

Patient Care Technician Job Interview Questions And Answers



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Patient Care Technician Interview Questions And Answers Guide.

Question - 1:

What is DNR?

Ans:

Do not resuscitate. This is a specific order not to revive a patient artificially if they succumb to illness. If a patient is given a DNR order, they are not resuscitated if they are near death and no code blue is called.

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Question - 2:

Tell us how do you handle dramatic coworkers?

Ans:

It's good to be able to demonstrate your ability to remain professional with both customers and colleagues. A dramatic coworker can be challenging to work alongside. You can answer this question by giving examples of times you've been particularly patient, efficient, and communicative in order to problem solve effectively.

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Question - 3:

What is IBD?

Ans:

Inflammatory bowel disease. A name for two disorders of the gastrointestinal (GI) tract, Crohn's disease and ulcerative colitis

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Question - 4:

Explain me how do you deal with patients who refuse to listen to you?

Ans:

There is no other way to deal with them but to be patient and explain to them that you are saying something for their benefit only. Polite manners and friendly approach always works.

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Question - 5:

What is D/C or DC?

Ans:

Discontinue or discharge. For example, a doctor will D/C a drug. Alternatively, the doctor might DC a patient from the hospital.

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Question - 6:

What do co-workers say about working with you as Patient Care Technician?

Ans:

Short, positive statements that illustrate the feedback your coworkers have given you are the most efficient way of answering this pharmacy interview question. For example, "My colleague Sue nominated me for an employee recognition award for my communication skills" is a better answer than "My colleagues seem to like me."

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Question - 7:



How do you handle difficult aggressive customers as Patient Care Technician?

Ans:

As part of the job, some customers may become agitated or aggressive. A strong ability to be empathic, and good communication and interpersonal skills can help resolve customer conflicts. This question should be answered with a description of strategies you use to manage aggressive customers. Certainly, providing an example would be a plus.

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Question - 8:

What is DTR?

Ans:

Deep tendon reflexes. These are reflexes that the doctor tests by banging on the tendons with a rubber hammer.

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Question - 9:

What is BSO?

Ans:

Bilateral salpingo-oophorectomy. A BSO is the removal of both of the ovaries and adjacent Fallopian tubes and often is performed as part of a total abdominal hysterectomy.

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Question - 10:

Please explain what do you deem to be your most challenging experience in patient care?

Ans:

The most difficult are usually elderly patients who do not listen to reason and are quite tricky to handle. But I enjoy managing them utilizing my persuasive power - this is my strongest trait.

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Question - 11:

Why did you leave your last job as Patient Care Technician?

Ans:

This is a common question designed to understand your career history and aims for the future. It's important you don't say anything negative about your previous employer, but focus on the positives. For example, "I left my last job because, while it assisted me in getting to where I am today, I want to progress in a slightly different direction and can only do so with a job change."

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Question - 12:

Tell us do you think that a medical facility can function without the help of a PCT? Why or why not?

Ans:

A medical facility may be able to function without hiring trained PCTs, but then it won't be able to work optimally. In every organized facility, different people are required to perform various tasks and together, they ensure that everything is carried out flawlessly. If a PCT or a nurse or even a cleaner is missing from the equation, it might result in chaos at some point.

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Question - 13:

Explain me what do you think is the most important quality in a pharmacy technician?

Ans:

The role of a pharmacy technician is of vital importance in the community. To answer this pharmacy interview question, ensure you mention your attention to detail, thorough checking techniques, and efficient administrative skills. It's also critical that you're honest, transparent, communicative, and accountable.

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Question - 14:

What is DNC, D&C, or D and C?

Ans:

Dilation and curettage. Widening the cervix and scraping with a curette for the purpose of removing tissue lining the inner surface of the womb (uterus).

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Question - 15:

What is IMP?

Ans:

Impression. This is the summary conclusion of the patient's condition by the healthcare professional at that particular date and time.

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**Question - 16:**

Tell me a time when your role as a patient care technician was truly tested?

Ans:

I was once assigned to a patient who was recovering from a head injury. Up until the day he was about to be released, he showed no signs of aggression - in fact, he was well on his way to recovery. However, shortly before he was about to be discharged from the hospital, he flew into a rage and attacked a nurse who was standing by him, filling out his medical chart. Before the situation could get any worse, I managed to separate him from the nurse and calm him down. It so happened that the concussion had damaged his brain somewhat, which did not come to anyone's notice until this episode.

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Question - 17:

Tell us what have you done to improve your knowledge for patient care technician position in the last year?

Ans:

* Every should learn from his mistake. I always try to consult my mistakes with my kith and kin especially with elderly and experienced person.

* I enrolled myself into a course useful for the next version of our current project. I attended seminars on personal development and managerial skills improvement.

