce relational integrity in database design?
- * When is it appropriate to denormalize database design?
- * When is the last time you downloaded a utility from the internet to make your work more productive, and what was it?
- * Which do you prefer; service oriented or batch oriented solutions?

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Question - 26:

Top 50 Field Service Technician Job Interview Questions:

Ans:

- * What development tools have you used?
- * What languages have you programmed in?
- * What source control tools have you used?
- * What are your technical certifications?
- * What do you do to maintain your technical certifications?
- * How did your education help prepare you for this job?
- * How would you rate your key competencies for this job?
- * What are your IT strengths and weaknesses?
- * Tell me about the most recent project you worked on. What were your responsibilities?
- * From the description of this position, what do you think you will be doing on a day-to-day basis?
- * What challenges do you think you might expect in this job if you were hired?
- * How important is it to work directly with your business users?
- * What elements are necessary for a successful team and why?
- * Tell me about the project you are most proud of, and what your contribution was.
- * Describe your production deployment process.
- * Give an example of where you have applied your technical knowledge in a practical way.
- * How did you manage source control?
- *
- * What did you do to ensure quality in your deliverables?
- * What percentage of your time do you spend unit testing?
- * What do you expect in the solution documents you are provided?
- * Describe a time when you were able to improve upon the design that was originally suggested.
- * How much reuse do you get out of the code that you develop, and how?
- * Which do you prefer; service oriented or batch oriented solutions?
- * When is the last time you downloaded a utility from the internet to make your work more productive, and what was it?
- * What have you done to ensure consistency across unit, quality, and production environments?
- * Describe the elements of an in tier architecture and their appropriate use.
- * Compare and contrast REST and SOAP web services.
- * Define authentication and authorization and the tools that are used to support them in enterprise deployments.
- * What is ETL and when should it be used?
- * You have been asked to research a new business tool. You have come across two solutions. One is an on-premises solution, the other is cloud-based. Assuming they are functionally equivalent, would you recommend one over the other, and why?
- * What do you do to ensure you provide accurate project estimates?
- * What technical websites do you follow?
- *
- * Have you used Visual Studio?
- * Have you used Eclipse?
- * What is a SAN, and how is it used?
- * What is clustering, and describe its use.
- * What is the role of the DMZ in network architecture?
- * How do you enforce relational integrity in database design?
- * When is it appropriate to denormalize database design?
- * What is the difference between OLAP and OLTP? When is each used?
- * You have learned that a business unit is managing a major component of the business using Excel spreadsheets and Access databases. What risks does this present, and what would you recommend be done to mitigate those risks?
- * What automated-build tools or processes have you used?
- * What is the role of continuous integration systems in the automated-build process?
- * Describe the difference between optimistic and pessimistic locking.
- * In databases, what is the difference between a delete statement and a truncate statement?
- * What are transaction logs, and how are they used?
- * What are the most important database performance metrics, and how do you monitor them?
- * What is the role of SNMP?
- * What is a cross site scripting attack, and how do you defend against it?
- * In network security, what is a honey pot, and why is it used?

[View All Answers](#)

Question - 27:

Tell me why do you believe we should hire you as Field Service Technician?

Ans:

This question needs to be carefully answered as it is your opportunity to stick out from the rest of the applicants. You should focus on skills that you have, including those not yet mentioned. Simply responding "because I'm really good" or "I really need a job" isn't going to work. You shouldn't assume the skills of other applicants or their strengths, focus on yourself. Tell the interviewer why you are a good fit for the position, what makes you a good employee, and what you can provide the company. Keep it brief while highlighting achievements.

[View All Answers](#)

Question - 28:

Explain what Are The Requirements To Be A Computer Technician?

Ans:

The requirements to become a computer technician vary, but there are a few things that will afford you the best opportunities:

- * Education
- * Certifications
- * Experience
- * Equipment



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Question - 29:

Explain me why Should You Know To Setup A Basic Wired/wireless Network?

Ans:

- * Know to setup a network with a modem, router and a few client computers.
- * Understand how IP addresses work in a private network vs public Internet situation.
- * A general understanding of masking/subnetting.
- * Understand what your Gateway is.
- * Understand how DHCP works and also know how to setup a basic computer to computer network.
- * Understand how and when to use static IPs.
- * Know how to forward ports.
- * If wireless is involved, know how to apply encryption, understand signal strengths and how it can be improved.

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Question - 30:

As you know in order to succeed as a human resources technician, you must have excellent communication skills. Describe your experiences that have developed this skill?