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Question - 18:

Tell me what are the job limitations of a patient care technician?

Ans:

PCT are technicians, so they cannot provide analysis of disease. They may feel that they know it all (and most times, they do it all because of the many instances where they have been exposed to specific similar incidents) but they are not at liberty to diagnose anything. Furthermore, PCTs cannot administer medication (in most cases) unless it is oral medication and that too on the specific instructions of the nurse manager or doctor.

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Question - 19:

What is your greatest weakness as Patient Care Technician?

Ans:

This can be a difficult question to answer during an interview unless you prepare in advance. The best way to tackle it is to turn a negative into a positive. For example, you could say your weakness is that you're almost too thorough in checking the handover figures, and while you recognize this weakness can set you back, you'd rather be safe than sorry.

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Question - 20:

What is BPD?

Ans:

Borderline personality disorder. A personality disorder.

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Question - 21:

What is Na?

Ans:

Sodium. An essential electrolyte frequently monitored regularly in intensive care.

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Question - 22:

What is cc?

Ans:

Cubic centimeters. For example, the amount of fluid removed from the body is recorded in ccs.

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Question - 23:

What is LCIS?

Ans:

Lobular Carcinoma In Situ. A type of cancer of the breast. The patient is receiving treatment for Lobular Carcinoma In Situ.

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Question - 24:

What is GvHD?

Ans:

Graft vs. host disease. It is complicated by the syndromes of acute and chronic graft-vs-host disease (GVHD).

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**Question - 25:**

What is DDX?

Ans:

Differential diagnosis. A variety diagnostic possibilities are being considered to diagnose the type of cancer present in the patient.

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Question - 26:

Explain me what are your greatest strengths in the workplace?

Ans:

This interview question gives you the opportunity to shine, so don't waste it! Ensure you have compiled a short list of your strengths that are transferable to the role. These could include your ability to meet deadlines, customer service skills, medical and drug knowledge, and technical abilities. Try to give examples where possible of when these have been particularly useful in a workplace scenario.

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Question - 27:

As you know you have told us of your overall duties as a PCT. Can you precisely define what kind of interaction you have with patients on a daily basis?

Ans:

Direct patient care involves providing patients with assistance in handling their personal needs such as toileting, bathing, washing, and grooming. As a PCT, I am required to ensure that patients' rooms are kept clean and sanitized to ward off secondary infections. I also have to provide emotional support to patients and their families.

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Question - 28:

Tell us what experience do you have in this field or for patient care technician position?

Ans:

I have been working with computers since 2001. I also have a degree in network support/computer repair. I have built my last 3 computers, have work with Dell as an employee. So I have around 15 years experience working with computers.

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Question - 29:

Explain me how would you differentiate the positions of a patient care technician and medical assistance? Do you think they are the same?

Ans:

No. There is a difference between a medical assistant and a patient care technician. Medical assistants are jacks of all trades - they perform both clinical and administrative tasks in a medical facility. Patient care technicians, on the other hand, are mainly focused on working closely with patients, under the supervision of a RN or nurse manager.

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Question - 30:

Tell me why do you think that you are a good option for us to hire as a patient care technician?

Ans:

If I keep your job advertisement in front of me and compare each point with all that I have to offer, you will see that the match is perfect. I have worked as a PCT in 3 different medical facilities and possess in-depth expertise in handling patients by providing them with exceptional personal care, in accordance with their specific needs and set care plans.

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Question - 31:

Tell us how do you deal with the more unpleasant tasks that are a duty of a patient care technician?

Ans:

I take pleasure in all kinds of related duties. I consider this more than a job - my slogan is to serve humanity.

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Question - 32:

What are your plans for the next five years as Patient Care Technician?

Ans:

A company needs to know at the interview stage that you're keen to stay with them for the long haul. Therefore, when answering this pharmacy interview question, ensure that you reassure the employer that your future aims and goals can be achieved through this company.

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Question - 33:

Basic Patient Care Technician Job Interview Questions:

Ans:

* Imagine that one of the patients is rude and uncooperative. How would you handle this?

* If a PCT of the next shift called in sick when you're about to leave, what would you do?



- * What would you do differently when caring for different age groups?
- * What are the vital signs?
- * How often should you monitor vital signs? How would you know if there's something wrong?
- * What tools and equipment should a PCT know how to use?
- * The PCT's work is often demanding. How do you stay motivated?
- * How would you go about performing an EKG test?
- * What's your experience preparing patients for surgery?
- * Have you used any software as part of your job?
- * What's the biggest challenge you've faced in the past as PCT?
- * Are you trained in phlebotomy/dialysis?
- * Tell me about a time you discovered a safety hazard in your job. What did you do?
- * Recall a time when you had to take care of a difficult patient. How did you manage?
- * Have you ever received orders from nurse you didn't agree with? What did you do?
- * Describe a time when one of your patient's condition suddenly took a turn for the worse. What did you do? Where you emotionally involved?
- * Give me an example of a time you educated a patient in a health or safety matter

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Question - 34:

What is Chem panel?