Ans:

The biggest experience I have had that has contributed to my communication skills is my time as a team leader. To succeed in leadership, communication is a must, but I took special care to prioritize communication when I was working in this position. I can say, with certainty, that my choice to emphasize communication is why I succeeded. In fact, my performance inspired the management to update the training process to include a bigger focus on the leaders' communication skills.

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Question - 31:

Tell us what's the most frustrating part about your current/last job?

Ans:

Here's another place where you don't want to be too negative. Instead, look at the frustrating things from your old job that will be less likely in your new position. The last thing you want to do is complain about something that isn't going to disappear in the job you're interviewing for.

For example, maybe part of the new job is diving into the data that drives the company (sales, visitors, etc.), while at your old job you had no access to information about what was happening behind the scenes.

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Question - 32:

Tell us why are you leaving your current job (or why did you leave your last job)?

Ans:

Be careful with this one. You don't want to come across as negative, or disparaging to your current company, boss, or coworkers. Instead, put a positive spin on why you're leaving. Instead of saying "I'm bored out of my mind," you could say that you're looking for new challenges at work.

When asked on a recent interview why I was seeking out a more traditional job after freelancing for years, I answered that I was looking to be part of a team again, not that I was tired of feeling isolated and cut off while working. It means the same thing, but it's all about how you express yourself! Hiring managers will almost always prefer someone who answers with a positive statement rather than a negative one!

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Question - 33:

As you know the human resources team includes many different workers. What is your personal approach to collaboration success?

Ans:

I've told you before how strongly I prioritize communication. I believe this also applies to collaboration. The only way a team is able to work together efficiently is if they are communicating efficiently. Otherwise, you are left with a group of people that each is doing their own tasks and it isn't even collaboration at all. I absolutely believe that the key to succeeding as a team is to be able to communicate.

[View All Answers](#)

Question - 34:

Tell me why Should You Continue To Improve Yourself?

Ans:

Adaptability is vital in this field. Computer technology is constantly changing and evolving, with the average lifespan for a particular model of technology standing at around two years. Always keep abreast of the latest advances in technology and stay ahead of the curve as much as you possibly can.

[View All Answers](#)

Question - 35:

Explain me what's the best part about your current/last job?

Ans:

This is a great time to emphasize the parts of your job that you like that will carry over to your new position. If your dream tech job will include working with clients, and you've been working in retail, you could say that you've loved building relationships with your regular customers. Of if your new position will include a lot of data organization and reporting, you can talk about how you loved organizational tasks at your old job (even if they weren't data organization).

Think about ways that general tasks from your last job could roughly translate into tasks you might have at your new job and go from there!

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**Question - 36:**

Part of human resources involves mathematics and accounting skills. Do you have experience in the accounting department or otherwise developing mathematics skills?

Ans:

I do. In fact, this was my focus for many years. I absolutely have more than enough mathematical skills to tackle this human resources technician position head-on. While I was working in the accounting department, it was my responsibility, as well as the rest of the team, to work the numbers out on a daily basis and suggest the best approach moving forward. The HR department incorporates mathematics to a lesser degree, but the approach is very similar. I understand that we will be working with the employees' compensation more than broader forms of math, so I am fully prepared to begin work.

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Question - 37:

Tell us do you have examples of your work?

Ans:

Hopefully when you applied for the job, you included a link to your portfolio. But that doesn't mean an interviewer won't ask you about specific projects you've worked on. They might ask for examples of your most successful project, your favorite project, your most challenging project, or just for a general example or two. Prepare a mental list of different types of projects you've worked on, as well as your favorites. This is particularly important if you have a large body of work. When I've been asked about examples of things I've written, it's sometimes a struggle to think of specific pieces since I have over 350 articles in my portfolio (not to mention pieces I've written that aren't included for one reason or another). But I can name off a handful of examples of specific pieces off the top of my head if necessary. Be sure you can, too.

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Question - 38:

Tell us do You Have Experience Working With Computer Systems?

Ans:

Private clients usually have single separate computers to troubleshoot. Larger companies usually have computer networks on their premises. It requires a special sort of expertise to know how to handle interconnected systems. It might take some research and understanding of the specific companies' infrastructure and information technology needs.

[View All Answers](#)

Question - 39:

Tell me how To Recover Data From A Non Booting Operating System?

Ans:

You need to be able to remove data from a non-booting operating system by either using a boot CD and an external hard drive; or by putting the bad drive into a good system of your own and recovering it that way.

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Question - 40:

As you know analysis is a huge part of this position. Have previous positions prepared you for this requirement?