Ans:

Chemistry panel. A comprehensive screening blood test that indicates the status of the liver, kidneys, and electrolytes.

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Question - 35:

What is ETOH?

Ans:

Alcohol. ETOH intake history is often recorded as part of a patient history.

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Question - 36:

What is npo?

Ans:

Nothing by mouth. For example, if a patient was about to undergo a surgical operation requiring general anesthesia, they may be required to avoid food or beverage prior to the procedure.

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Question - 37:

What is BP?

Ans:

Blood pressure is recorded as part of the physical examination. It is one of the "vital signs."

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Question - 38:

What is DCIS?

Ans:

Ductal Carcinoma In Situ. A type of breast cancer. The patient is receiving treatment for Ductal Carcinoma In Situ.

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Question - 39:

Tell me what is Ca?

Ans:

Cancer; carcinoma. For example, a patient who undergoing treatment for cancer should assure that they are eating and drinking enough fluids daily, both during and after treatment

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Question - 40:

Do you work well in a fast paced environment as Patient Care Technician?

Ans:

The answer to this pharmacy interview question should always be yes. The pharmacy industry is fast paced in every way, from new drugs hitting the shelves and new guidelines being published to busy offices and retail stores. It's important you can demonstrate your willingness to think on your feet and keep up-to-date with the latest policies proactively.

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Question - 41:

Tell us why did you choose to be a pharmacy technician?



Ans:

This pharmacy interview question allows you to rediscover your passion for pharmaceuticals. Why did you get into the industry in the first place? Did you have a particular interest in chemistry? Or are you interested in the role pharmacists play as part of a wider multidisciplinary health service? It might be worth looking at your notes from college and thinking about which aspects of your training you enjoyed the most.

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Question - 42:

Tell us how important is patient education?

Ans:

Extremely important. If patients and their families are not provided with education on their diseases or conditions, it becomes difficult for them to handle them both physically and emotionally. Patient education is also important to ensure appropriate home self-care.

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Question - 43:

Explain me what skills do you believe are essential to working as a patient care technician?

Ans:

The first skill is patience. Working with unwell people can be emotionally draining. You have to keep your head straight and respond to their needs by exercising patience. Additionally, you need to be physically dexterous as you are always on your feet. Other skills that one requires to work at this position include knowledge of basic medical practices, ability to handle emergency situations, and exceptional communication skills to be able to communicate with patients and their families in an effective manner.

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Question - 44:

Tell me what is your greatest weakness for position as patient care technician?

Ans:

I am a perfectionist and therefore, I rarely believe in anyone who can work as well as me. As a result, I am afraid to delegate important tasks to others. This approach has a weak side as that if you are not clever, you will cause the employer to believe that you are cheating him.

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Question - 45:

What is H&H?

Ans:

Hemoglobin and hematocrit. When the H & H is low, anemia is present. The H&H can be elevated in persons who have lung disease from long term smoking or from disease, such as polycythemia rubra vera.

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Question - 46:

Tell me what is BMP?

Ans:

Basic metabolic panel. Electrolytes (potassium, sodium, carbon dioxide, and chloride) and creatinine and glucose.

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Question - 47:

How are you with deadlines as Patient Care Technician?

Ans:

Remember that deadlines are your friend. Working towards a deadline is a great way of ensuring your day is structured and organized. Deadlines can ensure that all tasks are completed on time and prioritized properly so you want to communicate that you see the value in them and take them seriously.

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Question - 48:

Why do you want this job as Patient Care Technician?

Ans:

This pharmacy technician interview question is a critical question which is designed to ascertain your passion and interest in the field. It's important that you know exactly why you'd prefer this pharmacy job over another. Is there a particular element of pharmaceuticals, such as customer contact and patient care, that is only offered in this setting? Identify the specific aspects of the job that are the most appealing.

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Question - 49:

Explain me do you believe that you are qualified to provide psychological counseling as a patient care technician?

Ans:

When a PCT is trained, emotional counseling is part of the training outline. As PCTs, we cannot go beyond a certain level to provide emotional support, but we have to be compassionate, listen to patients' inner thoughts and provide them with the backing so that they can spend the rest of their stay at the facility in a calm manner.

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Question - 50:

Tell us what were your principal duties as a patient care technician in your previous workplace?

Ans:

As a patient care technician, I was responsible for many direct patient care duties, including assessing patients' conditions, providing them with assistance in their personal needs, checking vitals and reporting any abnormalities in numbers, assisting with meal intake, providing support with ambulation and assisting therapists in administering therapeutic treatments.

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