Ans:

I have experience in the accounting department. My responsibilities while holding this position included risk analysis and making decisions based on the numbers we had. Obviously, the analysis we had to do in accounting was much more mathematically based than the employee performance analysis of the human resources department, but I extensively developed this skill and can confidently say that I am prepared to apply it in a new context. I am excited to shift my focus and expand this skill even further.

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Question - 41:

Tell me what Are The Equipment Does A Computer Technician Need To Perform His/her Job?

Ans:

Many tools are needed to perform this job. A computer technician will typically need an anti-static wrist strap, power supply tester, cable crimping tool, cable tester and a variety of screwdrivers. There are several software-based troubleshooting tools offered in this field which may require a subscription for professional use. Storage devices such as an external hard drive or large USB drives often prove invaluable. Other tools may be required within specific positions and they may be listed in the job notice.

[View All Answers](#)

Question - 42:

Tell me what Are The Qualities Of A Computer Technician?

Ans:

To become a computer service and repair technician, you will need:

- * A thorough knowledge of operating systems, hardware and commonly used software.
- * Good communication and customer service skills.
- * Excellent problem-solving skills.
- * A patient and organised approach.
- * The ability to meet deadlines.
- * A willingness to keep up to date with IT developments.
- * An awareness of electrical safety issues.

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**Question - 43:**

Tell me what are your weaknesses as Field Service Technician?

Ans:

As Randle has mentioned here before, whatever you do, please don't answer this one with "I'm a perfectionist" or anything else along those lines. Sure, it might be true, but it's also so commonly heard that it's completely unoriginal, and in fact, it's more of a strength than a real weakness. Rephrasing it as "paying attention to detail and wanting to get things right" doesn't sound like much of a weakness, does it?

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Question - 44:

Tell me what kind of experience do you have with XYZ language?

Ans:

If you're applying for a development or design job, you'll almost certainly be asked how familiar you are with a particular programming language. Unless you're applying for a senior developer position, you don't necessarily have to be an expert at the particular language in most cases to get hired.

What you do need to show is that you're very comfortable with it, and that you're happy to dive in to learn what you don't know. It's more important that you show that you're familiar with coding on a conceptual level, and have good problem-solving abilities. But just because you've worked more with Rails than Python doesn't mean you can't get a junior developer job if you show that you can quickly figure out problems and how to solve them.

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Question - 45:

Tell me how do your long-term career goals involve earning this human resources technician position?

Ans:

I've told you that my work history is mostly in accounting. Earning this human resources technician position would be a step into a new field. I intend to make this transition permanently, and I hope to be able to maintain this position for at least five years. I believe that my future is in human resources, so earning this position would be a big step for me. Additionally, I've told you that I have experience in leadership. I do intend to pursue managerial positions while I am working in the human resources department. I can confidently say that I will be with this company for a long time.

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Question - 46:

Tell me do you like to work alone or as part of a team?

Ans:

This is kind of a trick question. If you say you prefer to work alone, then you may come across as a loner. If you say you prefer to work as part of a team, then you might come across as incapable of working on things independently.

So the safe bet here is to say both, even though that may feel like a cop-out. Express that you're happy to dive into team projects, but you also like to work on aspects of projects alone to get things done quickly. The ideal employee in almost every tech company is one who can work well with others while also being able to take on projects solo without handholding.

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Question - 47:

Why are you leaving last job as Field Service Technician?

Ans:

Although this would seem like a simple question, it can easily become tricky. You shouldn't mention salary being a factor at this point. If you're currently employed, your response can focus on developing and expanding your career and even yourself. If you're current employer is downsizing, remain positive and brief. If your employer fired you, prepare a solid reason. Under no circumstance should you discuss any drama or negativity, always remain positive.

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Question - 48:

Tell me what Experience Does A Computer Technician Need?

Ans:

Experience in computer repair and networking is a common requirement for a computer technician. Repairing a computer or small network typically involves substantial troubleshooting skill, and many employers seek a balance of academic study with experience in curing computer ailments.

[View All Answers](#)

Question - 49:

Tell us why Should You Have General Hardware Understanding?

Ans:

This is a fairly large topic but the essentials to know is understand the power supply wattage's and voltages:

- * Have an understanding of motherboard and CPU socket types.
- * Understand different RAM types and speeds.
- * Understand motherboard slot types (AGP, PCI, PCI-E etc..)
- * Understand hard drive types such as IDE and SATA and understand hard drive jumpers and their configurations.

With these skills, you need to be able to assemble a computer. I am not just talking about putting one together, but building a good one by knowing their part speeds, compatibility and possible bottlenecks.

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